

Navigator Telecommunications, LLC.
8525 Riverwood Park Drive
P.O. Box 13860
North Little Rock, AR 72113-3860

Schedule Cal. P.U.C. CLC 1-T
Original Cal P.U.C. Title Sheet

COMPETITIVE LOCAL CARRIER TARIFF

Tariff Schedules

Applicable to the

PROVISION OF LOCAL EXCHANGE SERVICES

WITHIN THE STATE OF CALIFORNIA

by

NAVIGATOR TELECOMMUNICATIONS, LLC.

8525 Riverwood Park Drive
P.O. Box 13860
North Little Rock, Arkansas 72113-3860

Operating In

the State of California

These tariff schedules have been regularly filed with the Public Utilities Commission of the State of California and are the effective rates and rules of this Utility.

Service will be furnished in accordance with these tariff schedules and no officer, employee, or representative of the Utility has any authority to waive, alter, or amend these tariff schedules or any part thereof in any respect.

Advice Letter No.: 1
Decision No.: D01-07-019

Issued by:
Louis F. McAlister, Jr.
President

Date Filed: July 16, 2001
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Navigator Telecommunications, LLC.
 8525 Riverwood Park Drive
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Schedule Cal. P.U.C. CLC 1-T
 Tenth Revised Cal. P.U.C. Sheet 1
 Cancels Ninth Revised Cal. P.U.C. Sheet 1

COMPETITIVE LOCAL CARRIER TARIFF

Check Sheet

Sheets of this tariff as listed below are effective as of the date shown at the bottom of the respective sheets(s). Original and revised sheets as named below comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this page.

<u>Sheet Number</u>	<u>Revision</u>	<u>Sheet Number</u>	<u>Revision</u>
Title Sheet	Original	26	Second Revised
1	Tenth Revised *	27	Second Revised
2	Seventh Revised *	28	Second Revised
3	Fifth Revised *	29	Second Revised
4	Original	30	Second Revised
5	First Revised	31	Second Revised
6	Original	32	Second Revised
7	First Revised *	33	Second Revised
8	Original	34	Second Revised
9	First Revised	35	Second Revised
10	Second Revised	36	Second Revised
11	First Revised	37	Second Revised
12	Third Revised	37.1	Original *
13	First Revised	37.2	Original *
14	First Revised	37.3	Original *
15	First Revised	38	Second Revised
16	First Revised	39	Third Revised *
17	First Revised	40	Third Revised *
17.1	First Revised	41	Fourth Revised *
18	Second Revised	41.01	Original *
19	Second Revised	41.1	First Revised
20	Second Revised	41.2	First Revised
21	Second Revised	41.3	Original
22	Second Revised	42	Third Revised
23	Second Revised	43	Second Revised
24	Second Revised	44	Second Revised
25	Second Revised	45	First Revised

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Schedule Cal. P.U.C. CLC 1-T
 Seventh Revised Cal. P.U.C. Sheet 2
 Cancels Sixth Revised Cal. P.U.C. Sheet 2

COMPETITIVE LOCAL CARRIER TARIFF

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47	First Revised	63	Original
48	First Revised	64	First Revised
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50	First Revised	66	Original
51	First Revised	67	First Revised
52	First Revised	68	Original
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52.2	First Revised	70	Original
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54	Third Revised	72	First Revised
55	Third Revised	73	Original
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56.3	Original	77	Third Revised
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56.5	Original	79	Second Revised
56.6	Original	80	First Revised
56.7	Original	81	First Revised
56.8	Original	82	Original
56.9	Original	83	Original
56.10	Original	84	Original
56.11	Original	85	Original
56.12	Original *	86	First Revised
57	First Revised	87	Original
58	Original	88	Original
59	Original	89	Original
60	Original	90	Original
61	Original	91	Original

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Schedule Cal. P.U.C. CLC 1-T
 Fifth Revised Cal. P.U.C. Sheet 3
 Cancels Fourth Revised Cal. P.U.C. Sheet 3

COMPETITIVE LOCAL CARRIER TARIFF

Check Sheet (cont'd)

<u>Sheet Number</u>	<u>Revision</u>	<u>Sheet Number</u>	<u>Revision</u>
92	Original	122	Original
93	Original	123	Original
94	Original	124	Original
95	Original	125	Original
96	Original	126	Original
97	Original	127	Original
98	Original	128	Original
99	Original	129	Original
100	Original	130	Original
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104	Original	134	Original
105	Original	135	Original
106	Original	136	First Revised
107	Original	137	Original
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110	Original	140	Original
111	Original	141	Original
112	Original	142	Original
113	Original	143	Original
114	Original	144	Original
115	Original	145	Original
116	Original	146	Original
117	Original	147	Original
118	Original		
119	Original		
120	Original		
121	Original		

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COMPETITIVE LOCAL CARRIER TARIFF

Tariff Format

This tariff is divided into the following major sections:

General

Section 1: Rate Schedules

Section 2: Rules

Section 3: Promotions

Section 4: Universal Lifeline Telephone Service

Section 5: Individual Case Basis (ICB) Arrangements

Section 6: Standard Forms

- A. Sheet Numbering** - Sheet numbers appear in the upper right corner of the page. Sheets are numbered sequentially. However, new sheets are occasionally added to the tariff. When a new sheet is added between sheets already in effect, a decimal is added. For example, a new sheet added between sheets 14 and 15 would be 14.1.
- B. Sheet Revision Numbers** - Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current sheet version on file with the CPUC. For example, the 4th revised Sheet 14 cancels the 3rd revised Sheet 14. Because of various suspension periods, deferrals, etc., the CPUC follow in their tariff approval process, the most current sheet number on file with the CPUC is not always the tariff page in effect. Consult the Check Sheet for the sheet currently in effect.
- C. Paragraph Numbering Sequence** - There are seven levels of paragraph coding. Each level of coding is subservient to its next higher level:
- 2.
 - 2.1.1.A.
 - 2.1.1.A.1
 - 2.1.1.A.1.(a).
 - 2.1.1.A.1.(a).I.
 - 2.1.1.A.1.(a).I.(i).
 - 2.1.1.A.1.(a).I.(i).(1)
- D. Check Sheets** - When a tariff filing is made with the CPUC, an updated check sheet accompanies the tariff filing. The check sheet lists the sheets contained in the tariff, with a cross reference to the current revision number. When new pages are added, the check sheet is changed to reflect the revision.

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Schedule Cal. P.U.C. CLC 1-T
 First Revised Cal. P.U.C. Sheet 5
 Cancels Original Cal. P.U.C. Sheet 5

COMPETITIVE LOCAL CARRIER TARIFF

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Schedule Cal. P.U.C. CLC 1-T
First Revised Cal. P.U.C. Sheet 7
Cancels Original Cal. P.U.C. Sheet 7

COMPETITIVE LOCAL CARRIER TARIFF

Preliminary Statements

This tariff sets forth the rates and rules of Navigator Telecommunications, LLC., applicable to its provision of competitive local exchange service within the State of California to Residential and Business customers located in exchange areas served by Pacific Bell and Verizon.

The Company has been authorized by the California Public Utilities Commission (CPUC) to provide competitive local exchange service and interexchange services.

The rates and rules contained herein are subject to change pursuant to the rules and regulations of the CPUC and its provision of interexchange services throughout the State of California.

All residential services with the exception of price packages and usage charges are subject to a 5% discount off of the tariffed rate. (N)
|

Availability of the Company's Tariff

Complete copies of the Company's advice letters and current tariff are maintained at the Company's business offices located at:

Navigator Telecommunications, LLC.
8525 Riverwood Park Drive
P.O. Box 13860
North Little Rock, AR 72113-3860

Copies of the Company's advice letters and current tariff can also be obtained by contacting the Company's business office toll free at 1-877-762-8835.

The tariff is also available for public inspection at the California Public Utilities Commission located at:

California Public Utilities Commission
505 Van Ness Avenue
San Francisco, CA 94102

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Original Cal. P.U.C. Sheet 8

COMPETITIVE LOCAL CARRIER TARIFF

EXPLANATION OF SYMBOLS

- (C) - To signify changed listing, rule, or condition which may affect rates or charges.
- (D) - To signify discontinued material, including listing, rate, rule, or condition.
- (I) - To signify increase.
- (L) - To signify material relocated from or to another part of the tariff schedules with no change in text, rate, rule, or condition.
- (N) - To signify new material including listing, rate, rule, or condition.
- (R) - To signify reduction.
- (T) - To signify a change in wording of text, but not a change in rate, rule, or condition.

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Schedule Cal. P.U.C. CLC 1-T
First Revised Cal. P.U.C. Sheet 9
Cancels Original Cal. P.U.C. Sheet 9

COMPETITIVE LOCAL CARRIER TARIFF

SERVICE AREA MAPS

The Company has been authorized by the CPUC to provide competitive local exchange service within the areas of the state of California currently served by Pacific Bell and Verizon. The company has also been authorized by the CPUC to provide resold telecommunications toll services throughout the entire State of California.

The Company concurs in and hereby incorporates by this reference all current and effective service territory and local exchange boundary maps filed with the California Public Utilities Commission by Pacific Bell and Verizon. The Company also concurs in the local calling scopes of Verizon. (T)

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Schedule Cal. P.U.C. CLC 1-T
 Second Revised Cal. P.U.C. Sheet 10
 Cancels First Revised Cal. P.U.C. Sheet 10

COMPETITIVE LOCAL CARRIER TARIFF

1.0 RATE SCHEDULES – PACIFIC BELL SERVICE AREA

(T)

Schedule 1: Service Charges

1. New and additional local service charges

	<u>Business</u>	<u>Residence</u>
Individual measured line, each line	\$67.21	\$33.01
Individual flat rate, each line		\$33.01
Basic trunk line service, each trunk	\$67.21	\$67.21
Assured trunk line service, each trunk	\$80.74	
Each COPT access line, with customer provided set	\$105.68	
Each COPT coin line, with customer provided set	\$118.74	

2. Move, change, rearrangement or modification of access line and other miscellaneous changes

	<u>Business</u>	<u>Residence</u>
Temporary suspension of service by customer request (Full monthly rate billing)	\$28.50	\$19.00
Change class type or grade of service	\$28.50	\$14.25
Restoral charge for temporarily suspended or partially or temporarily discontinued service (utility initiated)	\$38.00	\$19.00
Change telephone number by customer request	\$28.50	\$19.00
Change between loop and ground start	\$28.50	\$19.00
Central office modification, including hunting	\$28.50	\$19.00

3. Service charges for Access Lines, Labor, and Service Enhancements

Special Billing - All Services

	<u>Business</u>	<u>Residence</u>
Supersedure, each line	\$ 6.65	\$ 4.75
Change in billing name, per account	\$ 6.65	\$ 4.75

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First Revised Cal. P.U.C. Sheet 11
Cancels Original Cal. P.U.C. Sheet 11

COMPETITIVE LOCAL CARRIER TARIFF

1.0 RATE SCHEDULES – PACIFIC BELL SERVICE AREA (cont'd) (T)

Schedule 1: Service Charges (cont'd)

3. Charges Associated With Premises Visit

Inside Wire charges apply per service call when billable premises work is performed on noncomplex premises wire and jacks. Such charges are due and payable when billed.

Noncomplex wire, jacks, and materials include:

- 2 to 6 pair inside wire
- Faceplates
- RJ11C, RJ14C, RJ11W and RJ14W type station jacks
- Staples, screws, nail, tape, connections, etc.

(A) Trouble Isolation Charge

When a visit to the Customer's premises is necessary to isolate a problem reported to the Company but identified by the Company's technician as attributable to customer-provided equipment or inside wire, a separate charge applies in addition to all other charges for the visit.

Per Premises Visit:

	1 st 15 <u>Minutes</u>	Each Add'l 15 <u>Minutes</u> (or fraction)
Company Work Day	\$33.25	\$11.40
Non Company Work, except Sunday or Holiday	\$38.00	\$13.30
Sunday or Holiday	\$42.75	\$15.20

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 Third Revised Cal. P.U.C. Sheet 12
 Cancels Second Revised Cal. P.U.C. Sheet 12

COMPETITIVE LOCAL CARRIER TARIFF

1.0 RATE SCHEDULES – PACIFIC BELL SERVICE AREA (cont'd) (T)

Schedule 1: Service Charges (cont'd)

3. Service Enhancements for Access Lines

	Non-Recurring Charge	
	<u>Business</u>	<u>Residence</u>
Custom Calling Services (Individual line services only)		
- New or change, per line	\$5.70	4.75

4. Primary Interexchange Carrier Change Charge

The Customer will incur a charge each time there is a change in the long distance carrier associated with the Customer's line after the initial installation of service.

	Non-Recurring <u>Charge</u>
- Per line PIC Change	\$5.26

5. Down Grade Residential Value Packages

Charge is applicable to those residential customers who change (down grade) from a higher priced residential package to a lower priced residential package.

	Non-Recurring <u>Charge</u>
- Down Grade Value Packages – DGPKG	\$5.26

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First Revised Cal. P.U.C. Sheet 13
Cancels Original Cal. P.U.C. Sheet 13

COMPETITIVE LOCAL CARRIER TARIFF

1.0 RATE SCHEDULES – PACIFIC BELL SERVICE AREA (cont'd)

(T)

Schedule 2: Local Exchange Service

Local Exchange Service provides a residential or business Customer with a connection to the Company's switching network which enables the Customer to:

- a) receive calls from other stations on the public switched telephone network;
- b) assess the Company's local calling service;
- c) access the Company's operators and business office for service related assistance; access toll-free telecommunications service such as 800 NPA; and access 911 service for emergency calling; and
- d) access the service of provider's of interexchange service. A Customer may presubscribe to such provider's service to originate calls on a direct dialed basis or to receive 800 service from such provider, or may access a provider on an ad hoc basis by dialing the provider's Carrier Identification Code (10XXX).

Local Exchange Service is provided via one or more channels terminated at the Customer's premises. Each Local Exchange Service channel corresponds to one or more analog, voice-grade telephonic communications channels that can be used to place or receive one call at a time.

Calls to points within the local exchange area are charged on the basis of the length of completed calls originating from the Customer's service in addition to a base monthly charge. Local calling areas are as specified in Rule No. 1 of this tariff, including extended calling areas.

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First Revised Cal. P.U.C. Sheet 14
Cancels Original Cal. P.U.C. Sheet 14

COMPETITIVE LOCAL CARRIER TARIFF

1.0 RATE SCHEDULES – PACIFIC BELL SERVICE AREA (cont'd)

(T)

Schedule 2: Local Exchange Service (cont'd)

1. Application of Rates

(A) Residential rates apply to service furnished:

1. To any house, apartment, or other dwelling place which constitutes the Customer's domestic establishment and for which no business listings are provided.

(B) The use of residential facilities and service are restricted to the Customer and other authorized users.

(C) Business rates apply to service furnished:

1. In office buildings, stores, factories and all other places of a business nature;
2. In hotels, apartment houses, clubs and boarding and rooming houses except when service is within the Customer's domestic establishment and no business listings are provided; colleges, hospitals and other institutions; and in churches except when service is provided to an individual of the clergy for personal use only and business service is already established for the church at the same location;
3. At any location when the listing or public advertising indicates a business or a profession;
4. At any location where the service includes an extension which is at a location where business rates apply unless the extension is restricted to incoming calls;
5. At any location where the Customer resells or shares exchange service.

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COMPETITIVE LOCAL CARRIER TARIFF

1.0 RATE SCHEDULES – PACIFIC BELL SERVICE AREA (cont'd)

(T)

Schedule 2: Local Exchange Service (cont'd)

1. Application of Rates (cont'd)

- (D) The use of business facilities and service is restricted to the Customer, Customers, agents and representatives of the Customer, and joint users.

2. Local Exchange Service Options

The following Local Exchange Service Options are offered:

Basic Residential Line Service
Basic Residential Packages
Basic Business Line Service
Basic PBX Trunk Service
Basic DID Trunk Service
Assured PBX Trunk Service
Assured DID Trunk Service
Centrex Service

All Local Exchange Service may be connected to customer-provided terminal equipment such as station sets, key systems, PBX systems, or facsimile machines. Service may be arranged for two-way calling, inward calling only or outward calling only.

Connection charges apply to all services on a one-time basis unless waived pursuant to this tariff.

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First Revised Cal. P.U.C. Sheet 16
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COMPETITIVE LOCAL CARRIER TARIFF

1.0 RATE SCHEDULES – PACIFIC BELL SERVICE AREA (cont'd)

(T)

Schedule 2: Local Exchange Service (cont'd)

2. Local Exchange Service Options (cont'd)

Unless otherwise stated in this tariff, all Local Exchange Services require:

1. Service Order Charges (see Rate Schedule 1: Service Charges)
2. Monthly Recurring Charges
3. Usage Charges

Additional rate elements may also apply as specified in this tariff.

3. Services available to all Local Exchange Service Customers

(A) Local Calling Service

Usage Charges, per minute:

- All Local Calls	<u>Initial Minute</u>	<u>Each Add'l. Minute</u>
Day Rate Period	\$0.0278	\$0.0088
Evening Rate Period	\$0.0195	\$0.0061
Night/Weekend Rate Period	\$0.0111	\$0.0035
- ZUM Zone 3 Calls	<u>Initial Minute</u>	<u>Each Add'l. Minute</u>
Day Rate Period	\$0.0676	\$0.0151
Evening Rate Period	\$0.0473	\$0.0105
Night/Weekend Rate Period	\$0.0271	\$0.0060

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First Revised Cal. P.U.C. Sheet 17
Cancels Original Cal. P.U.C. Sheet 17

COMPETITIVE LOCAL CARRIER TARIFF

1.0 RATE SCHEDULES – PACIFIC BELL SERVICE AREA (cont'd)

(T)

Schedule 2: Local Exchange Service (cont'd)

4. Business Local Exchange Service

(A) Individual Line Measured Rate Business Service

Measured Rate Business Line Service provides a Customer with one or more analog, voice-grade telephonic communications channel that can be used to place or receive one call at a time. Business Lines are provided for connection of customer-provided single-line terminal equipment such as station sets or facsimile machines.

Usage charges also apply. See Schedule 2.3.A.

(B) Trunk Service

Trunk Service is provided for connection of customer-provided PBX terminal equipment. Analog trunks are delivered on a DSO level and digital trunks are delivered at the DS1 level. All trunks are equipped with multi-line hunting. DID service allows callers to reach the called party without going through a PBX attendant. DOD service allows end users to dial outside of a PBX system without going through the PBX attendant to get access to an outside line.

For PBX Trunk Service, usage charges also apply. See Schedule 2.3.A.

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Navigator Telecommunications, LLC.
 8525 Riverwood Park Drive
 P.O. Box 13860
 North Little Rock, AR 72113-0860

Schedule Cal. P.U.C. CLC 1-T
 First Revised Cal. P.U.C. Sheet 17.1
 Cancels Original Cal. P.U.C. Sheet 17.1

COMPETITIVE LOCAL CARRIER TARIFF

1.0 RATE SCHEDULES – PACIFIC BELL SERVICE AREA (cont'd) (T)

Schedule 2: Local Exchange Service (cont'd)

5. End User Common Line Access (EUCL) Offset – Measured Service Rates

Any change (increase or decrease) in the End User Common Line Access charge (EUCL) stated in Pac Bell's Tariff F.C.C. No. 128 will be offset by a change in equal amount in the monthly measured service rates as shown in 4.d following. Navigator's increases or decreases in the EUCL will mirror the rates and effective dates for Pacific Bell's as approved by the Commission.

(A) EUCL Offset

	<u>Monthly</u>	<u>USOC</u>
- Single Line Service	\$(.90)	1MC++ 1MS++
- Multiline Service	.77	1MB++ 1ML++

6. End User Common Line Access (EUCL) Offset – Trunk Line Rates

Any change (increase or decrease) in the End User Common Line Access charge (EUCL) stated in Tariff F.C.C. No. 128 will be offset by a change in equal amount in the monthly trunk line rates as shown in 4.d following. Navigator's increases or decreases in the EUCL will mirror the rates and effective dates for Pacific Bell's as approved by the Commission.

(A) EUCL Offset

	<u>Monthly</u>
- PBX Basic Trunks	\$.77
- PBX Assured Trunks	.77

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 Louis F. McAlister, Jr.
 President

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COMPETITIVE LOCAL CARRIER TARIFF

1.0 RATE SCHEDULES – PACIFIC BELL SERVICE AREA (cont'd) (T)

Schedule 2: Local Exchange Service (cont'd)

4. Business Local Exchange Service (cont'd)

(C) Direct Inward Dial (DID) Service

DID Service allows a PBX user to have incoming calls reach a specific end users or departments by bypassing the assistance of an attendant. A DID trunk passes the called numbers last two or four digits to a PBX which, through translations of the Customer's PBX, connects the calls to a specific station called.

The monthly recurring rate charge will include the DID trunk charge, a loop terminal interface charge, End User Common Line (EUCL) and DID number block charges. An analog DID Trunk provides a Customer with a single, analog, voice-grade telephonic communications channel which can be used to receive one call at a time.

Additional charges apply for the assignment of DID Station numbers. See Schedule 2.5.

(D) Monthly Recurring Charges for Lines, Trunks, DID

Individual Line Measured Rate Business (below) includes the following USOCs:

- 1MB - Customer has more than one line (Multiline USOC).
- 1ML - Without a telephone, terminates on complex jack (Multiline USOC).
- 1MC – Terminates on a complex system (Single Line USOC)
- 1MS – Customer has only one line (Single Line USOC)

	Individual Line Measured	Basic PBX Trunk	Basic DID	Assured PBX Trunk	Assured DID
Agoura	\$9.80	\$10.35	\$17.95	\$12.22	\$19.82
Alhambra	9.80	10.35	17.95	12.22	19.82
Alleghany	9.80	10.35	17.95	12.22	19.82
Alta	9.80	10.35	17.95	12.22	19.82
Anaheim	9.80	10.35	17.95	12.22	19.82
Anderson	9.80	10.35	17.95	12.22	19.82
Angels Camp	9.80	10.35	17.95	12.22	19.82

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Navigator Telecommunications, LLC.
 8525 Riverwood Park Drive
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 North Little Rock, AR 72113-0860

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 Cancels First Revised Cal. P.U.C. Sheet 19

COMPETITIVE LOCAL CARRIER TARIFF

1.0 RATE SCHEDULES – PACIFIC BELL SERVICE AREA (cont'd)

(T)

Schedule 2: Local Exchange Service (cont'd)

4. Business Local Exchange Service (cont'd)

(D) Monthly Recurring Charges for Lines, Trunks, DID

	Individual Line Measured	Basic PBX Trunk	Basic DID	Assured PBX Trunk	Assured DID
Annapolis	\$9.80	\$10.35	\$17.95	\$12.22	\$19.82
Antioch	9.80	10.35	17.95	12.22	19.82
Aptos	9.80	10.35	17.95	12.22	19.82
Arcadia	9.80	10.35	17.95	12.22	19.82
Arcata	10.37	10.92	18.52	12.79	20.39
Arlington	9.80	10.35	17.95	12.22	19.82
Arroyo Grande	12.42	12.96	20.56	14.83	22.43
Arvin	17.40	17.95	25.55	19.82	27.42
Atascadero	9.80	10.35	17.95	12.22	19.82
Atwater	9.80	10.35	17.95	12.22	19.82
Auburn - Main and North DAs	9.80	10.35	17.95	12.22	19.82
Avalon	9.80	10.35	17.95	12.22	19.82
Avenal	9.80	10.35	17.95	12.22	19.82
Baker	9.80	10.35	17.95	12.22	19.82
Bakersfield - Main	10.37	10.92	18.52	12.79	20.39
- South DA	10.37	10.92	18.52	12.79	20.39
- North DA	9.80	10.35	17.95	12.22	19.82
Bangor	9.80	10.35	17.95	12.22	19.82
Belvedere	9.80	10.35	17.95	12.22	19.82
Benicia	9.80	10.35	17.95	12.22	19.82
Ben Lomond	9.80	10.35	17.95	12.22	19.82

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 8525 Riverwood Park Drive
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 North Little Rock, AR 72113-0860

Schedule Cal. P.U.C. CLC 1-T
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COMPETITIVE LOCAL CARRIER TARIFF

1.0 RATE SCHEDULES – PACIFIC BELL SERVICE AREA (cont'd)

(T)

Schedule 2: Local Exchange Service (cont'd)

4. Business Local Exchange Service (cont'd)

(D) Monthly Recurring Charges for Lines, Trunks, DID

	Individual Line Measured	Basic PBX Trunk	Basic DID	Assured PBX Trunk	Assured DID
Beverly Hills	\$9.80	\$10.35	\$17.95	\$12.22	\$19.82
Big Butte	18.82	19.37	26.97	21.24	28.84
Biggs	9.80	10.35	17.95	12.22	19.82
Big Sur	31.12	31.67	39.27	33.54	41.14
Bishop Ranch	9.80	10.35	17.95	12.22	19.82
Blairsdon	9.80	10.35	17.95	12.22	19.82
Blue Lake	12.27	12.82	20.42	14.69	22.29
Bodega Bay	9.80	10.35	17.95	12.22	19.82
Boonville	13.60	14.15	21.75	16.02	23.62
Borrego	9.80	10.35	17.95	12.22	19.82
Boulder Creek	13.60	14.15	21.75	16.02	23.62
Bradley	15.83	16.38	23.98	18.25	25.85
Brawley	12.27	12.82	20.42	14.69	22.29
Brea	9.80	10.35	17.95	12.22	19.82
Bridgeville	9.80	10.35	17.95	12.22	19.82
Buena Park	9.80	10.35	17.95	12.22	19.82
Burbank	9.80	10.35	17.95	12.22	19.82
Burrel	18.82	19.37	26.97	21.24	28.84
Butte City	9.80	10.35	17.95	12.22	19.82
Calexico	9.80	10.35	17.95	12.22	19.82
Calipatria	9.80	10.35	17.95	12.22	19.82
Calistoga	9.80	10.35	17.95	12.22	19.82
Cambria	9.80	10.35	17.95	12.22	19.82
Campbell	9.80	10.35	17.95	12.22	19.82
Campo	9.80	10.35	17.95	12.22	19.82

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 North Little Rock, AR 72113-0860

Schedule Cal. P.U.C. CLC 1-T
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COMPETITIVE LOCAL CARRIER TARIFF

1.0 RATE SCHEDULES – PACIFIC BELL SERVICE AREA (cont'd)

(T)

Schedule 2: Local Exchange Service (cont'd)

4. Business Local Exchange Service (cont'd)

(D) Monthly Recurring Charges for Lines, Trunks, DID

	Individual Line Measured	Basic PBX Trunk	Basic DID	Assured PBX Trunk	Assured DID
Camptonville	\$9.80	\$10.35	\$17.95	\$12.22	\$19.82
Canoga Park	9.80	10.35	17.95	12.22	19.82
Capistrano Valley	9.80	10.35	17.95	12.22	19.82
Carmel	11.03	11.58	19.18	13.45	21.05
Carmel Valley	16.21	16.76	24.36	18.63	26.23
Carrisa Plains	9.80	10.35	17.95	12.22	19.82
Caruthers	13.60	14.15	21.75	16.02	23.62
Castroville	9.80	10.35	17.95	12.22	19.82
Cayucos	15.83	16.38	23.98	18.25	25.85
Challenge	9.80	10.35	17.95	12.22	19.82
Chico	9.80	10.35	17.95	12.22	19.82
Chowchilla	9.80	10.35	17.95	12.22	19.82
Chualar	9.80	10.35	17.95	12.22	19.82
Chula Vista	9.80	10.35	17.95	12.22	19.82
Clayton	9.80	10.35	17.95	12.22	19.82
Clearlake Oaks	9.80	10.35	17.95	12.22	19.82
Cloverdale	9.80	10.35	17.95	12.22	19.82
Clovis	9.80	10.35	17.95	12.22	19.82
Coalinga	9.80	10.35	17.95	12.22	19.82
Cobb Mountain	9.80	10.35	17.95	12.22	19.82
Colton	9.80	10.35	17.95	12.22	19.82
Compton	9.80	10.35	17.95	12.22	19.82

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COMPETITIVE LOCAL CARRIER TARIFF

1.0 RATE SCHEDULES – PACIFIC BELL SERVICE AREA (cont'd)

(T)

Schedule 2: Local Exchange Service (cont'd)

4. Business Local Exchange Service (cont'd)

(D) Monthly Recurring Charges for Lines, Trunks, DID

	Individual Line Measured	Basic PBX Trunk	Basic DID	Assured PBX Trunk	Assured DID
Concord	\$9.80	\$10.35	\$17.95	\$12.22	\$19.82
Corning	9.80	10.35	17.95	12.22	19.82
Corona	9.80	10.35	17.95	12.22	19.82
Coronado	9.80	10.35	17.95	12.22	19.82
Corte Madera	9.80	10.35	17.95	12.22	19.82
Cottonwood	13.60	14.15	21.75	16.02	23.62
Coulterville	9.80	10.35	17.95	12.22	19.82
Crockett	9.80	10.35	17.95	12.22	19.82
Crows Landing	9.80	10.35	17.95	12.22	19.82
Culver City	9.80	10.35	17.95	12.22	19.82
Cypress	9.80	10.35	17.95	12.22	19.82
Danville	9.80	10.35	17.95	12.22	19.82
Davis	9.80	10.35	17.95	12.22	19.82
Death Valley	9.80	10.35	17.95	12.22	19.82
Delano	9.80	10.35	17.95	12.22	19.82
Del Mar	9.80	10.35	17.95	12.22	19.82
Del Rey	9.80	10.35	17.95	12.22	19.82
Dinuba	9.80	10.35	17.95	12.22	19.82
Dixon	9.80	10.35	17.95	12.22	19.82
Downieville	9.80	10.35	17.95	12.22	19.82
Dublin-San Ramon	9.80	10.35	17.95	12.22	19.82
Dulzura	9.80	10.35	17.95	12.22	19.82
Dunnigan	15.83	16.38	23.98	18.25	25.85

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 North Little Rock, AR 72113-0860

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COMPETITIVE LOCAL CARRIER TARIFF

1.0 RATE SCHEDULES – PACIFIC BELL SERVICE AREA (cont'd)

(T)

Schedule 2: Local Exchange Service (cont'd)

4. Business Local Exchange Service (cont'd)

(D) Monthly Recurring Charges for Lines, Trunks, DID

	Individual Line Measured	Basic PBX Trunk	Basic DID	Assured PBX Trunk	Assured DID
Dunsmuir	\$9.80	\$10.35	\$17.95	\$12.22	\$19.82
Earlimart	9.80	10.35	17.95	12.22	19.82
East Bay	9.80	10.35	17.95	12.22	19.82
East Contra Costa	9.80	10.35	17.95	12.22	19.82
Edwards	15.83	16.38	23.98	18.25	25.85
El Cajon	9.80	10.35	17.95	12.22	19.82
El Centro	11.18	11.73	19.33	13.60	21.20
Elk	22.62	23.17	30.77	25.04	32.64
Elk Creek	9.80	10.35	17.95	12.22	19.82
El Monte	9.80	10.35	17.95	12.22	19.82
El Segundo	9.80	10.35	17.95	12.22	19.82
El Sobrante- Pinole	9.80	10.35	17.95	12.22	19.82
Encinitas	9.80	10.35	17.95	12.22	19.82
Escalon	9.80	10.35	17.95	12.22	19.82
Escondido	9.80	10.35	17.95	12.22	19.82
Esparto	13.60	14.15	21.75	16.02	23.62
Eureka	13.20	13.75	21.35	15.62	23.22
Fairfield- Suisun	9.80	10.35	17.95	12.22	19.82
Fair Oaks	9.80	10.35	17.95	12.22	19.82
Fallbrook	9.80	10.35	17.95	12.22	19.82
Felton	9.80	10.35	17.95	12.22	19.82
Fillmore	9.80	10.35	17.95	12.22	19.82

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COMPETITIVE LOCAL CARRIER TARIFF

1.0 RATE SCHEDULES – PACIFIC BELL SERVICE AREA (cont'd)

(T)

Schedule 2: Local Exchange Service (cont'd)

4. Business Local Exchange Service (cont'd)

(D) Monthly Recurring Charges for Lines, Trunks, DID

	Individual Line Measured	Basic PBX Trunk	Basic DID	Assured PBX Trunk	Assured DID
Firebaugh	\$9.80	\$10.35	\$17.95	\$12.22	\$19.82
Folsom	9.80	10.35	17.95	12.22	19.82
Fontana	9.80	10.35	17.95	12.22	19.82
Forestville	9.80	10.35	17.95	12.22	19.82
Fort Bragg	9.80	10.35	17.95	12.22	19.82
Fortuna	12.41	12.96	20.56	14.83	22.43
Fremont- Newark	9.80	10.35	17.95	12.22	19.82
French Gulch	13.60	14.15	21.75	16.02	23.62
Fresno	10.37	10.92	18.52	12.79	20.39
Fullerton	9.80	10.35	17.95	12.22	19.82
Gait	9.80	10.35	17.95	12.22	19.82
Garden Grove	9.80	10.35	17.95	12.22	19.82
Gazelle	15.83	16.38	23.98	18.25	25.85
Georgetown	9.80	10.35	17.95	12.22	19.82
Gerber	9.80	10.35	17.95	12.22	19.82
Geyserville	9.80	10.35	17.95	12.22	19.82
Glendale	9.80	10.35	17.95	12.22	19.82
Gonzales	15.83	16.38	23.98	18.25	25.85
Grass Valley	9.80	10.35	17.95	12.22	19.82
Greenfield	9.80	10.35	17.95	12.22	19.82
Grenada	9.80	10.35	17.95	12.22	19.82
Gridley	9.80	10.35	17.95	12.22	19.82
Groveland	9.80	10.35	17.95	12.22	19.82
Gualala	11.65	12.20	19.80	14.07	21.67

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COMPETITIVE LOCAL CARRIER TARIFF

1.0 RATE SCHEDULES – PACIFIC BELL SERVICE AREA (cont'd)

(T)

Schedule 2: Local Exchange Service (cont'd)

4. Business Local Exchange Service (cont'd)

(D) Monthly Recurring Charges for Lines, Trunks, DID

	Individual Line Measured	Basic PBX Trunk	Basic DID	Assured PBX Trunk	Assured DID
Guerneville	\$9.80	\$10.35	\$17.95	\$12.22	\$19.82
Gustine	9.80	10.35	17.95	12.22	19.82
Half Moon Bay	9.80	10.35	17.95	12.22	19.82
Hanford	9.80	10.35	17.95	12.22	19.82
Harbison- Alpine	9.80	10.35	17.95	12.22	19.82
Hawthorne	9.80	10.35	17.95	12.22	19.82
Hayward	9.80	10.35	17.95	12.22	19.82
Healdsburg	13.60	14.15	21.75	16.02	23.62
Herald	9.80	10.35	17.95	12.22	19.82
Hercules- Rodeo	9.80	10.35	17.95	12.22	19.82
Highland	9.80	10.35	17.95	12.22	19.82
Hollister	9.80	10.35	17.95	12.22	19.82
Holtville	9.80	10.35	17.95	12.22	19.82
Homewood	9.80	10.35	17.95	12.22	19.82
Hopland	13.60	14.15	21.75	16.02	23.62
Hornbrook	13.60	14.15	21.75	16.02	23.62
Hughson	9.80	10.35	17.95	12.22	19.82
Huron	9.80	10.35	17.95	12.22	19.82
Hydesville	15.83	16.38	23.98	18.25	25.85
Ignacio	9.80	10.35	17.95	12.22	19.82
Imperial	9.80	10.35	17.95	12.22	19.82
Inglewood	9.80	10.35	17.95	12.22	19.82

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COMPETITIVE LOCAL CARRIER TARIFF

1.0 RATE SCHEDULES – PACIFIC BELL SERVICE AREA (cont'd)

(T)

Schedule 2: Local Exchange Service (cont'd)

4. Business Local Exchange Service (cont'd)

(D) Monthly Recurring Charges for Lines, Trunks, DID

	Individual Line Measured	Basic PBX Trunk	Basic DID	Assured PBX Trunk	Assured DID
Inverness	\$9.80	\$10.35	\$17.95	\$12.22	\$19.82
Ione	9.80	10.35	17.95	12.22	19.82
Irvine	9.80	10.35	17.95	12.22	19.82
Jackson	11.03	11.58	19.18	13.45	21.05
Jacumba	9.80	10.35	17.95	12.22	19.82
Jamestown	9.80	10.35	17.95	12.22	19.82
Julian	9.80	10.35	17.95	12.22	19.82
Kelseyville	9.80	10.35	17.95	12.22	19.82
King City	10.46	11.01	18.61	12.88	20.48
Kingsburg	9.80	10.35	17.95	12.22	19.82
Knights Ferry	9.80	10.35	17.95	12.22	19.82
La Crescenta	9.80	10.35	17.95	12.22	19.82
Lafayette	9.80	10.35	17.95	12.22	19.82
La Honda	9.80	10.35	17.95	12.22	19.82
La Jolla	9.80	10.35	17.95	12.22	19.82
Lake Berryessa	9.80	10.35	17.95	12.22	19.82
Lakeport	9.80	10.35	17.95	12.22	19.82
La Mesa	9.80	10.35	17.95	12.22	19.82
Laton	9.80	10.35	17.95	12.22	19.82
Lebec	9.80	10.35	17.95	12.22	19.82
Le Grand	13.60	14.15	21.75	16.02	23.62
Lemoore	9.80	10.35	17.95	12.22	19.82
Lewiston	9.80	10.35	17.95	12.22	19.82
Lincoln	9.80	10.35	17.95	12.22	19.82

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COMPETITIVE LOCAL CARRIER TARIFF

1.0 RATE SCHEDULES – PACIFIC BELL SERVICE AREA (cont'd)

(T)

Schedule 2: Local Exchange Service (cont'd)

4. Business Local Exchange Service (cont'd)

(D) Monthly Recurring Charges for Lines, Trunks, DID

	Individual Line Measured	Basic PBX Trunk	Basic DID	Assured PBX Trunk	Assured DID
Live Oak	\$9.80	\$10.35	\$17.95	\$12.22	\$19.82
Livermore	9.80	10.35	17.95	12.22	19.82
Lockeford	9.80	10.35	17.95	12.22	19.82
Lodi	9.80	10.35	17.95	12.22	19.82
Loleta	9.80	10.35	17.95	12.22	19.82
Lomita	9.80	10.35	17.95	12.22	19.82
Los Altos	9.80	10.35	17.95	12.22	19.82
Los Angeles	9.80	10.35	17.95	12.22	19.82
Los Banos	9.80	10.35	17.95	12.22	19.82
Los Molinos	13.60	14.15	21.75	16.02	23.62
Lower Lake	9.80	10.35	17.95	12.22	19.82
Loyalton	9.80	10.35	17.95	12.22	19.82
Madera	9.80	10.35	17.95	12.22	19.82
Martinez	9.80	10.35	17.95	12.22	19.82
Marysville	12.54	13.09	20.69	14.96	22.56
Mendocino	9.80	10.35	17.95	12.22	19.82
Mendota	9.80	10.35	17.95	12.22	19.82
Michigan Bar	9.80	10.35	17.95	12.22	19.82
Merced	10.37	10.92	18.52	12.79	20.39
Meridian	15.83	16.38	23.98	18.25	25.85
Middletown	9.80	10.35	17.95	12.22	19.82
Millbrae	9.80	10.35	17.95	12.22	19.82
Mill Valley	9.80	10.35	17.95	12.22	19.82
Milton	9.80	10.35	17.95	12.22	19.82
Mira Loma	9.80	10.35	17.95	12.22	19.82

Advice Letter No.: 7
 Decision No.: D01-07-019

Issued by:
 Louis F. McAlister, Jr.
 President

Date Filed: July 1, 2002
 Effective: _____
 Resolution No.: _____

Navigator Telecommunications, LLC.
 8525 Riverwood Park Drive
 P.O. Box 13860
 North Little Rock, AR 72113-0860

Schedule Cal. P.U.C. CLC 1-T
 Second Revised Cal. P.U.C. Sheet 28
 Cancels First Revised Cal. P.U.C. Sheet 28

COMPETITIVE LOCAL CARRIER TARIFF

1.0 RATE SCHEDULES – PACIFIC BELL SERVICE AREA (cont'd)

(T)

Schedule 2: Local Exchange Service (cont'd)

4. Business Local Exchange Service (cont'd)

(D) Monthly Recurring Charges for Lines, Trunks, DID

	Individual Line Measured	Basic PBX Trunk	Basic DID	Assured PBX Trunk	Assured DID
Miranda	\$9.80	\$10.35	\$17.95	\$12.22	\$19.82
Moccasin	9.80	10.35	17.95	12.22	19.82
Modesto	9.80	10.35	17.95	12.22	19.82
Mojave	9.80	10.35	17.95	12.22	19.82
Mokelumne Hill	9.80	10.35	17.95	12.22	19.82
Montague	9.80	10.35	17.95	12.22	19.82
Montebello	9.80	10.35	17.95	12.22	19.82
Monterey	10.37	10.92	18.52	12.79	20.39
Monte Rio	9.80	10.35	17.95	12.22	19.82
Moorpark	9.80	10.35	17.95	12.22	19.82
Moraga	9.80	10.35	17.95	12.22	19.82
Morro Bay	9.80	10.35	17.95	12.22	19.82
Moss Beach	9.80	10.35	17.95	12.22	19.82
Mountain Pass	9.80	10.35	17.95	12.22	19.82
Mountain View	9.80	10.35	17.95	12.22	19.82
Mount Shasta	9.80	10.35	17.95	12.22	19.82
Napa	9.80	10.35	17.95	12.22	19.82
National City	9.80	10.35	17.95	12.22	19.82
Nevada City	9.80	10.35	17.95	12.22	19.82
Newman	9.80	10.35	17.95	12.22	19.82
Newport Beach	9.80	10.35	17.95	12.22	19.82

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 North Little Rock, AR 72113-0860

Schedule Cal. P.U.C. CLC 1-T
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 Cancels First Revised Cal. P.U.C. Sheet 29

COMPETITIVE LOCAL CARRIER TARIFF

1.0 RATE SCHEDULES – PACIFIC BELL SERVICE AREA (cont'd)

(T)

Schedule 2: Local Exchange Service (cont'd)

4. Business Local Exchange Service (cont'd)

(D) Monthly Recurring Charges for Lines, Trunks, DID

	Individual Line Measured	Basic PBX Trunk	Basic DID	Assured PBX Trunk	Assured DID
Nicasio	\$9.80	\$10.35	\$17.95	\$12.22	\$19.82
Nice	9.80	10.35	17.95	12.22	19.82
Nicolaus	9.80	10.35	17.95	12.22	19.82
Nipomo	9.80	10.35	17.95	12.22	19.82
North Hollywood	9.80	10.35	17.95	12.22	19.82
Northridge	9.80	10.35	17.95	12.22	19.82
North San Juan	9.80	10.35	17.95	12.22	19.82
North Tahoe	9.80	10.35	17.95	12.22	19.82
North Yuba	18.82	19.37	26.97	21.24	28.84
Oakdale	9.80	10.35	17.95	12.22	19.82
Oakview	9.80	10.35	17.95	12.22	19.82
Occidental	9.80	10.35	17.95	12.22	19.82
Oceanside	9.80	10.35	17.95	12.22	19.82
Ocotillo	15.83	16.38	23.98	18.25	25.85
Ojai	9.80	10.35	17.95	12.22	19.82
Orange	9.80	10.35	17.95	12.22	19.82
Orange Cove	9.80	10.35	17.95	12.22	19.82
Orinda	9.80	10.35	17.95	12.22	19.82
Orland	9.80	10.35	17.95	12.22	19.82
Oroville	9.80	10.35	17.95	12.22	19.82
Pacifica	9.80	10.35	17.95	12.22	19.82

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Schedule Cal. P.U.C. CLC 1-T
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COMPETITIVE LOCAL CARRIER TARIFF

1.0 RATE SCHEDULES – PACIFIC BELL SERVICE AREA (cont'd)

(T)

Schedule 2: Local Exchange Service (cont'd)

4. Business Local Exchange Service (cont'd)

(D) Monthly Recurring Charges for Lines, Trunks, DID

	Individual Line Measured	Basic PBX Trunk	Basic DID	Assured PBX Trunk	Assured DID
Palmdale					
- Agua					
Dulce DA	\$13.60	\$14.15	\$21.75	\$16.02	\$23.62
- Leona DA	9.80	10.35	17.95	12.22	19.82
- Palmdale	9.80	10.35	17.95	12.22	19.82
Palo Alto	9.80	10.35	17.95	12.22	19.82
Paradise	9.80	10.35	17.95	12.22	19.82
Parlier	9.80	10.35	17.95	12.22	19.82
Pasadena	9.80	10.35	17.95	12.22	19.82
Paskenta	15.83	16.38	23.98	18.25	25.85
Paso Robles	9.80	10.35	17.95	12.22	19.82
Pauma Valley	15.83	16.38	23.98	18.25	25.85
Pepperwood	9.80	10.35	17.95	12.22	19.82
Pescadero	9.80	10.35	17.95	12.22	19.82
Petaluma					
- Main DA	12.41	12.96	20.56	14.83	22.43
- Swift DA	13.60	14.15	21.75	16.02	23.62
Pinecrest	9.80	10.35	17.95	12.22	19.82
Pine Valley	9.80	10.35	17.95	12.22	19.82
Piru	9.80	10.35	17.95	12.22	19.82
Pismo Beach	9.80	10.35	17.95	12.22	19.82
Pittsburg	9.80	10.35	17.95	12.22	19.82
Pittsburg West	9.80	10.35	17.95	12.22	19.82
Pixley	9.80	10.35	17.95	12.22	19.82

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 North Little Rock, AR 72113-0860

Schedule Cal. P.U.C. CLC 1-T
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COMPETITIVE LOCAL CARRIER TARIFF

1.0 RATE SCHEDULES – PACIFIC BELL SERVICE AREA (cont'd)

(T)

Schedule 2: Local Exchange Service (cont'd)

4. Business Local Exchange Service (cont'd)

(D) Monthly Recurring Charges for Lines, Trunks, DID

	Individual Line Measured	Basic PBX Trunk	Basic DID	Assured PBX Trunk	Assured DID
Placentia	\$9.80	\$10.35	\$17.95	\$12.22	\$19.82
Placerville	9.80	10.35	17.95	12.22	19.82
Planada	9.80	10.35	17.95	12.22	19.82
Pleasant Grove	9.80	10.35	17.95	12.22	19.82
Pleasanton	9.80	10.35	17.95	12.22	19.82
Plymouth	9.80	10.35	17.95	12.22	19.82
Point Arena	11.79	12.34	19.94	14.21	21.81
Point Reyes	9.80	10.35	17.95	12.22	19.82
Porterville	9.80	10.35	17.95	12.22	19.82
Portola	9.80	10.35	17.95	12.22	19.82
Potter Valley	13.60	14.15	21.75	16.02	23.62
Poway	9.80	10.35	17.95	12.22	19.82
Quincy	9.80	10.35	17.95	12.22	19.82
Ramona	9.80	10.35	17.95	12.22	19.82
Rancho Bernardo	9.80	10.35	17.95	12.22	19.82
Rancho Penasquitos	9.80	10.35	17.95	12.22	19.82
Rancho Santa Fe	9.80	10.35	17.95	12.22	19.82
Rancho Viejo	9.80	10.35	17.95	12.22	19.82
Red Bluff	10.37	10.92	18.52	12.79	20.39
Redding	11.79	12.34	19.94	14.21	21.81
Redwood City	9.80	10.35	17.95	12.22	19.82

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Navigator Telecommunications, LLC.
 8525 Riverwood Park Drive
 P.O. Box 13860
 North Little Rock, AR 72113-0860

Schedule Cal. P.U.C. CLC 1-T
 Second Revised Cal. P.U.C. Sheet 32
 Cancels First Revised Cal. P.U.C. Sheet 32

COMPETITIVE LOCAL CARRIER TARIFF

1.0 RATE SCHEDULES – PACIFIC BELL SERVICE AREA (cont'd)

(T)

Schedule 2: Local Exchange Service (cont'd)

4. Business Local Exchange Service (cont'd)

(D) Monthly Recurring Charges for Lines, Trunks, DID

	Individual Line Measured	Basic PBX Trunk	Basic DID	Assured PBX Trunk	Assured DID
Reseda	\$9.80	\$10.35	\$17.95	\$12.22	\$19.82
Rialto	9.80	10.35	17.95	12.22	19.82
Richmond	9.80	10.35	17.95	12.22	19.82
Richvale	9.80	10.35	17.95	12.22	19.82
Rio Dell	18.82	19.37	26.97	21.24	28.84
Rio Linda	9.80	10.35	17.95	12.22	19.82
Riverbank	9.80	10.35	17.95	12.22	19.82
Riverdale	18.82	19.37	26.97	21.24	28.84
Riverside	9.80	10.35	17.95	12.22	19.82
Rosamond	9.80	10.35	17.95	12.22	19.82
Sacramento	9.80	10.35	17.95	12.22	19.82
Saddleback Valley	9.80	10.35	17.95	12.22	19.82
Saint Helena	9.80	10.35	17.95	12.22	19.82
Salinas	10.46	11.01	18.61	12.88	20.48
San Andreas	9.80	10.35	17.95	12.22	19.82
San Ardo	15.83	16.38	23.98	18.25	25.85
San Carlos- Belmont	9.80	10.35	17.95	12.22	19.82
San Diego	9.80	10.35	17.95	12.22	19.82
Sandy Valley	9.80	10.35	17.95	12.22	19.82
San Francisco	9.80	10.35	17.95	12.22	19.82
San Jose	9.80	10.35	17.95	12.22	19.82
San Juan	9.80	10.35	17.95	12.22	19.82
San Lucas	9.80	10.35	17.95	12.22	19.82

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 North Little Rock, AR 72113-0860

Schedule Cal. P.U.C. CLC 1-T
 Second Revised Cal. P.U.C. Sheet 33
 Cancels First Revised Cal. P.U.C. Sheet 33

COMPETITIVE LOCAL CARRIER TARIFF

1.0 RATE SCHEDULES – PACIFIC BELL SERVICE AREA (cont'd)

(T)

Schedule 2: Local Exchange Service (cont'd)

4. Business Local Exchange Service (cont'd)

(D) Monthly Recurring Charges for Lines, Trunks, DID

	Individual Line Measured	Basic PBX Trunk	Basic DID	Assured PBX Trunk	Assured DID
San Luis Obispo	\$11.03	\$11.58	\$19.18	\$13.45	\$21.05
San Marcos	9.80	10.35	17.95	12.22	19.82
San Martin	9.80	10.35	17.95	12.22	19.82
San Mateo	9.80	10.35	17.95	12.22	19.82
San Pedro	9.80	10.35	17.95	12.22	19.82
San Rafael	9.80	10.35	17.95	12.22	19.82
Santa Ana	9.80	10.35	17.95	12.22	19.82
Santa Clarita	9.80	10.35	17.95	12.22	19.82
Santa Cruz	10.37	10.92	18.52	12.79	20.39
Santa Margarita	9.80	10.35	17.95	12.22	19.82
Santa Rosa	10.94	11.49	19.09	13.36	20.96
Saratoga	9.80	10.35	17.95	12.22	19.82
Satlcroy	9.80	10.35	17.95	12.22	19.82
Sausalito	9.80	10.35	17.95	12.22	19.82
Sebastopol	9.80	10.35	17.95	12.22	19.82
Selma	13.60	14.15	21.75	16.02	23.62
Sequoia	9.80	10.35	17.95	12.22	19.82
Shafter	9.80	10.35	17.95	12.22	19.82
Shasta Lake	18.82	19.37	26.97	21.24	28.84
Shingle Springs	9.80	10.35	17.95	12.22	19.82
Shoshone	9.80	10.35	17.95	12.22	19.82
Sierraville	9.80	10.35	17.95	12.22	19.82

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Navigator Telecommunications, LLC.
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 North Little Rock, AR 72113-0860

Schedule Cal. P.U.C. CLC 1-T
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COMPETITIVE LOCAL CARRIER TARIFF

1.0 RATE SCHEDULES – PACIFIC BELL SERVICE AREA (cont'd)

(T)

Schedule 2: Local Exchange Service (cont'd)

4. Business Local Exchange Service (cont'd)

(D) Monthly Recurring Charges for Lines, Trunks, DID

	Individual Line Measured	Basic PBX Trunk	Basic DID	Assured PBX Trunk	Assured DID
Silverado	\$9.80	\$10.35	\$17.95	\$12.22	\$19.82
Simi Valley	9.80	10.35	17.95	12.22	19.82
Smartsville	15.83	16.38	23.98	18.25	25.85
Soda Springs	9.80	10.35	17.95	12.22	19.82
Soledad	9.80	10.35	17.95	12.22	19.82
Sonoma	9.80	10.35	17.95	12.22	19.82
Sonora	9.80	10.35	17.95	12.22	19.82
South Placer	9.80	10.35	17.95	12.22	19.82
South San Francisco	9.80	10.35	17.95	12.22	19.82
South Tahoe	9.80	10.35	17.95	12.22	19.82
Springville	9.80	10.35	17.95	12.22	19.82
Stinson Beach- Bolinis	9.80	10.35	17.95	12.22	19.82
Stockton	9.80	10.35	17.95	12.22	19.82
Stonyford	9.80	10.35	17.95	12.22	19.82
Stratford	9.80	10.35	17.95	12.22	19.82
Sunnyvale	9.80	10.35	17.95	12.22	19.82
Sunol	9.80	10.35	17.95	12.22	19.82
Sutter Creek	9.80	10.35	17.95	12.22	19.82
Tehachapi	9.80	10.35	17.95	12.22	19.82
Temescal Canyon	9.80	10.35	17.95	12.22	19.82
Terra Bella	9.80	10.35	17.95	12.22	19.82

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 North Little Rock, AR 72113-0860

Schedule Cal. P.U.C. CLC 1-T
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COMPETITIVE LOCAL CARRIER TARIFF

1.0 RATE SCHEDULES – PACIFIC BELL SERVICE AREA (cont'd)

(T)

Schedule 2: Local Exchange Service (cont'd)

4. Business Local Exchange Service (cont'd)

(D) Monthly Recurring Charges for Lines, Trunks, DID

	Individual Line Measured	Basic PBX Trunk	Basic DID	Assured PBX Trunk	Assured DID
Thornton	\$9.80	\$10.35	\$17.95	\$12.22	\$19.82
Three Rivers	9.80	10.35	17.95	12.22	19.82
Tipton	9.80	10.35	17.95	12.22	19.82
Tomales	13.60	14.15	21.75	16.02	23.62
Torrance	9.80	10.35	17.95	12.22	19.82
Trabuco	9.80	10.35	17.95	12.22	19.82
Tracy	9.80	10.35	17.95	12.22	19.82
Tres Pinos	9.80	10.35	17.95	12.22	19.82
Trinidad	21.48	22.03	29.63	23.90	31.50
Truckee	9.80	10.35	17.95	12.22	19.82
Tulare	9.80	10.35	17.95	12.22	19.82
Turlock	12.41	12.96	20.56	14.83	22.43
Ukiah	10.74	11.29	18.89	13.16	20.76
Upper Lake	9.80	10.35	17.95	12.22	19.82
Vacaville	9.80	10.35	17.95	12.22	19.82
Vallejo	9.80	10.35	17.95	12.22	19.82
Valley Center	9.80	10.35	17.95	12.22	19.82
Valley Ford	9.80	10.35	17.95	12.22	19.82
Valley Springs	9.80	10.35	17.95	12.22	19.82
Van Nuys	9.80	10.35	17.95	12.22	19.82
Ventura Central	9.80	10.35	17.95	12.22	19.82
Ventura East	9.80	10.35	17.95	12.22	19.82
Verdi	9.80	10.35	17.95	12.22	19.82

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Navigator Telecommunications, LLC.
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 North Little Rock, AR 72113-0860

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COMPETITIVE LOCAL CARRIER TARIFF

1.0 RATE SCHEDULES – PACIFIC BELL SERVICE AREA (cont'd)

(T)

Schedule 2: Local Exchange Service (cont'd)

4. Business Local Exchange Service (cont'd)

(D) Monthly Recurring Charges for Lines, Trunks, DID

	Individual Line Measured	Basic PBX Trunk	Basic DID	Assured PBX Trunk	Assured DID
Vina	\$9.80	\$10.35	\$17.95	\$12.22	\$19.82
Visalia	10.37	10.92	18.52	12.79	20.39
Vista	9.80	10.35	17.95	12.22	19.82
Walker Basin	9.80	10.35	17.95	12.22	19.82
Wallace	9.80	10.35	17.95	12.22	19.82
Walnut Creek	9.80	10.35	17.95	12.22	19.82
Warner Springs	9.80	10.35	17.95	12.22	19.82
Wasco	9.80	10.35	17.95	12.22	19.82
Waterford					
- Main DA	13.60	14.15	21.75	16.02	23.62
- Don Pedro DA	9.80	10.35	17.95	12.22	19.82
Watsonville	12.41	12.96	20.56	14.83	22.43
Weed	9.80	10.35	17.95	12.22	19.82
Weott	9.80	10.35	17.95	12.22	19.82
Wheatland	13.60	14.15	21.75	16.02	23.62
Willits	9.80	10.35	17.95	12.22	19.82
Willows	9.80	10.35	17.95	12.22	19.82
Windsor	9.80	10.35	17.95	12.22	19.82
Winters	9.80	10.35	17.95	12.22	19.82
Woodcrest	9.80	10.35	17.95	12.22	19.82
Woodlake	13.60	14.15	21.75	16.02	23.62
Woodland	9.80	10.35	17.95	12.22	19.82
Woodside	9.80	10.35	17.95	12.22	19.82

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 8525 Riverwood Park Drive
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COMPETITIVE LOCAL CARRIER TARIFF

1.0 RATE SCHEDULES – PACIFIC BELL SERVICE AREA (cont'd) (T)

Schedule 2: Local Exchange Service (cont'd)

4. Business Local Exchange Service (cont'd)

(D) Monthly Recurring Charges for Lines, Trunks, DID

	Individual Line Measured	Basic PBX Trunk	Basic DID	Assured PBX Trunk	Assured DID
Yorba Linda	\$9.80	\$10.35	\$17.95	\$12.22	\$19.82
Yosemite	9.80	10.35	17.95	12.22	19.82
Yountville	9.80	10.35	17.95	12.22	19.82
Yreka	11.03	11.58	19.18	13.45	21.05

Measured Service Allowance

Services and allowances included in measured rate service are shown below:

<u>Service</u>	<u>Monthly Allowance</u>	<u>USOC</u>
Individual Line Measured Rate – Business	No	1MB++

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COMPETITIVE LOCAL CARRIER TARIFF

1.0 RATE SCHEDULES – PACIFIC BELL SERVICE AREA (cont'd)

Schedule 2: Local Exchange Service (cont'd)

4. Business Local Exchange Service (cont'd)

(E) Business Services – Price Packages

1. SmartTime Unlimited for Business

a. Description

1. This offering is available only to business customers (coin lines are not eligible) and provides for unlimited local and long distance calling. The customer may choose an unlimited number of features as shown in d below.

b. Regulations

1. The customer must commit to at least a one-year term agreement to be eligible for the service.
2. Maximum of ten (10) lines per location. Charges below are shown on a per line basis.
3. Includes unlimited long distance calls for business customers, non-data, voice use only, within the 48 contiguous United States. Calls made to points outside of the contiguous 48 states, including all international calls, are not included in this offer, and will be billed at applicable rates. Navigator reserves the right to cancel subscriptions to any customer at any time due to fraud or misuse. Usage can be screened for use other than voice usage. Taxes, fees, and any EAS charges also apply.

c. Rates and Charges

1. SmartTime Unlimited for Business – Recurring Charge, per line

All Exchanges	\$48.99
---------------	---------

2. SmartTime Unlimited for Business – Nonrecurring Charge, per line

All Exchanges	\$67.21
---------------	---------

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Louis F. McAlister, Jr.
President

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Navigator Telecommunications, LLC.
8525 Riverwood Park Drive
P.O. Box 13860
North Little Rock, AR 72113-0860

Schedule Cal. P.U.C. CLC 1-T
Original Cal. P.U.C. Sheet 37.2

COMPETITIVE LOCAL CARRIER TARIFF

1.0 RATE SCHEDULES – PACIFIC BELL SERVICE AREA (cont'd)

Schedule 2: Local Exchange Service (cont'd)

4. Business Local Exchange Service (cont'd)

(E) Business Services – Price Packages (cont'd)

1. SmartTime Unlimited for Business (cont'd)

d. Available Features

	<u>Calling Features</u>	<u>USOC</u>
1.	Call Waiting	ESX
2.	Call Forwarding - Variable	ESM
3.	Call Return	CCR
4.	Repeat Dialing	CRP
5.	Speed Calling 8	ESL
6.	Speed Calling 30	ESF
7.	Call Screen	CCB
8.	Caller ID	CNM
9.	Call Waiting ID	NWL
10.	Privacy Manager	PVM
11.	Three Way Calling	ESC
12.	Anonymous Call Rejection	CRE
13.	Message Waiting Indicator	EMW
14.	Remote Access to Call Forwarding	RAF
15.	Busy Call Forwarding	EVB
16.	Delayed Call Forwarding	EVD
17.	Busy Call Forwarding Extended	EVC
18.	Select Call Forwarding	CSF
19.	Priority Ringing	CLP
20.	Call Trace	CALTR
21.	Call Transfer Disconnect – Restricted	FG3RE
22.	Call Transfer Disconnect – Unrestricted	FG3UN

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COMPETITIVE LOCAL CARRIER TARIFF

1.0 RATE SCHEDULES – PACIFIC BELL SERVICE AREA (cont'd)

Schedule 2: Local Exchange Service (cont'd)

4. Business Local Exchange Service (cont'd)

(E) Business Services – Price Packages (cont'd)

2. SmartTime for Business

a. Description

1. This offering is available only to business customers (coin lines are not eligible) and provides for unlimited local calling. The customer may choose an unlimited number of features as shown in Schedule 2, Section 4(E).1.d above.

b. Regulations

1. The customer must commit to at least a one-year term agreement to be eligible for the service.
2. Long distance calls for business customers at \$.055 per minute is only for calls within the 48 contiguous United States. Calls made to points outside of the contiguous 48 states, including all international calls, are not included in this offer, and will be billed at applicable rates. Taxes, fees, and any EAS charges also apply.

c. Rates and Charges

1. SmartTime for Business – Recurring Charge, per line

All Exchanges	\$24.99
---------------	---------

2. SmartTime for Business – Nonrecurring Charge, per line

All Exchanges	\$67.21
---------------	---------

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 Second Revised Cal. P.U.C. Sheet 38
 Cancels First Revised Cal. P.U.C. Sheet 38

COMPETITIVE LOCAL CARRIER TARIFF

1.0 RATE SCHEDULES – PACIFIC BELL SERVICE AREA (cont'd) (T)

Schedule 2: Local Exchange Service (cont'd)

5. Direct Inward Dial (DID) Service

	<u>Non-Recurring</u>	<u>Monthly</u>
First 200 direct inward dialing station numbers (Each 100 DID station numbers in the same trunk group)	\$379.96	\$42.75
Over 200 direct inward dialing station numbers (Each 100 DID station numbers in the same trunk group)	\$66.49	\$42.75
Block of 20 DID station numbers in the same trunk group	\$142.49	\$14.25
Change Charge to remove or add number(s) within a block of DID numbers	\$128.24	

6. Hunting Service, Business

	<u>Monthly</u>	<u>USOC</u>
Each individual line arranged for hunting	\$.47	HTG

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 Third Revised Cal. P.U.C. Sheet 39
 Cancels Second Revised Cal. P.U.C. Sheet 39

COMPETITIVE LOCAL CARRIER TARIFF

1.0 RATE SCHEDULES – PACIFIC BELL SERVICE AREA (cont'd)

Schedule 2: Local Exchange Service (cont'd)

7. Residence Services – Price Packages

Local service discounted service packages for residential customers include a flat rate residential phone line with unlimited local calls. For calls to ZUM Zone 3, these measured rates below apply:

ZUM Zone 3 Calls

	<u>Initial Minute</u>	<u>Each Add'l. Minute</u>
Day Rate Period	\$0.0676	\$0.0151
Evening Rate Period	\$0.0473	\$0.0105
Night/Weekend Rate Period	\$0.0271	\$0.0060

Navigator Basic

	<u>Monthly Charge</u>	
Single Residential Phone Line	\$16.95	(I)
30 Minutes of Long Distance Calls (1)	Included	
Monthly Long Distance Fee	Included	
	<u>Non-Recurring Charge</u>	
Phone Line Installation Fee	\$29.95	

Footnotes:

(1) Includes 30 minutes of free long distance calls within the 48 contiguous United States. Additional long distance calls within the 48 contiguous states will be billed at Navigator's current long distance rate. Calls made to points outside of the contiguous 48 states, including all international calls, are not included in this offer, and will be billed at higher rates.

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 Third Revised Cal. P.U.C. Sheet 40
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COMPETITIVE LOCAL CARRIER TARIFF

1.0 RATE SCHEDULES – PACIFIC BELL SERVICE AREA (cont'd)

Schedule 2: Local Exchange Service (cont'd)

7. Residence Services – Price Packages (cont'd)

Navigator Basic Plus

	<u>Monthly Charge</u>	
Single Residential Phone Line	\$21.95	(I)
Call Waiting	Included	
Three-Way Calling	Included	
Caller ID with Name	Included	

	<u>Non-Recurring Charge</u>
Phone Line Installation Fee	\$29.95

Navigator Premium

	<u>Monthly Charge</u>	
Single Residential Phone Line	\$31.95	(I)
NavBasx (1)	Included	
60 Minutes of Long Distance Calls (2)	Included	
Monthly Long Distance Fee	Included	

	<u>Non-Recurring Charge</u>
Phone Line Installation Fee	\$29.95

Footnotes:

- (1) NavBasx includes the following features: Caller ID, Call Waiting, Call Screen, Three-Way Calling, *69 Call Return
- (2) Includes 60 minutes of free long distance calls within the 48 contiguous United States. Additional long distance calls within the 48 contiguous states will be billed at Navigator's current long distance rate. Calls made to points outside of the contiguous 48 states, including all international calls, are not included in this offer, and will be billed at higher rates.

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Schedule Cal. P.U.C. CLC 1-T
 Fourth Revised Cal. P.U.C. Sheet 41
 Cancels Third Revised Cal. P.U.C. Sheet 41

COMPETITIVE LOCAL CARRIER TARIFF

1.0 RATE SCHEDULES – PACIFIC BELL SERVICE AREA (cont'd)

Schedule 2: Local Exchange Service (cont'd)

7. Residence Services – Price Packages (cont'd)

Navigator Premium Plus

	<u>Monthly Charge</u>	
Single Residential Phone Line	\$35.95	(I)
NavWorx (1)	Included	
60 Minutes of Long Distance Calls (2)	Included	
Monthly Long Distance Fee	Included	
	<u>Non-Recurring Charge</u>	
Phone Line Installation Fee	\$29.95	

SmartTime Unlimited

	<u>Monthly Charge</u>	
Single Residential Phone Line	\$45.95	(I)
Caller ID	Included	
Call Waiting	Included	
Call Waiting ID	Included	
3 – Way Calling	Included	
Inside Wire Maintenance	Included	
Unlimited Long Distance Calls (3)	Included	
	<u>Non-Recurring Charge</u>	
Phone Line Installation Fee	\$29.95	

Footnotes:

- (1) NavWorx includes the following features: Caller ID, Call Waiting, Three-Way Calling, Call Waiting ID, Call Screening, Priority Ring, Repeat Dial, Speed Calling 8, Call Forwarding, Selective Call Forwarding, *69 Call Return
- (2) Includes 60 minutes of free long distance calls within the 48 contiguous United States. Additional long distance calls within the 48 contiguous states will be billed at Navigator's current long distance rate. Calls made to points outside of the contiguous 48 states, including all international calls, are not included in this offer, and will be billed at higher rates.
- (3) Includes unlimited long distance calls for residential customers, non-business, non-data, voice use only, within the 48 contiguous United States. Calls made to points outside of the contiguous 48 states, including all international calls, are not included in this offer, and will be billed at applicable rates. Navigator reserves the right to cancel subscriptions to any customer at any time due to fraud or misuse. Usage can be screened for use other than voice and residential usage. Taxes, fees, and EAS charges will also apply.

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Navigator Telecommunications, LLC.
8525 Riverwood Park Drive
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Schedule Cal. P.U.C. CLC 1-T
Original Cal. P.U.C. Sheet 41.01

COMPETITIVE LOCAL CARRIER TARIFF

1.0 RATE SCHEDULES – PACIFIC BELL SERVICE AREA (cont'd)

Schedule 2: Local Exchange Service (cont'd)

7. Residence Services – Price Packages (cont'd)

Toll Saver

	<u>Monthly Charge</u>
Single Residential Phone Line	\$29.95
Caller ID Name and Number	Included
Call Waiting	Included
60 Minute Long Distance Calling Card (1)	Included
Toll Restriction	Included
	<u>Non-Recurring Charge</u>
Phone Line Installation Fee	\$29.95

Toll Saver Plus

	<u>Monthly Charge</u>
Single Residential Phone Line	\$39.95
Caller ID Name and Number	Included
Call Waiting	Included
Call Waiting ID	Included
Call Waiting ID Options	Included
Three-Way Calling	Included
Call Forwarding	Included
60 Minute Long Distance Calling Card (1)	Included
Inside Wire Maintenance	Included
Toll Restriction	Included
	<u>Non-Recurring Charge</u>
Phone Line Installation Fee	\$29.95

Footnotes:

- (1) Includes 60 minutes of long distance calls via included calling card within the 48 contiguous United States. Calls made to points outside of the contiguous 48 states, including all international calls, are not included in this offer. Taxes, fees, and any EAS charges will also apply.

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Navigator Telecommunications, LLC.
8525 Riverwood Park Drive
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North Little Rock, AR 72113-0860

Schedule Cal. P.U.C. CLC 1-T
First Revised Cal. P.U.C. Sheet 41.1
Cancels Original Cal. P.U.C. Sheet 41.1

COMPETITIVE LOCAL CARRIER TARIFF

1.0 RATE SCHEDULES – PACIFIC BELL SERVICE AREA (cont'd)

(T)

Schedule 2: Local Exchange Service (cont'd)

8. Residential Local Exchange Service

Charges for Residential Service include nonrecurring service charges and a monthly recurring charge for each line. Charges as shown in Schedule 1 may apply if a premise visit is required. Monthly recurring charges apply both to the line and any service features.

	<u>Monthly Charge</u>
Flat Rate Service	
With Navigator Long Distance	\$10.95
Without Navigator Long Distance	12.95

Flat rate service calls to or from Zone 1 and Zone 2 are local calls. Calls to Zone 3 are measured at the rates shown in this section.

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Navigator Telecommunications, LLC.
 8525 Riverwood Park Drive
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 North Little Rock, AR 72113-0860

Schedule Cal. P.U.C. CLC 1-T
 First Revised Cal. P.U.C. Sheet 41.2
 Cancels Original Cal. P.U.C. Sheet 41.2

COMPETITIVE LOCAL CARRIER TARIFF

1.0 RATE SCHEDULES – PACIFIC BELL SERVICE AREA (cont'd)

(T)

Schedule 3: Custom Calling Services – Residence

1. Individual Features

	<u>Residence Monthly Rate</u>	<u>USOC</u>
Call Waiting, each line	\$3.50	ESX
Cancel Call Waiting, each line	No Charge	ESX
Three-Way Calling, each line	3.50	ESC
Call Forwarding, each line	3.50	ESM
Busy Call Forwarding, each line	3.50	EVB
Delayed Call Forwarding, each line	3.50	EVD
Select Call Forwarding, each line	3.50	CSF
Call Screen, each line	3.50	CCB
Call Return, each line	5.00	CCR
Priority Ringing, each line	3.50	CLP
Caller ID w/Number Delivery, each line	6.50	CNM
Speed Calling – 8 code capacity, each line	3.50	ESL
Speed Calling – 30 code capacity, each line	5.00	ESF
Auto Redial	3.50	CRP
Complete Blocking, each line	No Charge	CNMBK
Selective Blocking, each line	No Charge	None

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8525 Riverwood Park Drive
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North Little Rock, AR 72113-0860

Schedule Cal. P.U.C. CLC 1-T
Original Cal. P.U.C. Sheet 41.3

COMPETITIVE LOCAL CARRIER TARIFF

1.0 RATE SCHEDULES – PACIFIC BELL SERVICE AREA (cont'd)

Schedule 3: Custom Calling Services – Residence

1. Usage Sensitive Features

	Activation Charge
Call Return	\$1.50
Repeat Dialing	1.50
Three Way Calling	1.50

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Navigator Telecommunications, LLC.
 8525 Riverwood Park Drive
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 North Little Rock, AR 72113-0860

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COMPETITIVE LOCAL CARRIER TARIFF

1.0 RATE SCHEDULES – PACIFIC BELL SERVICE AREA (cont'd)

Schedule 3: Custom Calling Services – Business

1. Usage Sensitive Features

	<u>Activation Charge</u>	
Call Return	\$1.50	(I)
Repeat Dialing	1.50	
Three Way Calling	1.50	
Removal of blocking option, Non-Recurring charge	5.70	

2. Individual Features

	<u>Business Monthly Rate</u>	<u>USOC</u>
Call Forwarding, each line		
- Call Forwarding	\$3.89	ESM
- Busy Call Forwarding	3.89	EVB
- Delayed Call Forwarding	3.99	EVD
- Busy Call Forwarding Extended	3.99	EVC
- Select Call Forwarding	4.65	CSF
- Remote Access to Call Forwarding	1.38	RAF
Call Waiting, each line	\$3.89	ESX
Three-Way Calling, each line	3.89	ESC
Speed Calling – 8 code capacity, each line	3.89	ESL

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 8525 Riverwood Park Drive
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 Second Revised Cal. P.U.C. Sheet 43
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COMPETITIVE LOCAL CARRIER TARIFF

1.0 RATE SCHEDULES – PACIFIC BELL SERVICE AREA (cont'd) (T)

Schedule 3: Custom Calling Services – Business (cont'd)

2. Individual Features (cont'd)

	<u>Business Monthly Rate</u>	<u>USOC</u>
Speed Calling – 30 code capacity, each line	\$5.56	ESF
Intercom, each line	2.85	HM1
Intercom Plus, each line	4.27	HMP
Priority Ringing, each line	4.65	CLP
Repeat Dialing, each line	4.65	CRP
Call Return, each line	4.65	CCR
Call Screen, each line	4.65	CCB
Call Trace, each activation	4.65	CALTR
Caller ID, each line	7.12	CNM
Selective Blocking, each line	none	none
Complete Blocking, each line	none	CNMBK
Anonymous Call Rejection, each line	1.90	CRE
Caller ID on PBX lines, each line	7.12	CAL1D
Caller ID on Dedicated Custom 8 Service, each line	7.12	CAL1D

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 Cancels First Revised Cal. P.U.C. Sheet 44

COMPETITIVE LOCAL CARRIER TARIFF

1.0 RATE SCHEDULES – PACIFIC BELL SERVICE AREA (cont'd) (T)

Schedule 3: Custom Calling Services – Business (cont'd)

2. Individual Features (cont'd)

	Business <u>Monthly Rate</u>	<u>USOC</u>
Anonymous Call Rejection with Caller ID	\$7.12	CNM/CRE
Call Waiting ID, each line	3.00	NWL
Call Transfer Disconnect, each line		
- Restricted	10.00	FG3RE
- Unrestricted	10.00	FG3UN
Privacy Manager, each line	5.00	PVM
Message Waiting Indicator associated with Co-ACDS or Centrex-UCD Forwarded Call Information Services	RR	EMR

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8525 Riverwood Park Drive
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Schedule Cal. P.U.C. CLC 1-T
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COMPETITIVE LOCAL CARRIER TARIFF

1.0 RATE SCHEDULES – PACIFIC BELL SERVICE AREA (cont'd) (T)

Schedule 3: Custom Calling Services – Business (cont'd)

3. Feature Packages

1. Feature Packages

Feature Packages consisting of two, three, four, five or more features selected from the following:

Call Waiting	Call Forwarding
Three-Way Calling	Speed Calling-8
Priority Ringing	Repeat Dialing
Select Call Forwarding	Busy Call Forwarding
Delayed Call Forwarding	Busy Call Forwarding Extended
Call Return	Call Screen

Monthly Rate

Business – each line	
Two Feature Package	15% less than*
Three Feature Package	25% less than*
Four Feature Package	30% less than*
Five Feature Package	35% less than*

* The total of the monthly rates as specified for the individual Custom Calling Services, per line equipped.

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COMPETITIVE LOCAL CARRIER TARIFF

1.0 RATE SCHEDULES – PACIFIC BELL SERVICE AREA (cont'd)

(T)

Schedule 3: Custom Calling Services – Business (cont'd)

3. Feature Packages (cont'd)

2. Saver Packs

Saver Packs is a discounted pricing plan offering that is based on the combination of Custom Calling Services with Caller ID. Customers automatically qualify for Saver Pack pricing and receive the associated discounted rates if their account contains the correct combination of products and services listed as of their billing date.

The Power Pack Saver Pack consists of Caller ID plus any 5-9 Custom Calling Services selected from the following features:

Busy Call Forwarding	Priority Ringing
Call Forwarding	Repeat Dial
Call Return	Select Call Forwarding
Call Screen	Speed Calling – 8
Call Waiting	Speed Calling – 30
Call Waiting ID	Three-Way Calling
Delayed Call Forwarding	

The Works Saver Pack consists of Caller ID plus 10 or more of the following features:

Busy Call Forwarding	Priority Ringing
Call Forwarding	Remote Access to Call Forwarding
Call Return	Repeat Dial
Call Screen	Select Call Forwarding
Call Waiting	Speed Calling – 8
Call Waiting ID	Speed Calling – 30
Delayed Call Forwarding	Three-Way Calling
Privacy Manager	Call Transfer Disconnect

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COMPETITIVE LOCAL CARRIER TARIFF

1.0 RATE SCHEDULES – PACIFIC BELL SERVICE AREA (cont'd) (T)

Schedule 3: Custom Calling Services – Business (cont'd)

3. Feature Packages (cont'd)

2. Saver Packs

	<u>Monthly Rate</u>
Power Pack	
Rate per feature package	See Schedule 3.2
Additional Discount	\$5.00
The Works	
Rate per feature package	See Schedule 3.2
Additional Discount	\$15.00

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COMPETITIVE LOCAL CARRIER TARIFF

1.0 RATE SCHEDULES – PACIFIC BELL SERVICE AREA (cont'd) (T)

Schedule 4: Operator Service

1. Operator Assistance

(A) Description

Local and long distance calls may be completed or billed with live or mechanical assistance by the Company's operator center. Calls may be billed collect to the called party, to an authorized 3rd party number, to the originating line, or to a valid authorized calling card. Calls may be placed on a station to station basis or to a specified party (Person to Person), or designated alternate. Usage charges for operator assisted calls are those usage charges that would normally apply to the calling party's service. In addition to usage charges, an operator assistance charge applies to each call.

(B) Rate

	<u>Per Call</u>
1. Calling Card / Credit Card	\$.50
2. Station to Station	\$.95
3. Person to Person	\$4.00

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Schedule Cal. P.U.C. CLC 1-T
First Revised Cal. P.U.C. Sheet 49
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COMPETITIVE LOCAL CARRIER TARIFF

1.0 RATE SCHEDULES – PACIFIC BELL SERVICE AREA (cont'd)

(T)

Schedule 4: Operator Service (cont'd)

2. Busy Line Verification and Line Interrupt Service

(A) General

Upon request of a calling party, the Company will verify a busy condition on a called line. An operator will determine if the line is clear or in use and report to the calling party. In addition, the operator will intercept an existing call on the called line if the calling party indicates an emergency and requests interruption.

(B) Rate Application

1. A Verification Charge will apply when (a) the operator verifies that the line is busy with a call in progress, or (b) the operator verifies that the line is available for incoming calls.
2. Both a Verification charge and an Interrupt Charge will apply when the operator verifies that a called number is busy with a call in progress and the Customer requests interruption. The operator will interrupt the call advising the called party of the name of the calling party and the called party will determine whether to accept the interrupt call. Charges will apply whether or not the called party accepts the interruption.
3. No charge will apply when the calling party advises that the call is from an official public emergency agency.

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Navigator Telecommunications, LLC.
8525 Riverwood Park Drive
P.O. Box 13860
North Little Rock, AR 72113-3860

Schedule Cal. P.U.C. CLC 1-T
First Revised Cal. P.U.C. Sheet 50
Cancels Original Cal. P.U.C. Sheet 50

COMPETITIVE LOCAL CARRIER TARIFF

1.0 RATE SCHEDULES – PACIFIC BELL SERVICE AREA (cont'd)

(T)

Schedule 4: Operator Service (cont'd)

2. Busy Line Verification and Line Interrupt Service (cont'd)

	<u>Rates</u>
1. Busy Line Verification (per request)	\$1.20
2. Busy Line Verification and Busy Line Interrupt (per request)	\$2.45

Advice Letter No.: 7
Decision No.: D01-07-019

Issued by:
Louis F. McAlister, Jr.
President

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COMPETITIVE LOCAL CARRIER TARIFF

1.0 RATE SCHEDULES – PACIFIC BELL SERVICE AREA (cont'd) (T)

Schedule 5: Directory Services

1. Business Service Listings

(A) Business Service Primary Listings

Business Service Primary Listings shall consist of a name, designation, address and telephone number in accordance with the following:

1. Name

The name must be the name under which the customer or joint user is conducting business and may be either the name of an individual, firm, company, corporation or association. Listings in an individual's name may include professional titles, abbreviations indicating degrees of profession or scholarship, or abbreviations indicating affiliation with a business or professional group, organization, or association. A fictitious name may be used when the customer or joint user's business is conducted under that name.

2. Designation

A designation descriptive of the business or profession may be included in the listing only if the name does not indicate the nature of the business.

(B) Rates and Charges (1)	<u>Monthly Rate</u>	<u>USOC</u>
Additional Listings (each listing)	\$1.66	CLT
Lines of Information (other information in addition to a listing, each line)	\$1.66	XLL
Cross Reference/Combination (each line)	\$3.32	LLT
NonPublished Service	\$.28	NPU
Directory Assistance Listing (each listing)	\$.14	DAO

(1) Service charges may apply per Schedule 5.1.C.

Navigator Telecommunications, LLC.
8525 Riverwood Park Drive
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Schedule Cal. P.U.C. CLC 1-T
First Revised Cal. P.U.C. Sheet 52
Cancels Original Cal. P.U.C. Sheet 52

COMPETITIVE LOCAL CARRIER TARIFF

1.0 RATE SCHEDULES – PACIFIC BELL SERVICE AREA (cont'd) (T)

Schedule 5: Directory Services (cont'd)

1. Business Service Listings (cont'd)

(C) Directory Services - Business

Service Charge

1. Each listing added or altered (1)

Additional Listing

All services

\$6.65

Other Listings (Line of Information,
Cross Reference/Combination)

\$6.65

Non-Published Service

Each

None

Out-of-sequence caption listing

Each

\$6.65

Directory Assistance Listing

All Services

\$6.65

(1) Not applicable to primary, JUL, and OML type listings.

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COMPETITIVE LOCAL CARRIER TARIFF

1.0 RATE SCHEDULES – PACIFIC BELL SERVICE AREA (cont'd) (T)

Schedule 5: Directory Services (cont'd)

2. Residence Service Listings

(A) Residence Service Primary Listings and Additional Listings

Residence Service Primary Listings and Additional Listings shall consist of name(s), address and telephone number in accordance with the following:

1. Name

Individual(s) listed must reside on the premises at which the service is furnished and the name(s) shall be that as commonly used by the individual(s) for identification for regular business and social purposes. Normally the name(s) will consist of a surname and a given name or names. The name(s) may be:

- That of an individual
- A combination of names and/or initials of two persons with the same surname.
- Another given name and/or initials for a person known by more than one name.

(B) Rates and Charges (1)	<u>Monthly Rate</u>	<u>USOC</u>
Additional Listings (each listing)	\$.81	RLT
Lines of Information (other information in addition to a listing, each line)	\$.81	XLL
NonPublished Service	\$.28	NPU
Directory Assistance Listing (each listing)	\$.14	DAO

(1) Service charges may apply per Schedule 5.1.C.

Navigator Telecommunications, LLC.
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First Revised Cal. P.U.C. Sheet 52.2
Cancels Original Cal. P.U.C. Sheet 52.2

COMPETITIVE LOCAL CARRIER TARIFF

1.0 RATE SCHEDULES – PACIFIC BELL SERVICE AREA (cont'd) (T)

Schedule 5: Directory Services (cont'd)

2. Residence Service Listings

(C) Directory Services - Residence

	<u>Service Charge</u>
1. Each listing added or altered (1)	
Additional Listing	
All services	\$4.75
Other Listings (Line of Information, Cross Reference/Combination)	\$4.75
Non-Published Service	None
Each	
Out-of-sequence caption listing	\$6.65
Each	
Directory Assistance Listing	\$4.75
All Services	

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Navigator Telecommunications, LLC.
 8525 Riverwood Park Drive
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Schedule Cal. P.U.C. CLC 1-T
 Fourth Revised Cal. P.U.C. Sheet 53
 Cancels Third Revised Cal. P.U.C. Sheet 53

COMPETITIVE LOCAL CARRIER TARIFF

1.0 RATE SCHEDULES – PACIFIC BELL SERVICE AREA (cont'd)

Schedule 6: Customer – Owned Pay Telephone (COPT) Service

Customer – Owned Pay Telephone (COPT) Service

Customer – Owned Pay Telephone (COPT) Service requires the following:

- 1. Service Order Charges (see Rate Schedule 1)
- 2. Monthly Recurring Charges (D)
- A. Flat Rate Service Offerings – Applicable to all Exchanges (1) (T)
 - 1. Flat Rate Service (T)
 - Monthly Rate \$21.50 (D)(N)

The above offering includes the monthly fee of \$17.01 and the End User Common Line (EUCL) rate of \$4.49. Local Number Portability (LNP) and Federal Universal Service Fee (FUSF) rates, if applicable, are not included. Rate shown above does not include other state and local taxes/fees. Rate includes all local and intraLATA calls and usage.

(1) COPT service was previously offered on a measured rate only basis. This filing eliminates the measured rate offerings and provides service on a flat rate basis. (N)

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 Louis F. McAlister, Jr.
 President

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Navigator Telecommunications, LLC.
8525 Riverwood Park Drive
P.O. Box 13860
North Little Rock, AR 72113-0860

Schedule Cal. P.U.C. CLC 1-T
Third Revised Cal. P.U.C. Sheet 54
Cancels Second Revised Cal. P.U.C. Sheet 54

COMPETITIVE LOCAL CARRIER TARIFF

1.0 RATE SCHEDULES – VERIZON SERVICE AREA

Schedule 7: Service Charges

1. New and additional local service charges, nonrecurring

	<u>Residence</u>	<u>Business</u>
Initial Order Charge	\$21.50	\$49.57
Additional Line – Initial Order	16.50	27.49
Moves & Changes – Subsequent Order	16.50	34.50
Central Office Charge – Each Line	22.00	35.25
Facility Connection Charge	40.00	86.64
Transfer of Service	20.00	35.00
Restoral Charge	25.00	35.25

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Louis F. McAlister, Jr.
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Navigator Telecommunications, LLC.
 8525 Riverwood Park Drive
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Schedule Cal. P.U.C. CLC 1-T
 Third Revised Cal. P.U.C. Sheet 55
 Cancels Second Revised Cal. P.U.C. Sheet 55

COMPETITIVE LOCAL CARRIER TARIFF

1.0 RATE SCHEDULES – VERIZON SERVICE AREA (cont'd)

Schedule 8: Local Exchange Service

(T)

1. Residential Local Exchange Service

Charges for Residential Service include nonrecurring service charges and a monthly recurring charge for each line. Charges as shown in Schedule 1 may apply if a premise visit is required. Monthly recurring charges apply both to the line and any service features.

	<u>Monthly Charge</u>
Flat Rate Service	
With Navigator Long Distance	\$16.95
Without Navigator Long Distance	18.95

Flat rate service calls to or from Zone 1 and Zone 2 are local calls. Calls to Zone 3 are measured at the rates shown below.

<u>Zone</u>	<u>Rate Center</u> <u>Mileage</u>
1 (Local Calls)	0-8 miles
2 (Local Calls)	9-12 miles
3	13-16 miles

- ZUM Zone 3 Calls

	<u>Initial</u> <u>Minute</u>	<u>Each Add'l.</u> <u>Minute</u>
Day Rate Period	\$0.0940	\$0.0375
Evening Rage Period	\$0.0660	\$0.0265
Night/Weekend Rate Period	\$0.0375	\$0.0155

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 Louis F. McAlister, Jr.
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Navigator Telecommunications, LLC.
 8525 Riverwood Park Drive
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 North Little Rock, AR 72113-0860

Schedule Cal. P.U.C. CLC 1-T
 Third Revised Cal. P.U.C. Sheet 56
 Cancels Second Revised Cal. P.U.C. Sheet 56

COMPETITIVE LOCAL CARRIER TARIFF

1.0 RATE SCHEDULES – VERIZON SERVICE AREA (cont'd)

Schedule 8: Local Exchange Service

(T)

2. Business Local Exchange Service

	<u>Monthly Charge (1)</u>
Measured Rate Service	
a. Each individual line or trunk line	\$19.22 (2)
b. Each individual line or trunk line	29.75 (3)
c. Keyline or multiline	37.25 (3)

Local Exchange and Extended Area Service rates per message.

	<u>Initial</u>	<u>Each Add'l.</u>
	<u>Minute</u>	<u>Minute</u>
a. Monday Through Friday		
Day Rate Period	\$0.0400	\$0.0100
Evening Rage Period	\$0.0280	\$0.0070
Night/Weekend Rate Period	\$0.0160	\$0.0040
b. Saturday, Sunday, Holiday		
All Hours	\$0.0160	\$0.0040

- (1) Plus Extended Area Service increments as identified below.
- (2) Rates applicable to exchanges within the Verizon service territory.
- (3) Rates applicable to exchanges within the former Contel service territory.

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 Louis F. McAlister, Jr.
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Navigator Telecommunications, LLC.
 8525 Riverwood Park Drive
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Schedule Cal. P.U.C. CLC 1-T
 Original Cal. P.U.C. Sheet 56.1

COMPETITIVE LOCAL CARRIER TARIFF

1.0 RATE SCHEDULES – VERIZON SERVICE AREA (cont'd)

(N)

Schedule 9: Extended Area Service Monthly Increments

1. Rates

<u>Exchanges</u>	<u>Monthly Increments</u>	
	<u>Business Measured</u>	<u>Residential Flat or Measured</u>
Gaviota (to Santa Barbara)	\$12.80	\$4.23
Lake Hughes (to Lancaster)	6.35	2.10
Los Alamos (to Santa Maria)	6.35	2.10
Palm Desert (to Palm Springs)	2.60	.90
Palm Springs (to Palm Desert)	1.45	.45
Santa Maria (to Los Alamos)	.70	---
Trona (to Ridgecrest)	6.35	2.10
Bishop		
1 party/keyline/multiline	1.40	---
Big Pine		
1 party/keyline/multiline	4.60	1.55
Lifeline	---	.70
Blythe		
1 party/keyline/multiline	.70	---
Earp		
1 party/keyline/multiline	1.50	.45
Lifeline	---	.22
Lone Pine		
1 party/keyline/multiline	.80	---

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Navigator Telecommunications, LLC.
 8525 Riverwood Park Drive
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 North Little Rock, AR 72113-0860

Schedule Cal. P.U.C. CLC 1-T
 Original Cal. P.U.C. Sheet 56.2

COMPETITIVE LOCAL CARRIER TARIFF

1.0 RATE SCHEDULES – VERIZON SERVICE AREA (cont'd)

(N)

Schedule 9: Extended Area Service Monthly Increments

1. Rates (cont'd)

<u>Exchanges</u>	<u>Monthly Increments</u>	
	<u>Business Measured</u>	<u>Residential Flat or Measured</u>
Olancha		
1 party/keyline/multiline	7.30	2.40
Lifeline	----	1.20
Palo Verde		
1 party/keyline/multiline	\$4.60	\$1.55
Lifeline	----	.77
Parker Dam		
1 party/keyline/multiline	3.15	1.10
Lifeline	----	.55
Pine Creek		
1 party/keyline/multiline	4.60	1.55
Lifeline	----	.77
Laytonville		
Sherwood Ranch D.A.	3.15	1.10

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8525 Riverwood Park Drive
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Schedule Cal. P.U.C. CLC 1-T
Original Cal. P.U.C. Sheet 56.3

COMPETITIVE LOCAL CARRIER TARIFF

1.0 RATE SCHEDULES – VERIZON SERVICE AREA (cont'd)

(N)

Schedule 10: Custom Calling Services – Residence

1. Residence - Individual Features

	<u>Monthly Rate</u>
Call Waiting, each line	\$3.50
Cancel Call Waiting, each line	1.00
Three-Way Calling, each line	3.50
Call Forwarding, each line	2.50
Busy Call Forwarding, each line	1.25
Call Forwarding Don't Answer, each line	1.25
Selective Call Forwarding, each line	5.00
Call Screen, each line	3.50
Call Return, each line	5.00
Custom Ringing, each line	6.00
Caller ID w/Number Delivery, each line	7.00
Speed Calling – 8 code capacity, each line	2.50
Speed Calling – 30 code capacity, each line	3.50
Auto Redial	5.00
Complete Blocking, each line	No Charge
Selective Blocking, each line	No Charge
Call Trace, per activation	5.00
Priority Call	3.50
Call Forward Busy/Don't Answer	1.50

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Navigator Telecommunications, LLC.
 8525 Riverwood Park Drive
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 North Little Rock, AR 72113-0860

Schedule Cal. P.U.C. CLC 1-T
 Original Cal. P.U.C. Sheet 56.4

COMPETITIVE LOCAL CARRIER TARIFF

1.0 RATE SCHEDULES – VERIZON SERVICE AREA (cont'd)

(N)

Schedule 10: Custom Calling Services – Business

2. Business - Individual Features

	<u>Monthly Rate</u>	<u>IOSC</u>
Call Forwarding, each line		
- Flexible Call Forwarding	\$2.50	40417
- Busy Call Forwarding	1.25	
- Call Forwarding No Answer	1.25	
- Call Forwarding Busy Line Don't Answer	1.50	
Call Waiting, each line	3.50	40418
Call Waiting/Cancel Call Waiting, each line	4.00	
Three-Way Calling, each line	3.50	40421
Three-Way Calling, per occurrence	0.75	
Speed Calling – 8 code capacity, each line	2.50	40419
Speed Calling – 30 code capacity, each line	3.50	40420
Busy Number Redial, each line	4.00	40441
Last Number Redial/Saved Number Redial, each line	4.00	40442
Cancel Call Waiting, each line	1.00	40443
Distinctive Ring, each line	6.00	40444

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Navigator Telecommunications, LLC.
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 North Little Rock, AR 72113-0860

Schedule Cal. P.U.C. CLC 1-T
 Original Cal. P.U.C. Sheet 56.5

COMPETITIVE LOCAL CARRIER TARIFF

1.0 RATE SCHEDULES – VERIZON SERVICE AREA (cont'd)

(N)

Schedule 10: Custom Calling Services – Business

2. Business - Individual Features (cont'd)

	<u>Business Monthly Rate</u>	<u>IOSC</u>
Busy Redial, each line	\$5.00	40710
Busy Redial, per occurrence	0.75	
Selective Call Forwarding, per line	5.00	
Special Call Waiting, per line	5.00	40713
Priority Call, per line	3.00	40712
Do Not Disturb, per line	2.50	40716
Call Block, per line	3.00	40714
Call Trace, per line	5.00	40719
Call Return (*69), per line	5.00	40711
Call Return (*69), per occurrence	0.75	
Caller ID – Number Only, per line	7.00	40767
Caller ID, per line	7.95	47035
Selective Blocking, per line	0.00	41006
Complete Blocking, per line	0.00	40108
Anonymous Call Block, per line	1.00	41015
Call Waiting ID, per line	0.00	40439

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Navigator Telecommunications, LLC.
8525 Riverwood Park Drive
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Schedule Cal. P.U.C. CLC 1-T
Original Cal. P.U.C. Sheet 56.6

COMPETITIVE LOCAL CARRIER TARIFF

1.0 RATE SCHEDULES – VERIZON SERVICE AREA (cont'd)

(N)

Schedule 10: Custom Calling Services

3. One Time Charges

One Time charges apply when a Customer requests connection to one or more custom calling features. Orders requested for the same Customer account made at the same time for the same premises will be considered one request. These charges do not apply if the features are ordered at the same time as other work for the same Customer account at the same premises.

	<u>Residence</u>	<u>Business</u>
One Time Charges	\$6.75	\$15.00

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Schedule Cal. P.U.C. CLC 1-T
Original Cal. P.U.C. Sheet 56.7

COMPETITIVE LOCAL CARRIER TARIFF

1.0 RATE SCHEDULES – VERIZON SERVICE AREA (cont'd)

(N)

Schedule 11: Operator Service

1. Operator Assistance

(A) Description

Local and long distance calls may be completed or billed with live or mechanical assistance by the Company's operator center. Calls may be billed collect to the called party, to an authorized 3rd party number, to the originating line, or to a valid authorized calling card. Calls may be placed on a station to station basis or to a specified party (Person to Person), or designated alternate. Usage charges for operator assisted calls are those usage charges that would normally apply to the calling party's service. In addition to usage charges, an operator assistance charge applies to each call.

(B) Rate

	<u>Per Call</u>
1. Local Operator Assistance, per call	\$ 0.35
2. Calling Card / Credit Card (Direct Dial)	0.35
3. Station to Station (Direct Dial)	1.00
4. Person to Person (Direct Dial)	3.00

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COMPETITIVE LOCAL CARRIER TARIFF

1.0 RATE SCHEDULES – VERIZON SERVICE AREA (cont'd)

(N)

Schedule 11: Operator Service (cont'd)

2. Busy Line Verification and Line Interrupt Service

(A) General

Upon request of a calling party, the Company will verify a busy condition on a called line. An operator will determine if the line is clear or in use and report to the calling party. In addition, the operator will intercept an existing call on the called line if the calling party indicates an emergency and requests interruption.

(B) Rate Application

1. A Verification Charge will apply when (a) the operator verifies that the line is busy with a call in progress, or (b) the operator verifies that the line is available for incoming calls.
2. Both a Verification charge and an Interrupt Charge will apply when the operator verifies that a called number is busy with a call in progress and the Customer requests interruption. The operator will interrupt the call advising the called party of the name of the calling party and the called party will determine whether to accept the interrupt call. Charges will apply whether or not the called party accepts the interruption.
3. No charge will apply when the calling party advises that the call is from an official public emergency agency.

(C) Rates

	<u>Rates</u>
1. Busy Line Verification (per request)	\$0.50
2. Busy Line Verification and Busy Line Interrupt (per request)	1.00

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COMPETITIVE LOCAL CARRIER TARIFF

1.0 RATE SCHEDULES – VERIZON SERVICE AREA (cont'd)

(N)

Schedule 12: Listing Service

1. Listing Services

(A) Nonpublished Service

Primary listings will be nonpublished at a Customer's specific request. Customer name, address, and telephone number will not be listed in a telephone directory, street address directory or directory assistance records available to the general public except the number may be included in reference listings. This information, as well as call-forwarding information from unlisted telephone numbers, will be released by the Company in response to legal processes or to an authorized governmental agency that complies with rules set forth in Appendix A of CPUC Decision Nos. 92860 and 93361 established for the release of such information.

(B) Nonlisted Service

Nonlisted service is a Customer primary/additional listing(s) available only through directory assistance. These listings will not appear in the alphabetical (white) section of a telephone directory or street address directory.

(C) Additional Listings

Customers may arrange for additional listings, similar to the primary listing, at the additional listing rate. Listings may include abbreviated names, names which are commonly spelled several ways, and arrangements of names and nicknames by which the Customer is commonly known. All names will be included in alphabetical order. If the additional listing does not readily identify the Customer, it shall be necessary to include a line of information stating "same as" or "see" and a reference to the name contained in the primary listing at the lines of information rate. Listings will not be accepted for the purpose of securing preferential publicity or position.

(D) Monthly Charges

	Residence	Business
1. Nonpublished Service	\$0.30	\$1.50
2. Nonlisted Service	0.15	1.00
3. Additional Listing	0.85	1.75

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Navigator Telecommunications, LLC.
8525 Riverwood Park Drive
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Schedule Cal. P.U.C. CLC 1-T
Original Cal. P.U.C. Sheet 56.10

COMPETITIVE LOCAL CARRIER TARIFF

1.0 RATE SCHEDULES – VERIZON SERVICE AREA (cont'd)

(N)

Schedule 13: Directory Assistance

1. Directory Assistance

- (A) A Customer may obtain assistance, for a charge, in determining a telephone number by dialing Directory Assistance Service.
- (B) A Directory Assistance Charge applies for each telephone number, area code, and/or general information requested from the Directory Assistance operator. Residence Customers are allowed three (3) calls to Directory Assistance per line during each billing month at no charge. Two (2) calls are allowed per line during each billing month at no charge for Business individual line service.

(C) Rates

	<u>Business</u>	<u>Residence</u>
Per Request	\$0.35	\$0.35

(D) Call Completion

The charges as shown below apply for each request made to the Directory Assistance Operator in which the operator completes the call to the desired number.

	<u>Business</u>	<u>Residence</u>
Per Request	\$0.45	\$0.45

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Schedule Cal. P.U.C. CLC 1-T
Original Cal. P.U.C. Sheet 56.11

COMPETITIVE LOCAL CARRIER TARIFF

1.0 RATE SCHEDULES – VERIZON SERVICE AREA (cont'd)

(N)

Schedule 14: Long Distance Rates

1. Per Minute Rates

Long distance calls made within the 48 contiguous states will be billed at Navigator's current long distance rate of \$.089 per minute, regardless of the time of day. Calls made to points outside of the contiguous 48 states, including all international calls, will be billed at higher rates.

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8525 Riverwood Park Drive
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Schedule Cal. P.U.C. CLC 1-T
Original Cal. P.U.C. Sheet 56.12

COMPETITIVE LOCAL CARRIER TARIFF

1.0 RATE SCHEDULES – VERIZON SERVICE AREA (cont'd)

Schedule 15: Customer – Owned Pay Telephone (COPT) Service

Customer – Owned Pay Telephone (COPT) Service

Customer – Owned Pay Telephone (COPT) Service requires the following:

1. Service Order Charges (see Rate Schedule 7)
 2. Monthly Recurring Charges
- A. Flat Rate Service Offerings – Applicable to all Exchanges
1. Flat Rate Service

- Monthly Rate \$21.50

The above offering includes the monthly fee of \$12.92 and the End User Common Line (EUCL) rate of \$8.58. Local Number Portability (LNP) and Federal Universal Service Fee (FUSF) rates, if applicable, are not included. Rate shown above does not include other state and local taxes/fees. Rate includes all local and intraLATA calls and usage.

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Navigator Telecommunications, LLC.
8525 Riverwood Park Drive
P.O. Box 13860
North Little Rock, AR 72113-3860

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First Revised Cal. P.U.C. Sheet 57
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COMPETITIVE LOCAL CARRIER TARIFF

2.0 RULES

No. 1 Definitions

ACCESS LINE – Per rules adopted in D.04-05-057, an access line is a line that is voice-grade or equivalent or has the capacity of not more than 64 kilobits/sec that connects a customer premises to a serving wire. (N)

ACCESS CODE - Denotes a uniform code assigned to the Company. The code has the form 10XXX or 10XXXXX for direct access; 950-0XXX or 950-1XXX for calling card access.

ANSWER SUPERVISION - The transmission of the switch trunk equipment supervisory signal (off-hook or on-hook) to the Customer's point of termination as an indication that the called party has answered or disconnected.

AUTHORIZED USER - Any person or entity authorized by a Customer of the Company's service to utilize the service.

CALL - A Customer attempt for which the complete address code is provided to the service end office.

CARRIER - An entity that provides telecommunications services to the public for hire.

CENTRAL OFFICE - A local Company switching system where exchange service Customer station loops are terminated for purposes of interconnection to each other and to trunks.

CHANNEL - A communications path between two or more points of termination.

COMMISSION - The California Public Utilities Commission.

COMMUNICATIONS SYSTEM - Denotes channels and other facilities which are capable of communications between two or more locations or between two or more pieces of termination equipment.

COMPANY - Navigator Telecommunications, LLC.

CLC - Competitive Local Carrier. A common carrier that was issued a Certificate of Public Convenience and Necessity after July 24, 1995 to provide telecommunications service within a specific geographic area.

CPUC - The California Public Utilities Commission.

CUSTOMER - Any individual, partnership, association, corporation or other entity that subscribes to the services offered under this tariff.

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COMPETITIVE LOCAL CARRIER TARIFF

2.0 RULES (cont'd)

No. 1 Definitions (cont'd)

CUSTOMER DESIGNATED PREMISES - The premises specified by the Customer for origination or termination of services.

DATE OF PRESENTATION - The postmark date on the billing envelope.

DUAL TONE MULTIFREQUENCY (DTMF) - Tone signaling, also known as touch tone signaling.

END OFFICE SWITCH - A Company switching system where exchange service Customer station loops are terminated for purposes of interconnection to each other and to trunks.

END USER - Any Customer of an intrastate telecommunications service that is not a Carrier or Common Carrier, except that Carrier shall be deemed to be an End User when such Carrier uses a telecommunications service for administrative purposes.

EXCHANGE - A group of lines in a unit generally smaller than a LATA established by the Company for the administration of communications service in a specified area. An Exchange may consist of one or more central offices together with the associated facilities used in furnishing communications service within that area.

EXCHANGE CARRIER - A carrier which offers telecommunications services to the public within an exchange area.

FACILITIES - Denotes any cable, poles, conduit, carrier equipment, wire center distribution frames, central office switching equipment, etc., utilized to provide the service offered under this tariff.

FIRM ORDER CONFIRMATION - The date the Company confirms an order for service to be provided to the Customer.

HOLIDAYS - The Company observes the following Holidays: New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving, and Christmas Day.

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COMPETITIVE LOCAL CARRIER TARIFF

2.0 RULES (cont'd)

No. 1 Definitions (cont'd)

INTEREXCHANGE CARRIER (IC) - Any individual, partnership, association, corporation or other entity engaged in intrastate communication for hire by wire or radio between two or more exchanges.

INTERSTATE COMMUNICATIONS - Any communication that crosses over a state boundary. Interstate Communications includes interstate and international communications.

INTRASTATE COMMUNICATIONS - Any communication that originates and terminates within the same state and is subject to oversight by a state regulatory commission (such as the CPUC) as provided by the laws of the state involved.

JOINT USER - An individual or entity authorized by the Company and the Customer to share in the use of a Customer's Local Exchange Service.

LOCAL ACCESS AND TRANSPORT AREA (LATA) - A geographic area established pursuant to the Modification of Final Judgment entered by the United States District Court for the District of Columbia in Civil Action No. 82-0192; or any other geographic area designated as a LATA in the National Exchange Carrier Association, Inc. Tariff FCC No. 4.

LOCAL CALLING AREA - The company's local calling areas for basic service rates mirror the local calling areas described in the dominant local exchange carrier's tariff for that region. Navigator's local calling area/zone descriptions can be found in Pacific Bell's CAL. P.U.C. No. A5, Section 5.2.1.

MAJOR RATE INCREASE - A rate increase which is greater than a Minor Rate Increase, as defined below.

MESSAGE - A Message is a Call as defined above.

MINOR RATE INCREASE - A rate increase which is both less than 1% of the Company's total California intrastate revenues and less than 5% of the affected service's rates. Increase shall be cumulative, such that if the sum of the proposed rate increase and rate increases that took effect during the preceding 12-month period for any service exceeds either parameter above, then the filing shall be treated as a Major Rate Increase.

NONPUBLISHED SERVICE - Service in which the Customer's name, address and telephone number are omitted from any telephone directory, street address director, or in the directory assistance records available to the general public.

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COMPETITIVE LOCAL CARRIER TARIFF

2.0 RULES (cont'd)

No. 1 Definitions (cont'd)

OFF-HOOK - The active condition of a telephone exchange line or dedicated access line.

ON-HOOK - The idle condition of a telephone exchange line or dedicated access line.

PREMISES - A building or buildings on contiguous property, not separated by a public highway or right-of-way.

SERVING WIRE CENTER - The wire center from which the Customer-designated premises normally obtains dial tone from the Company.

SPECIAL ACCESS CIRCUIT - The physical pathway for transmission of information between a dedicated originating point and a dedicated terminating point.

TRANSMISSION PATH - An electrical path capable of transmitting signals within the range of the service offering. A transmission path is comprised of physical or derived facilities consisting of any form or configuration of plant used in the telecommunications industry.

TRUNK - A communications path connecting two switching systems in a network, used in the establishment of an end-to-end connection.

TRUNK GROUP - A set of trunks which are traffic engineered as a unit for the establishment of connections between switching systems in which all of the communications paths are interchangeable.

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COMPETITIVE LOCAL CARRIER TARIFF

2.0 RULES (cont'd)

No. 2 Description of Service

The Company undertakes to furnish residential and business communications service pursuant to the terms of this tariff in connection with one-way and/or two-way information transmission between points within the State of California.

Customers and users may use service and facilities provided under this tariff to obtain access to services offered by other service providers. The Company is responsible under this tariff only for the services and facilities provided hereunder, and it assumes no responsibility for any service provided by any other entity that purchases access to the Company network in order to originate or terminate its own services, or to communicate with its own customers (e.g., NPA 900, NXX 976, etc.).

Service is offered for local calling to Customers pursuant to the terms of this tariff. Descriptions applicable to specific offerings are found in the Rate Schedules contained in Section 1 of this tariff. Rates vary based on whether the Customer is located in areas also served by Pacific Bell or Verizon.

Service is available 24 hours per day, seven days per week and is subject to the availability of necessary service, equipment and facilities and the economic feasibility of providing such necessary service, equipment and facilities.

Services are offered via the Company's facilities (whether owned, leased or under contract) in combination with resold services provided by other certificated carriers.

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COMPETITIVE LOCAL CARRIER TARIFF

2.0 RULES (cont'd)

No. 3 Application for Service

Service is installed by arrangement between Navigator and the Customer.

- (A) During the initial contact all applicants for residential service will be given information regarding the Universal Lifeline program and its availability.

A Customer desiring to obtain service may do so based on an oral or written agreement. In either case, prior to the agreement, the Customer shall be informed of all rates and charges for the services the Customer desires and any other rates or charges which will appear on the Customer's first bill.

In order to initiate service, the Customer must provide the following information: an address to which the Company shall mail or deliver all notices and other communications, except that the Customer may also designate a separate address to which the Company's bills for service shall be mailed.

The Company shall designate an address to which the Customer shall mail or deliver all notices and other communications, except that the Company may designate a separate address on each bill for service to which the Customer shall mail payment on that bill.

If the service agreement is made verbally, the Company will, within 10 days of initiating the service order, provide a confirmation letter setting forth a brief description of the services ordered and itemizing all charges that will appear on the Customer's bill. The letter will be in a language other than English if the sale was in another language. Within 7 days of initiating service, the Company shall state in writing for all new Customers all material terms and conditions that could affect what the Customer pays for telecommunications services provided by the company. (T)

Potential Customers who are denied service for failure to establish credit or pay the required deposit will be notified in writing by the Company of the reason for the denial within 10 days of the denial.

- (B) Cancellation of Application for Service

When a customer cancels an application for service prior to either the start of service or any special construction, no charges will be imposed except for those specified below. The charges described will be calculated on a case by case basis.

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COMPETITIVE LOCAL CARRIER TARIFF

2.0 RULES (cont'd)

No. 3 Application for Service (cont'd)

(B) Cancellation of Application for Service (cont'd)

Where, prior to cancellation by the Customer, the Company incurs any expenses in installing the service or in preparing to install the service that it otherwise would not have incurred, a charge equal to the costs the Company incurred, less net salvage, shall apply, but in no case shall this charge exceed the sum of the charges for the minimum period of services orders, including installation charges, and all charges others levy against the Company that would have been chargeable to the Customer had service begun (all discounted to present value at six percent).

Where the Company incurs any expense in connection with special construction, or where special arrangements of facilities or equipment have begun, before the Company receives a cancellation notice, a charge equal to the costs incurred, less net salvage, applies. In such cases, the charge will be based on such elements as the cost of the equipment, facilities, and material, the cost of installation, engineering, labor, and supervision, general and administrative expense, other disbursements, depreciation, maintenance, taxes, provision for return on investment, and any other costs associated with the special construction or arrangements.

(C) Cancellation of Service

The Customer may have service discontinued upon verbal or written notice to the Company. The Company shall hold the Customer responsible for payment of all bills for service furnished until the cancellation date specified by the Customer or until the date that the written cancellation notice is received, whichever is later. A termination liability charge applies to early cancellation of a term agreement.

COMPETITIVE LOCAL CARRIER TARIFF

2.0 RULES (cont'd)

No. 3 Application for Service (cont'd)

(D) At the expiration of the initial term specified in each Service Order, or in any extension thereof, service shall continue on a month to month basis at the then current rates unless terminated by either party. Any termination shall not relieve the Customer of his or her obligation to pay any charges incurred under the Service Order and this tariff prior to termination. The rights and obligations which, by their nature, extend beyond the termination of the terms of the Service Order shall survive such termination.

(E) Termination Liability

Unless otherwise specified in individually negotiated contracts, the termination liability for services purchased under a Term Agreement will be equal to the less of either:

1. 20% of the balance of the total billing payable during the life of the term, or
2. the difference between the monthly rate for the selected term plan and the monthly rates for the longest term plan that Customer could have satisfied prior to early discontinuance of service.

(F) Initiation of Service

Within 10 days of initiating service, the Company shall state in writing for all new Customers all material terms and conditions that could affect what the Customer pays for telecommunications services provided by the Company.

Potential Customers who are denied service for failure to establish credit or pay deposit as described in this tariff must be given the reason for the denial in writing within 10 days of service denial.

The Company may not deny service for failure to provide a social security number. Where a Customer chooses not to provide a social security number, the Company may request other identification information sufficient to enable the Company to verify the Customer's identity and run a credit check. (N)

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COMPETITIVE LOCAL CARRIER TARIFF

2.0 RULES (cont'd)

No. 4 Contracts

Contracts will only be used in special circumstances for Individual Case Basis (“ICB”) service offerings or Special Construction. Customer and Company can enter into a contract for Centrex service. The terms and conditions of each contract offering are subject to the agreement of both the Customer and Company. Such contract offerings will be made available to similarly situated Customers in substantially similar circumstances. Contracts are available to any similarly situated Customer. ICB arrangements will be filed in accordance with General Order No. 96-A.

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COMPETITIVE LOCAL CARRIER TARIFF

2.0 RULES (cont'd)

No. 5 Special Information Required on Forms

(A) Customer bills shall contain notations concerning the following information:

1. The name of the Company;
2. A toll-free number for service or billing inquiries, along with an address where the Customer may write;
3. When the bill shall be paid by the Customer to the Company;
4. Billing detail, including the period of service covered by the bill;
5. Late payment charge and when applied;
6. How the Customer must pay the bill;
7. How to contact the Company with questions about the bill;
8. Network access for interstate calling.

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COMPETITIVE LOCAL CARRIER TARIFF

2.0 RULES (cont'd)

No. 5 Special Information Required on Forms (cont'd)

- (A) Customer bills shall contain notations concerning the following information:
(cont'd)

Each bill shall also include the following statement:

“If you have a complaint you cannot resolve with us, write the California Public Utilities Commission at Consumer Affairs Branch, 505 Van Ness Ave., San Francisco, CA 94102, or at www.cpuc.ca.gov, or call 1-800-649-7570 or TDD 1-800-229-6846. (T)

If your complaint concerns interstate or international calling, write the Federal Communications Commission at Consumer Complaints, 445 12th Street SW, Washington, D.C. 20554, or at fccinfo@fcc.gov, or call 1-888-225-5322, or TTY 1-888-835-5322.

Note: The California Public Utilities Commission handles complaints of both interstate and intrastate unauthorized carrier changes (“slamming”). The California Public Utilities Commission consumer protection rules are available online, at www.cpuc.ca.gov.”

- (B) Deposit Receipts

Each deposit receipt shall contain the following provisions:

“This deposit, less the amount of any unpaid bills for service furnished by Navigator Telecommunications, LLC, shall be refunded, together with any interest due, within 30 calendar days after the discontinuance of service, or after 12 months of service, whichever comes first. However, deposits may not receive interest if the customer has received a minimum of two notices of discontinuance of service for nonpayment of bills in a 12-month period.”

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COMPETITIVE LOCAL CARRIER TARIFF

2.0 RULES (cont'd)

No. 6 Advance Payments, Deposits, and Guarantors

(A) Advance Payments

At the time an application for service is made, an applicant may be required to pay an amount equal to one month's service charges and/or the service connection and/or equipment charges which may be applicable as well as any nonrecurring charges for any required special construction. The Company cannot require applicant to make advance payments for estimated usage. The amount of the first month's service is credited to the Customer's account on the first bill rendered.

(B) Deposits

1. Requirements: The company may, at its sole discretion, require an applicant or an existing Customer to post a guarantee for the payment of charges as a condition to receiving service or additional services. The Company reserves the right to review an applicant's or a Customer's credit history at any time to determine if a deposit is required.
2. Nondiscrimination: Deposits will not be required by the Company based on race, sex, creed, national origin, marital status, age, number of dependents, condition of physical handicap, source of income, or geographical area of business.

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2.0 RULES (cont'd)

No. 6 Advance Payments, Deposits, and Guarantors (cont'd)

(B) Deposits (cont'd)

3. Amount: The amount of the deposit shall not exceed twice the estimated average monthly bill for the class of service for which the deposit is to be applied. In the event a Customer requests services in addition to basic service⁽¹⁾, the average bill will reflect the aggregate services requested by the Customer. The fact that a deposit has been made neither relieves the Customer from complying with the Company's regulations on the prompt payment of bills on presentation nor constitutes a waiver or modification of the regulations of the Company providing for the discontinuance of service for nonpayment of any sums due the company for services rendered. (T)
4. Interest: Interest on deposits will be set at the 3-month commercial paper rate published by the Federal Reserve Board, on November 30th, of the prior year, except no interest will be paid if the Customer has received a minimum of two discontinuance of service notices in a 12-month period. (T)
5. Refund upon Discontinuance: Upon discontinuance or termination of service, the Company will credit the deposit to the changes stated on the final bill. The balance, of any, will be returned to the Customer within 30 days of discontinuance of service, and will include any interest on the deposit as set forth above.

(1) Basic service as defined in D. 04-05-057.

(N)

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2.0 RULES (cont'd)

No. 6 Advance Payments, Deposits, and Guarantors (cont'd)

(B) Deposits (cont'd)

6. Refund after Satisfactory Payment: After prompt and timely payment of all charges for 12 consecutive billing periods, within 30 days, the Company will refund the deposit to the Customer. The refund will include interest at the rate set forth above. Payment of a charge is satisfactory if received prior to the date that the charge becomes delinquent provided that it is not returned for insufficient funds or closed account. However, deposits may not receive interest if the Customer has received a minimum of two notices of discontinuance of service for nonpayment of bills in a 12-month period.

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COMPETITIVE LOCAL CARRIER TARIFF

2.0 RULES (cont'd)

No. 6 Advance Payments, Deposits, and Guarantors (cont'd)

(B) Deposits (cont'd)

7. Deposits shall not be required in the following situations:

- (a) Customer provides a satisfactory credit history acceptable to the Company. Credit information contained in the applicant's account record may include, but shall not be limited to, account established date, "can-be-reached" number, name of employer, employer's address, Customer's driver's license number or other acceptable personal identification, billing name, and location of current and previous service. Credit cannot be denied for failure to provide social security number.
 - (b) A co-signer or guarantor may be used, providing the co-signer or guarantor has acceptable credit history with the Company or another acceptable local exchange carrier.
8. The Company cannot refuse a deposit to establish credit for service. However, it may request that the deposit be in cash or other acceptable form of payment (e.g., cashier's check, money order, bond, letter of credit, etc.).

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COMPETITIVE LOCAL CARRIER TARIFF

2.0 RULES (cont'd)

No. 7 Notices and Communications

(A) Notice by the Company: Unless otherwise provided by these Rules, any notice by the Company to the Customer or by the Customer's authorized representative will be given in writing either by facsimile to the Customer or to the Customer's authorized representative, or by written notice mailed to the Customer's or the authorized representative's last known address. The Company may provide verbal notice to a Customer or to an authorized representative thereof only in emergencies, where a delay may result in impaired service or a hazard to a Customer. All notices and other communications of either party, and all bills mailed by the Company, shall be presumed to have been delivered to the other party on the third business day following of the placement of the notice, communication or bill with the U.S. Mail or a private delivery service, prepaid and properly addressed, or when actually received or refused by the addressee, whichever occurs first.

(B) Notice by the Company Regarding Rate Information:

1. Rate information and information regarding the terms and conditions of service will be provided in writing upon request by a current or potential Customer. Navigator will notify all affected customers at least 30 days in advance of every proposed change in its subscribers' tariffed service agreements or nonterm contracts that may result in higher rates or charges or more restrictive terms or conditions. The customer notice shall present in a clear and conspicuous manner the following statement: "Your Rates, Terms or Services Have Changed", and shall describe the current and proposed rates, terms or conditions, as appropriate. Customers shall be advised of optional service plans in writing as they become available. In addition, Customers shall be advised of changes to the terms and conditions of service which any result in rate increases to some or all Customers or which result in reduced service or increased obligations for Customers. The Company shall provide this notice no later than the Company's next periodic billing cycle.

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COMPETITIVE LOCAL CARRIER TARIFF

2.0 RULES (cont'd)

No. 7 Notices and Communications (cont'd)

(B) Notice by the Company Regarding Rate Information: (cont'd)

2. When the Company provides information to a consumer which is allegedly in violation of its tariffs, the consumer shall have the right to bring a complaint against the Company. If the Commission determines that the complaint is part of a pattern of misinformation or was an attempt to defraud the Customer, the Commission may impose appropriate sanctions.
3. The Company will notify Customers in writing of a change in ownership or identity of a Customer's service provider on the Customer's next monthly billing cycle.
4. Notices the Company sends to Customers, or to the CPUC, shall be a legible size and printed in a minimum point size of 10 and are deemed made on the date of presentation.

(C) Notice by the Company regarding Discontinuance of Service: Notices to discontinue service for nonpayment of bills shall be provided in writing by first class mail to the Customer not less than 7 days prior to termination. Each notice shall include all the following information:

1. The name and address of the Customer whose account is delinquent.
2. The amount that is delinquent.
3. The date when payment or arrangements for payment are required in order to avoid termination.

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2.0 RULES (cont'd)

No. 7 Notices and Communications (cont'd)

(C) Notice by the Company regarding Discontinuance of Service: (cont'd)

4. The procedure the Customer may use to initiate a complaint or to request an investigation concerning service or charges.
5. The procedure the Customer may use to request amortization of the unpaid charges.
6. The telephone number of a representative of the Company, who can provide additional information or institute arrangements for payment.
7. The telephone number of the Commission's Consumer Affairs Branch (CAB) where the Customer may direct inquiries.
8. Local service may not be discontinued for nonpayment of Category III or other unregulated competitive services.

(D) Notice by Customer: Unless otherwise provided by these Rules, any notice by the Customer or its authorized representative may be given verbally to the Company at the Company's business office (in person or telephonically) or by written notice mailed to the Company's business office. Cancellation of service by the Customer may be given verbally or by written notice to the Company at the Company's business office (in person or telephonically).

(E) The Company or the Customer shall advise the other party of any changes to the addresses designated for notices, other communications or billing, by following the notice set forth herein.

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2.0 RULES (cont'd)

No. 7 Notices and Communications (cont'd)

- (F) The Company shall, upon request, provide any applicant for service or Customer the following information:
1. The CPUC identification number of its registration to operate as a telecommunications corporation within California.
 2. The address and telephone number of the CPUC to verify its authority to operate.
 3. A copy of the CPUC's Consumer Protection Regulations
 4. A toll-free number to call for service or billing inquiries, along with an address where the Customer may write to the Company.
 5. A full disclosure of all fictitious names, (i.e., d/b/a names) of the Company.
 6. The names of billing agents, if any, the Company uses in place of performing the billing function itself.
 7. Rate information as required in Rule 6 of the Consumer Protection Regulations set forth in D.04-05-057. (T)
 8. The address and toll-free telephone number of the Commission's Consumer Affairs Branch, and if the request is related to a complaint, an explanation that the customer may contact CAB for assistance if he or she is not satisfied with the carrier's handling of his or her complaint. (N)

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2.0 RULES (cont'd)

No. 8 Rendering and Payment of Bills

- (A) Customer bills are issued monthly. The Customer will receive a bill on or about the same day of each month. Months are presumed to have 30 days. The billing date is dependent on the billing cycle assigned to the Customer. Each bill contains monthly recurring charges billed in advance, usage charges billed in arrears, and the last date for timely payment. The Company will prorate monthly recurring charges based on a 30-day month.
- (B) Bills are due and payable as specified on the bill. Bills may be paid by mail or in person at the business office of the Company or an agency authorized to receive such payment. All charges for service are payable only in United States currency. Payment may be made by cash, check, money order, or cashier's check.
- (C) Customer payments are considered prompt when received by the Company or its agent by the due date on the bill. Navigator allows residential Customers 25 days from the bill date to pay the charges stated. A late payment charge may be applied if payment is not received by the utility on or before the late payment date. The late payment date will be prominently displayed on the Customer's bill. The Company will credit payments within 24 hours of receipt. Any authorized late payment charge may not exceed 1.5% per month on the balance overdue. Customers shall not be liable for late payment charges on disputed amounts that are resolved in the customer's favor. (N)

Advice Letter No.: 12
Decision No.: 04-05-057

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Louis F. McAlister, Jr.
President

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COMPETITIVE LOCAL CARRIER TARIFF

2.0 RULES (cont'd)

No. 8 Rendering and Payment of Bills (cont'd)

- (D) However, if a Customer's service has been discontinued within the past 12 months or if the Customer incurs usage charges during a billing period which are equal to a least 200% of the amount of the Customer deposit or guarantee, payment may be demanded for the usage charges by a telephone call to the Customer followed by written notification of such demand sent by first class mail. If the requested payment is not made within five days from the rendition of written notification or a mutually established late payment arrangement date or 20 days from the date of the bill, the usage charge will be deemed delinquent. Charges deemed delinquent may be subject to the lesser of either a late payment charge of 1.5% per month or portion thereof that the bill remains unpaid, or the maximum allowed by law. This amount will be assessed from the date payment was due.
- (E) Bills that remain unpaid beyond the due date on the bill will incur a late payment charge of 1.5% of the outstanding unpaid balance for each month or part of a month that the bill remains unpaid after the specified due date.
- (F) In addition to other sales and usage taxes, the Company will add to Customers' bills certain federal, state and local surcharges. Such charges include, but are not limited to, the surcharges, taxes and fees set forth below:

Universal Line Telephone Service (ULTS) ⁽¹⁾	1.10 %	(C)
CPUC Reimbursement Fee	0.11 %	
California Relay Service and Communication Devices Fund ⁽²⁾	0.30 %	
California High Cost Fund - A (CHCF-A) ⁽³⁾	0.17 %	
California High Cost Fund - B (CHCF-B) ⁽⁴⁾	2.20 %	
California Teleconnect Fund Surcharge (CTF) ⁽⁵⁾	0.16 %	

- (1) Filed pursuant to Resolution T-16795.
(2) Filed pursuant to Resolution T-16816.
(3) Filed pursuant to Resolution T-16793.
(4) Filed pursuant to Resolution T-16794.
(5) Filed pursuant to Resolution T-16833.

Advice Letter No.: 11
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Louis F. McAlister, Jr.
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T-16793, T-16794, T-16833

Navigator Telecommunications, LLC.
8525 Riverwood Park Drive
P.O. Box 13860
North Little Rock, AR 72113-3860

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COMPETITIVE LOCAL CARRIER TARIFF

2.0 RULES (cont'd)

No. 8 Rendering and Payment of Bills (cont'd)

(G) Customer bills shall contain notations concerning the following information:

1. The name of the Company;
2. A toll-free number for service or billing inquiries, along with an address where the Customer may write;
3. When the bill shall be paid by the Customer to the Company;
4. Billing detail, including the period of service covered by the bill;
5. Late payment charge and when applied;
6. How the Customer must pay the bill;
7. How to contact the Company with questions about the bill;
8. Network access for interstate calling;

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COMPETITIVE LOCAL CARRIER TARIFF

2.0 RULES (cont'd)

No. 8 Rendering and Payment of Bills (cont'd)

(G) Customer bills shall contain notations concerning the following information (cont'd)

9. In addition to the above, each bill shall include the following statement:

“If you have a complaint you cannot resolve with us, write the California Public Utilities Commission at Consumer Affairs Branch, 505 Van Ness Ave., San Francisco, CA 94102, or at www.cpuc.ca.gov, or call 1-800-649-7570 or TDD 1-800-229-6846. (T)

If your complaint concerns interstate or international calling, write the Federal Communications Commission at Consumer Complaints, 445 12th Street SW, Washington, D.C. 20554, or at fccinfo@fcc.gov, or call 1-888-225-5322, or TTY 1-888-835-5322.

Note: The California Public Utilities Commission handles complaints of both interstate and intrastate unauthorized carrier changes (“slamming”). The California Public Utilities Commission consumer protection rules are available online, at www.cpuc.ca.gov.”

(H) A bill will not include any previously unbilled charge for service furnished prior to three months immediately preceding the date of the bill, with the following exceptions: collect calls, credit card calls, third party billed calls, “error file” (calls which cannot be billed due to the unavailability of complete billing information to the Company). An additional exception for backbilling is permitted for a period of one and one-half years in cases involving toll fraud.

(I) There will be a returned check charge of \$20 for each check returned for insufficient funds. The Company may waive the insufficient check charge under appropriate circumstances.

COMPETITIVE LOCAL CARRIER TARIFF

2.0 RULES (cont'd)

No. 9 Disputed Bill Procedure

In the case of a dispute between a Customer and the Company as to the correct amount of a bill rendered by the Company for service furnished to the Customer, which cannot be adjusted with mutual satisfaction, the Customer may make the following arrangement:

- (A) The Customer may make a written request, and the Company shall comply with the request, for an investigation and review of the disputed amount. The Company will investigate that charge(s) the Customer has informed the Company are in question, and shall reach a determination and communicate it to the subscriber within 30 days. During the time the investigation is pending, no late charges or penalties may be collected, the charge may not be sent to collection, and no adverse credit report may be made based on non-payment of the charge. If the subscriber prevails, no late charge or penalty will be imposed on the disputed amount. (N)
- (B) The undisputed portion of the bill and subsequent bills, other than the disputed amount, must be paid by the "Due By Date" (no sooner than 25 days of the date of presentation) shown on the bill. If the undisputed portion of the bill and subsequent bills become delinquent as described in Rule Nos. 7 and 9 of the Consumer Protection Regulations set forth in D.04-05-057, the service may be subject to disconnection if the Company has notified the Customer by written notice of such delinquency and impending termination. (T)
- (C) If there is still disagreement about the disputed amount after an investigation and review by a manager of the Company, the Customer may appeal to the Consumer Affairs Branch ("CAB") of the CPUC for an investigation and decision. To avoid disconnection of service, the Customer must submit the claim and, if the bill has not been paid, deposit the amount in dispute with CAB within 7 calendar days after the date on which the Company notifies the Customer that the investigation and review have been completed and that such deposit must be made or service will be disconnected. However, the service will not be disconnected prior to the "Due By Date" shown on the bill. The Company may not disconnect the Customer's service for nonpayment as long as the Customer complies with the conditions provided in (B) and (C). (T)

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Louis F. McAlister, Jr.
President

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Navigator Telecommunications, LLC.
8525 Riverwood Park Drive
P.O. Box 13860
North Little Rock, AR 72113-0860

Schedule Cal. P.U.C. CLC 1-T
First Revised Cal. P.U.C. Sheet 81
Cancels Original Cal. P.U.C. Sheet 81

COMPETITIVE LOCAL CARRIER TARIFF

2.0 RULES (cont'd)

No. 9 Disputed Bill Procedure (cont'd)

(D) The Company shall respond within 10 business days to requests for information issued by CAB. CAB will review the Customer's claim of the disputed amount, communicate the results of its review to the Customer and the Company, and disburse the monies deposited by the Customer.

(E) After the investigation and review are completed by the Company as noted in (A) above, if the Customer elects not to deposit the amount in dispute with CAB, such amount becomes due and payable at once. In order to avoid disconnection of service, such amount must be paid within 7 calendar days after the date the Company notifies the Customer that the investigation and review are completed and that such payment must be made or service will be interrupted. However, the service will not be disconnected prior to the "Due By Date" shown on the bill.

(F) Written inquiries may be made to the Company at the following address:

Navigator Telecommunications, LLC.
8525 Riverwood Park Drive
P.O. Box 13860
North Little Rock, AR 72113-0860

(T)

Toll-free telephone inquiries may be made to the Company at 888-662-8835.

(G) The address of the CPUC is as follows:

California Public Utilities Commission
Consumer Affairs Branch
California State Building
505 Van Ness Avenue
San Francisco, California 94102
(415) 703-1170
(800) 649-7570
(415) 703-2032 TDD

Advice Letter No.: 2
Decision No.: _____

Issued by:
Louis F. McAlister, Jr.
President

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COMPETITIVE LOCAL CARRIER TARIFF

2.0 RULES (cont'd)

No. 10 Discontinuance and Restoration of Service

(See also Rule No. 30 of this section - Legal Requirements for Refusal or Discontinuance of Service)

(A) Discontinuance by Customer

1. A Customer may have service discontinued upon oral or written notice to the Company on or before the date of disconnection. Customers remain responsible for payment of all bills for services furnished.
2. If a Customer cancels his or her order for service before the service begins, a charge equal to the greater of \$25.00 or the actual costs incurred by the Company in provisioning the service prior to the cancellation will be levied upon the Customer. However, no charge will be levied if a Customer cancels his or her service within three (3) days of the date the order was placed in writing or within three (3) days of the date of the Company's written confirmation (see Rule 3(a)). No cancellation charge applies to orders canceled due to delays in installation that are caused by the Company that are ten (10) days past the promised due date. The Customer will be informed of the cancellation charge at the time the order is placed.
3. No minimum or termination charge will apply if service is terminated because of condemnation, destruction, or damage to the property by fire or other causes beyond the control of the Customer.
4. Upon termination, presubscribed Customers may be held responsible for charges thereafter if the Customer has not selected an alternative local exchange carrier and service has not been transferred to the alternative carrier and such a Customer is continuing to receive service from the Company.

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COMPETITIVE LOCAL CARRIER TARIFF

2.0 RULES (cont'd)

No. 10 Discontinuance and Restoration of Service (cont'd)

(B) The Company may discontinue service under the following circumstances:

1. Nonpayment of any sum due to the Company for service more than 20 days beyond the date of the invoice for such service. In the event the Company terminates service for nonpayment, the Customer may be liable for all reasonable court costs and attorneys fees as determined by CPUC or by the court.
2. A violation of, or failure to comply with, any regulation governing the furnishing of service.
3. An order from a court from another government authority having jurisdiction which prohibits the Company from furnishing service.
4. Failure to post a required deposit or guarantee.
5. In the event that the Customer supplied false or inaccurate information of a material nature in order to obtain service.
6. Any violation of the conditions governing the furnishing of service.

(C) Service may be refused or disconnected in the event of illegal use or of intent to defraud the Company. The Company may disconnect service for this reason after sending written notice certified mail to the Customer's last known address.

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Louis F. McAlister, Jr.
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Resolution No.: _____

COMPETITIVE LOCAL CARRIER TARIFF

2.0 RULES (cont'd)

No. 10 Discontinuance and Restoration of Service (cont'd)

- (D) Basic Service will not be disconnected for nonpayment of anything other than residential or single line business flat rated and/or measured rate service as defined in Decision 96-10-066, Appendix B, page 5. Service will not be discontinued for nonpayment of Category III services, as defined by the CPUC.
- (E) The Company will continue to provide Customers access to 911 emergency service should service be discontinued by the Company to said Customers until such time as the Customer has established service with another carrier. (Also known as "Warm Line".)
- (F) Notice for Disconnection
 - 1. Written notice of the pending disconnection will be rendered not less than 7 days prior to the disconnection. Notice shall be deemed given upon deposit, first class postage prepaid, in the U.S. Mail, to the Customer's last known address.
 - 2. Service may be discontinued during business hours on or after the date specified in the notice of discontinuance. Service is not initially discontinued on any Saturday, Sunday, legal holiday, or any other day the Company service representatives are not available to serve Customer.

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COMPETITIVE LOCAL CARRIER TARIFF

2.0 RULES (cont'd)

No. 10 Discontinuance and Restoration of Service (cont'd)

(F) Notice for Disconnection (cont'd)

3. Written notice will state:

- (a) the name and address of the Customer whose account is delinquent;
- (b) the reason for discontinuance;
- (c) the amount that is delinquent (if applicable);
- (d) the date when payment or arrangements for payment are required in order to avoid termination;
- (e) the procedure the Customer may use to initiate a complaint or to request an investigation concerning service or disputed charges as set forth in Rule 9;
- (f) the procedure the Customer may use to request amortization of the unpaid charges;
- (g) the telephone number of the Company representative, who can provide additional information or institute arrangements for payment;
- (h) the telephone number of the CPUC Consumer Affairs Branch where the Customer may direct inquiries;
- (i) local service may not be discontinued for nonpayment of Category III or other unregulated competitive services.

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President

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Navigator Telecommunications, LLC.
8525 Riverwood Park Drive
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North Little Rock, AR 72113-3860

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COMPETITIVE LOCAL CARRIER TARIFF

2.0 RULES (cont'd)

No. 10 Discontinuance and Restoration of Service (cont'd)

(G) Restoration of Service

The Customer may restore service by full payment in any reasonable manner including by personal check. However, the Company may refuse to accept a personal check if a Customer's check for payment of service has been dishonored, excepting bank error, within the last twelve months. There is a \$35.00 charge for restoration of service after disconnection; if, however, equipment necessary for service has been removed, a complete activation fee will apply.

The Company might also require an applicant to pay a deposit to re-establish service. See Rule 6 for regulations concerning Deposits. (N)
|

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Navigator Telecommunications, LLC.
8525 Riverwood Park Drive
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North Little Rock, AR 72113-3860

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COMPETITIVE LOCAL CARRIER TARIFF

2.0 RULES (cont'd)

No. 11 Temporary Service

From time to time, Navigator may agree to install temporary service for a Customer for demonstration purposes only. Such service will not be continued for more than 30 days. Calls placed by Customers on such temporary service will be subject to the rates and regulations provided in this tariff.

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COMPETITIVE LOCAL CARRIER TARIFF

2.0 RULES (cont'd)

No. 12 Continuity of Service

(A) Allowances for Interruptions in Service

Credit allowance for interruptions of service which are not due to the Company's testing or adjusting, to the negligence of the Customer, or to the failure of channels, equipment or communications system provided by Customer, are subject to the general liability provisions set forth in Rule 18, herein. It shall be the obligation of the Customer to notify the Company of any interruptions in service. Before giving such notice, Customer shall ascertain that the trouble is not being caused by any action or omission of Customer, not within his control, or is not in wiring or equipment connected to the terminal of Company.

(B) Credit for Interruptions

1. A credit allowance will be made when an interruption occurs because of a failure of any component furnished by the Company under this tariff. An interruption period begins when the Customer reports a service, facility or circuit to be interrupted and releases it for testing and repair. An interruption period ends when the service, facility or circuit is operative. If the Customer reports a service, facility or circuit to be inoperative but declines to release it for testing and repair, it is considered to be impaired, but not interrupted.
2. For calculating credit allowances, every month is considered to have 30 days. A credit allowance is applied on a pro rata basis against the rates specified hereunder and is dependent upon the length of the interruption. Only those facilities on the interrupted portion of the circuit will receive a credit.

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COMPETITIVE LOCAL CARRIER TARIFF

2.0 RULES (cont'd)

No. 12 Continuity of Service (cont'd)

(B) Credit for Interruptions (cont'd)

3. A credit allowance will be given for interruptions of 30 minutes or more. Credit allowances shall be calculated as follows:

(a) Interruption of 24 hours or less:

	<u>Interruption Period to be Credited</u>
Less than 30 minutes	None
30 minutes up to, but not including 3 hours	1/10 day
3 hours up to, but not including 6 hours	1/5 day
6 hours up to, but not including 9 hours	2/5 day
9 hours up to, but not including 12 hours	3/5 day
12 hours up to, but not including 15 hours	4/5 day
15 hours up to, but not including 24 hours	One day

Two or more interruptions of 15 minutes or more during any one 24-hour period shall be considered as one interruption.

(b) Interruption over 24 hours and less than 72 hours:

Interruptions over 24 hours and less than 72 hours will be credited 1/5 day for each 3-hour period or fraction thereof. No more than one full day's credit will be allowed for any 24 hour period.

(c) Interruption over 72 hours:

Interruptions over 72 hours will be credited 2 days for each full 24 hour period. No more than 30 days credit will be allowed for any one month period.

COMPETITIVE LOCAL CARRIER TARIFF

2.0 RULES (cont'd)

No. 12 Continuity of Service (cont'd)

(C) Limitations on Allowances

No credit allowance will be made for:

1. Interruptions due to the negligence of, or noncompliance with the provisions of this tariff by the Customer, authorized user, joint user, or other common carrier providing service connected to the service of the Company;
2. Interruptions due to the negligence of any person other than the Company, including but not limited to the Customer or other common carriers connected to the Company's facilities;
3. Interruptions due to the failure or malfunction of non-Company equipment;
4. Interruptions of service during a period in which the Customer continues is not given full and free access to its facilities and equipment for the purpose of investigating and correcting interruptions;
5. Interruptions of service during a period in which the Customer continues to use the service on an impaired basis;
6. Interruptions of service during any period when the Customer has released service to the Company for maintenance purposes or for implementation of a Customer order for a change in service arrangements; or
7. Interruptions of service due to circumstances or causes beyond the control of the Company.

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Navigator Telecommunications, LLC.
8525 Riverwood Park Drive
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North Little Rock, AR 72113-3860

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COMPETITIVE LOCAL CARRIER TARIFF

2.0 RULES (cont'd)

No. 12 Continuity of Service (cont'd)

(D) Temporary Suspension for Repairs

The Company shall have the right to make necessary repairs or changes in its facilities at any time and will have the right to suspend or interrupt service temporarily for the purpose of making the necessary repairs or changes in its system. When such suspension or interruption of service for any appreciable period is necessary, the Company will give the Customers who may be affected as reasonable notice thereof as circumstances will permit, and will prosecute the work with reasonable diligence, and if practicable at times that will cause the least inconvenience.

When the Company is repairing or changing its facilities, it shall take appropriate precautions to avoid unnecessary interruptions of conversations or Customers' service.

1. The use and restoration of service in emergencies shall be in accordance with Part 64, Subpart D of the Federal Communications Commission's Rules and Regulations, which specifies the priority system for such activities.

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COMPETITIVE LOCAL CARRIER TARIFF

2.0 RULES (cont'd)

No. 13 Extensions

Extension line service is not offered by Navigator.

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8525 Riverwood Park Drive
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North Little Rock, AR 72113-3860

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COMPETITIVE LOCAL CARRIER TARIFF

2.0 RULES (cont'd)

No. 14 Service Connections and Facilities on Customer Premises

- (A) Service furnished by Navigator may be interconnected with services or facilities of other authorized communications common carriers and with private systems, subject to the technical limitations established by the carrier. Service furnished by Navigator is not part of a joint undertaking with such carriers.
- (B) Interconnection with the facilities or services of other carriers shall be under the applicable terms and conditions of the other carrier's tariffs. Customer is responsible for taking all necessary legal steps for interconnecting his or her customer-provided terminal equipment or communications systems with carrier's facilities. Customer shall secure all licenses, permits, right-of-way, and other arrangements necessary for such interconnection.
- (C) Company's facilities and service may be used with or terminated in customer-provided terminal equipment or communications systems. Such terminal equipment shall be furnished and maintained at the expense of Customer, except as otherwise provided. Customer is responsible for all costs at his or her premises, including personnel, wiring, electrical power, and the like, incurred in the use of carrier's service. When such terminal equipment is used, the equipment shall comply with the generally accepted minimum protective criteria standards of the telecommunications industry.

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COMPETITIVE LOCAL CARRIER TARIFF

2.0 RULES (cont'd)

No. 15 Measurement of Service

When charges for calls are mileage sensitive, airline mileage is computed as described below.

Calls are measured and rounded to the higher full minute from the servicing wire center of the Customer's originating location to the servicing wire center of the destination of the call, regardless of Company routing. The distance between the servicing wire center origination point and that of the destination point is calculated by using the "V" and "H" coordinates as defined by Bell Communications Research (BellCore) and NECA Tariff FCC No. 4 in the following manner:

Step 1 Obtain the "V" and "H" coordinates for the originating and terminating wire centers.

Step 2 Obtain the difference between the "V" coordinates of each of the serving wire centers. Obtain the difference between the "H" coordinates.

Step 3 Square the differences obtained in Step 2.

Step 4 Add the squares of the "V" difference and "H" difference obtained in Step 3.

Step 5 Divide the sum of the squares obtained in Step 4 by ten (10). Round to the next higher whole number if any fraction results.

Step 6 Obtain the square root of the whole number obtained in Step 5. Round to the next higher whole number if any fraction is obtained. This is the airline mileage of the call.

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North Little Rock, AR 72113-3860

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COMPETITIVE LOCAL CARRIER TARIFF

2.0 RULES (cont'd)

No. 16 Telephone Number Changes

When a business Customer requests a telephone number change, the referral period for the disconnected number is 180 days.

The Company reserves all rights to the telephone numbers assigned by any Customer. The Customer may order a Customized Number where facilities permit for an additional charge.

When service in an existing location is continued for a new Customer, the existing telephone number may be retained by the new Customer only if the former Customer consents in writing, and if all charges against the account are paid or assumed by the new Customer.

The Customer has no property right in the assigned telephone number and none can be acquired by usage or otherwise. The Company reserves the right to assign, designate, or change such numbers when reasonably necessary in the conduct of its business. Telephone numbers of Customers who discontinue service may be reassigned 30 days from the date of discontinuance of service.

A Customer who wishes to retain his or her existing telephone number when that Customer changes his or her local service provider from the Company to the incumbent local exchange carrier or to a Competitive Local Carrier and chooses to disconnect the Company's service associated with the telephone number, may negotiate with the new carrier to obtain Number Call Forwarding.

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COMPETITIVE LOCAL CARRIER TARIFF

2.0 RULES (cont'd)

No. 17 Limitation of Liability

The Company concurs in the Limitation of Liability section (A2, 2.1.14) as set forth in the tariff of Pacific Bell as appended to Decision D. 95-07-054 and approved by the California Public Utilities Commission.

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COMPETITIVE LOCAL CARRIER TARIFF

2.0 RULES (cont'd)

No. 18 Limitation of Service

- (A) Service is offered subject to the availability of the necessary facilities and/or equipment and subject to the provisions of this tariff, except that the Company will serve all locations within 300 feet of its facilities, provided that the Company can obtain reasonable access to the Customer's demarcation point. Beyond the 300 feet service requirement, the Company may decline applications for service to or from a location where the necessary facilities or equipment are not available. The Company may discontinue furnishing service in accordance with the terms of this tariff.
- (B) The Company reserves the right to discontinue or limit service when necessitated by conditions beyond its control (examples of these conditions are more fully set forth elsewhere in this tariff), or when service is used in violation of provisions of this tariff or the law.
- (C) The Company does not undertake to transmit messages, but offers the use of its service when available, and, as more fully set forth elsewhere in this tariff, shall not be liable for errors in transmission or for failure to establish connections.
- (D) The Company reserves the right to discontinue service, limit service, or to impose requirements as required to meet changing regulatory or statutory rules and standards.
- (E) The Company reserves the right to refuse an application for service made by a present or former Customer who is indebted to the Company for service previously rendered pursuant to this Tariff until the indebtedness is satisfied.

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2.0 RULES (cont'd)

No. 19 Use of Service

- (A) Service may be used by the Customer for any lawful purpose for which the service is technically suited.
- (B) The Customer obtains no property right or interest in the use of any specific type of facility, service, equipment, number, process, or code. All rights, title, and interest to such items remain, at all times, solely with the Company.
- (C) Recording of telephone conversations of service provided by the company under this tariff is prohibited except as authorized by applicable federal, state, and local laws.
- (D) Any service provided under this Tariff may be resold to or shared (jointly used) with other persons at the Customer's option. Service may only be resold or shared in accordance with the provisions of the specific service. Specifically, residential service may only be used, resold or shared for noncommercial purposes. The Customer remains solely responsible for all use of service ordered by it or billed to its telephone number(s) pursuant to this Tariff, for determining who is authorized to use its service, and for promptly notifying the Company of any unauthorized use. The Customer may advise its Customers that a portion of its service is provided by the Company, but the Customer shall not represent that the Company jointly participates with the Customer in the provision of the service.
- (E) Any individual or company who uses or receives service from the Company, other than the provisions of an accepted application for service and a current Customer relationship, shall be liable for the tariffed cost of the services received and may be liable for reasonable court costs and attorney fees as determined by the CPUC or the court.

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2.0 RULES (cont'd)

No. 19 Use of Service (cont'd)

(F) Use and Ownership of Equipment

The Company's equipment, apparatus, channels and lines shall be carefully used. Equipment furnished by the Company shall remain its property and shall be returned to the Company whenever requested, within a reasonable period following the request, in good condition (subject to reasonable wear and tear). The Customer is required to reimburse the Company for any loss of, or damage to, the facilities or equipment on the Customer's premises, including loss or damage caused by agents, employees or independent contractors of the Customer through any negligence.

(G) Unauthorized Use

1. Service will not be used to make unlawful expressions, to impersonate another person with fraudulent or malicious intent, or to call another so frequently or at such times of day or in any other manner so as to annoy, abuse, threaten, or harass.
2. Service shall not be used for any purpose in violation of law.
3. Service shall not be used in such a manner as to interfere unreasonably with the use of the service by one or more other Customers, or interfere with the Company's reasonable ability to provide the service to others.

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2.0 RULES (cont'd)

No. 20 Responsibilities of the Customer

- (A) The Customer is responsible for:
1. placing any necessary orders;
 2. complying with tariff regulations;
 3. assuring that users comply with tariff regulations;
 4. payment of charges for calls originated from the Customer's telephone lines.
- (B) The Customer is responsible for arranging access to its premises at times mutually agreeable to Company and the Customer when required for installation, repair, maintenance, inspection or removal of equipment associated with the provision of Company services.
- (C) The Customer is responsible for maintaining its terminal equipment and facilities in good operating condition. The Customer is liable for any loss, including loss through theft, of any Company equipment installed at Customer's premises.
- (D) The Customer shall be responsible for all calls placed by or through Customer's equipment by any person. In particular and without limitation to the foregoing, the Customer is responsible for any calls placed by or through the Customer's equipment via any remote access features. The Customer is responsible for all calls placed via their authorization code as a result of the Customer's intentional or negligent disclosure of the authorization code.

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COMPETITIVE LOCAL CARRIER TARIFF

2.0 RULES (cont'd)

No. 20 Responsibilities of the Customer (cont'd)

- (E) The Customer and any authorized or joint users, jointly and serially, shall indemnify and hold the Company harmless from claims, loss, damage, expense (including reasonable court costs and attorneys' fees as determined by the CPUC or the court), or liability for patent infringement arising from (1) combining with, or using in connection with facilities the Company furnished, facilities the Customer, authorized user, or joint user furnished or (2) use of facilities the Company furnished in a manner the Company did not contemplate and over which the Company exercises no control and from all other claims, loss, damage, expense (including the reasonable court costs and attorneys' fees as determined by the CPUC or the court), or liability arising out of any commission or omission by the Customer, authorized user, or joint user in connection with the service. In the event that any such infringing use is enjoined, the Customer, authorized user, or joint user, at its option and expense, shall obtain immediately a dismissal or stay of such injunction, obtain a license or other agreement so as to extinguish the claim of infringement, terminate the claimed infringing use, or modify such combination so as to avoid any such infringement.

In addition and without limitation, the Customer, authorized user, or joint user shall defend, on behalf of the Company and upon request by the Company, any suit brought or claim asserted against the Company for any such claims, including but not limited to slander, libel, or infringement.

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2.0 RULES (cont'd)

No. 21 Special Construction

(A) Basis for Charges

Special Construction Charges apply where the Company furnishes a facility or service for which a rate or charge is not specified in the Company's tariffs, charges will be based on the costs incurred by the Company (including return) and may include:

- a. nonrecurring charges;
- b. recurring charges;
- c. termination liabilities; or
- d. combinations of (a), (b), and (c).

(B) To the extent that there is no other requirement for use by the Company, a termination liability may apply for facilities specially constructed at the request of a Customer.

1. The period on which the termination liability is based is the estimated service life of the facilities provided.
2. The amount of the maximum termination liability is equal to the estimated amounts (including return) for:
 - (a) Costs to install the facilities to be provided, including estimated costs for the rearrangements of existing facilities. These costs include:
 1. equipment and materials provided or used;
 2. engineering, labor, and supervision;
 3. transportation; and
 4. rights of way and/or any required easements;

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2.0 RULES (cont'd)

No. 21 Special Construction (cont'd)

- (B) To the extent that there is no other requirement for use by the Company, a termination liability may apply for facilities specially constructed at the request of a Customer (cont'd)
- (b) license preparation, processing, and related fees;
 - (c) tariff preparation, processing and related fees;
 - (d) cost of removal and restoration, where appropriate; and
 - (e) any other identifiable costs related to the specially constructed or rearranged facilities.
3. The termination liability method for calculating the unpaid balance of a term obligation is obtained by multiplying the sum of the amounts determined as set forth in the preceding section by a factor related to the unexpired period of liability and the discount rate for return and contingencies. The amount determined in the preceding section shall be adjusted to reflect the redetermined estimated net salvage, including any reuse of the facilities provided. This amount shall be adjusted to reflect applicable taxes.

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2.0 RULES (cont'd)

No. 22 Non-Routine Installation and/or Maintenance

At the Customer's request, installation and/or maintenance may be performed outside the Company's regular business hours, or (in the Company's sole discretion and subject to any conditions it may impose) in hazardous locations. In such cases, charges based on the cost of labor, material, and other costs incurred by or charged to the Company will apply. If installation is started during regular business hours but, at the Customer's request, extends beyond regular business hours into time periods including, but not limited to, weekends, holidays, and/or night hours, additional charges may apply.

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2.0 RULES (cont'd)

No. 23 Individual Case Basis (ICB) Arrangements

Rates for ICB arrangements will be developed on a case-by-case basis in response to a bona fide request from a Customer or prospective Customer for service which vary from tariffed arrangements. Rates quoted in response to such requests may be different for tariffed service than those specified for such service in the Rate Attachment. ICB rates will be offered to Customers in writing and will be made available to similarly situated Customers. ICB arrangements will be filed pursuant to CPUC rules in General Order No. 96-A.

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2.0 RULES (cont'd)

No. 24 Services for the Deaf and Disabled

The Company will provide telecommunications relay access to a telephone relay center for California Relay Service. In addition, the Company will participate in the Deaf and Disabled Equipment Program. Both of these services will be provided by Pacific Bell in Pacific Bell exchanges and by GTE of California in GTEC exchanges.

The Relay Service permits telephone communications between hearing and/or speech impaired individuals who must use a TDD or a Teletypewriter (TTY) and individuals with normal hearing and speech. The Relay Service can be reached by dialing an 800 number. Specific 800 numbers have been designated for both impaired and non-impaired Customers to use.

- (A) Only intrastate calls can be completed using the California Relay Service under the terms and conditions of this tariff.
- (B) The following calls may not be placed through the Relay Service:
1. calls to informational recordings and group bridging services;
 2. calls to time or weather recorded messages;
 3. station sent paid calls from coin telephones; and
 4. operator-handled conference service and other teleconference calls.

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2.0 RULES (cont'd)

No. 24 Services for the Deaf and Disabled (cont'd)

(C) Liability

The Company contracts with an outside provider for the provision of Relay Service and equipment for the Deaf and Disabled Equipment Program. The outside provider(s) has complete control over the provision of these services except for the facilities provided directly by the Company. In addition to other provisions of this Tariff dealing with liability, in the absence of gross negligence or willful misconduct on the part of the Company, the Company shall not be liable for and the Customer, by using the service, agrees to release, defend and hold harmless for all damages, whether direct, incidental or consequential, whether suffered, made, instituted or asserted by the Customer or by any other person, for any loss or destruction of any property, whatsoever whether covered by the Customer or others, or for any personal injury to or death of, any person. Notwithstanding any provision to the contrary, in no event shall the Company be liable for any special, incidental, consequential, exemplary or punitive damages of any nature whatsoever.

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2.0 RULES (cont'd)

No. 25 Emergency Telephone Number Service (911 Service)

Emergency Telephone Number Service (911 Service) is an arrangement of Company central office and trunking facilities whereby any telephone user who dials the number 911 will reach the emergency report center for the telephone from which the number is dialed or will be routed to an operator if all lines to an emergency report center are busy. If no emergency report center exists for a central office entity, a telephone user who dials the number 911 will be routed to an operator. The telephone user who dials the 911 number will not be charged for the call.

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COMPETITIVE LOCAL CARRIER TARIFF

2.0 RULES (cont'd)

No. 26 Change of Service Providers

(A) Solicitation of Customer Authorization for Service Termination and Transfer

Solicitation by the Company, or its agents, of Customer authorization for termination of service with an existing carrier and the subsequent transfer to the Company must include current rate information on the Company and information regarding the terms and conditions of service with the Company. Such solicitation by the Company or its agents must conform with California Public Utilities Code Section 2889.5, and be legibly printed in at least 10-point type. A penalty or fine of up to \$500 may apply for each violation of this Rule.

(B) Unauthorized Service Termination and Transfer (“Slamming”)

The Company shall restore the Customer’s service to the original carrier without charge to the Customer where that service has been changed on an unauthorized basis. All Company billings during the unauthorized service period shall be refunded to the Customer. A penalty or fine of up to \$500 payable to the Commission may apply to each violation of this Rule. As prescribed under PU Code Section 2108, each day of a continuing violation shall constitute a separate and distinct offense. If the Customer is found responsible for the unauthorized transfer it will reimburse the original carrier for reestablishing service at the tariff rate of the original carrier.

The Company, or any person or agent representing the Company, shall not make any change or authorize a different Company to make any change in the provider of any telephone service for which competition has been authorized of a telephone subscriber without the subscriber’s authorization. (N)

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COMPETITIVE LOCAL CARRIER TARIFF

2.0 RULES (cont'd)

No. 27 Privacy

(A) General

The Company shall not make available to any other person or corporation Customer information that is not public without first obtaining the Customer's consent in accordance with Public Utilities Code Section 2891, 2891.1 and 2893. The Company will provide each new Customer, and on an annual basis for existing Customers, a description of how the Company handles the Customer's private information and a disclosure of ways in which such information might be used or transferred that would not be obvious to the Customer.

The Company adopts and will comply with the privacy rules set forth in Appendix B of CPUC Decision Nos. 83-06-066, 83-06-073, and 83-09-061. As set forth below, the Company may be required to release nonpublic Customer information without first notifying the Customer and obtaining written consent. For example, the Company will provide required Customer information to an emergency agency answering a 911 call or other call communicating an imminent threat to life or property; to law enforcement agencies in response to lawful process, to collection agencies for the purpose of collecting unpaid debts; to other telephone companies (including local and long distance carriers) as necessary to provide service within or between service areas; and to the Federal Communications Commission or the CPUC. The Company may be required to provide the names and addresses of Customers subscribing to Lifeline service to other certificated California utilities for use in outreach programs.

(B) Customer Credit Information and Calling Records

CPUC Decision Nos. 92860 and 93361, in Case No. 10206, directs that each communications utility incorporate the provisions of the rule set out in Appendix B of that decision as a part of its tariff. The Company adopts that rule as set out in Appendix B.

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2.0 RULES (cont'd)

No. 27 Privacy (cont'd)

(C) Release of Credit Information and Calling Records

1. Definitions

- (a) Credit Information - A Customer's credit information is the information contained in the Customer's utility account record, including but not limited to: account established date, "can-be-reached" number, name of employer, employer's address, Customer's social security and/or driver's license number, billing name, location of previous service. Not included in Customer credit information for purposes of these rules are: non-published Customer information, or Customer's name, address, and telephone number as listed in the telephone directory.
- (b) Calling Records - Calling Records are the records of calls made from a Customer's telephone no matter how recorded and regardless of whether such information appears in the Customer's monthly telephone service bill. Toll records, the name and address of the called party, and pen registered are examples of calling records.

2. Release of Customer Credit Information and Calling Records

A Customer's credit information and/or calling records shall be released by a telephone utility only under the following circumstances:

- (a) Upon receipt of a search warrant obtained pursuant to California or federal law, or of a Federal Grand Jury Subpoena or a Federal Agency Subpoena; or

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2.0 RULES (cont'd)

No. 27 Privacy (cont'd)

(C) Release of Credit Information and Calling Records (cont'd)

2. Release of Customer Credit Information and Calling Records (cont'd)

(b) Upon making return to a subpoena or subpoena duces tecum, when it reasonably appears to the telephone utility that the procedures set out in Code of Civil Procedures Section 1985.3, or successor provisions, as they exist, have been followed. The utility shall not produce the records if there has not been compliance with CCP Section 1985.3. The utility shall abide by all orders to quash, protective orders, and similar court orders which may be issued with regard to the subpoenaed credit information and calling records; or

(c) Upon receiving permission of the Customer to release the information.

3. Deferral of Notice

(a) Notification to the Customer will be deferred, and no disclosure made for a period of 90 days, if there is a certification for nondisclosure in the body of a subpoena or search warrant. The certification for nondisclosure must contain a statement that there is sufficient reason to believe that such notification would impede the investigation in which the request is made, upon making return to the court to a subpoena, the telephone utility shall request instruction from the court whether it should notify the Customer of its receipt of the subpoena before divulging the information or records requested.

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2.0 RULES (cont'd)

No. 27 Privacy (cont'd)

(C) Release of Credit Information and Calling Records (cont'd)

3. Deferral of Notice (cont'd)

(b) The 90-day period can be extended for successive 90-day periods upon a new written certification in each instance that there is probable cause to believe notification to the Customer would impede the investigation of an offense pursuant to which the subpoena or warrant was issued.

(c) Successive new written certifications shall be made by the individual who procured the issuance of the subpoena or warrant or, if that person is unavailable, by another member of the authorized agency who also certifies that he or she has been assigned to handle the matter for which the credit information or calling records has been obtained.

(d) Within five working days of the expiration of any outstanding certification, or any renewal of such certification, the deferred notification shall be given in writing to the Customer.

4. Exception to Procedure for Release of Credit or Calling Records

The procedure set forth above does not apply where the requester is a collection agency working for the utility on the Customer's account or is an independent telephone company, other common carrier/interexchange carrier, Bell Operating Company, or Bell Company.

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2.0 RULES (cont'd)

No. 27 Privacy (cont'd)

(C) Release of Credit Information and Calling Records (cont'd)

5. Retention of Records

Records of requests for credit information and calling records, other than from a utility's employees, shall be retained for a period of at least one year from the date on which the Customer is notified in writing of the request. A copy of the letter of notification which was sent to the Customer shall also be retained for a like period of one year.

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2.0 RULES (cont'd)

No. 28 Directories

The Company will make one printed directory available to each Customer at no charge. Such directories may be supplied by the incumbent local exchange carrier or other third parties.

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2.0 RULES (cont'd)

No. 29 Nonpublished Service

Upon a Customer's request, the Company will omit a Customer name, address and telephone number from any telephone directory, street address directory, or in the directory assistance records available to the general public. The applicable monthly charge applies as indicated in Rate Schedule 5 of this tariff. This information, as well as call-forwarding information from such unlisted telephone number, shall be released by the Company in response to legal process or to an authorized governmental agency which complies with the rules set forth in Appendix A to CPUC Decision No. 92860 and 93361 established for the release of nonpublished information as set forth below.

(A) Agencies Authorized to Receive Nonpublished Information

Any California public agency that employs persons who are peace officers pursuant to California Penal Code Section 830 and all subsections thereof.

An agency of the federal government which is lawfully authorized to:

Conduct investigations or make arrests for violations of the criminal laws of the United States; or,

Prosecute violations of the criminal laws of the United States; or,

Enforce civil sanctions which are ancillary to criminal statutes; or,

Conduct investigations into matters involving United States national security; or,

Protect federal or foreign officials; or,

Protect public health and safety; or,

Conduct emergency rescue operations.

Any public health agency of the State of California or of a city, county, or other local government.

County or city 911 projects.

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2.0 RULES (cont'd)

No. 29 Nonpublished Service (cont'd)

(A) Agencies Authorized to Receive Nonpublished Information (cont'd)

State Fire Marshall and Local Fire Departments or Fire Protection Agencies.

Collection agencies, to the extent disclosures made by the agency are supervised by the Commission, exclusively for the collection of debts.

California Public Utilities Commission pursuant to its jurisdiction and control over telephone and telegraph corporations.

(B) Procedure for Release of Nonpublished Information to Authorized Agencies.

A telephone company shall only provide nonpublished information to persons within agencies who are either:

Peace officers pursuant to California Penal Code Section 830 and all subsections thereof who are lawfully engaged as a criminal investigator in their official capacity; or,

Health officers who are acting in their official capacity and are lawfully investigating a matter involving a service communicable disease or life threatening situation; or,

Employees of an authorized federal agency acting in an official capacity pursuant to a responsibility enumerated in the preceding; or,

Employees of a county or city 911 project when acting in an official capacity; or,

Employees of an agency listing in the preceding when engaged in an investigation involving arson or when engaged in fire fighting duties in which there is immediate peril to life or property.

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2.0 RULES (cont'd)

No. 29 Nonpublished Service (cont'd)

(B) Procedure for Release of Nonpublished Information to Authorized Agencies (cont'd)

Nonpublished information shall be released by a telephone company to an authorized agency upon the agency's written request provided that the agency has previously furnished the company with a statement, signed by the head of the agency, requesting that nonpublished information be provided to the agency upon its written request, and listing designated persons, by name and title, who are authorized to request, in writing, nonpublished information. The written request for the nonpublished information must be signed by the head of the agency or by a previously designated person and the request must state that the nonpublished information is necessary for a lawful investigation being conducted by the agency pursuant to its responsibilities.

Nonpublished information shall also be released by a telephone company to an authorized agency upon the agency's telephonic request, provided the agency has previously furnished the utility with a statement. It must be signed by the head of the agency, requesting that nonpublished information be provided to the agency upon telephonic request, and listing designated persons, by name, title and telephone number, who are authorized to request, by telephone, nonpublished information. The telephonic request for nonpublished information must be made by the head of the agency or by one of the previously designated persons.

The nonpublished information requested by telephone shall be provided by the company only on a call back verification basis.

The requesting agency shall, within five working days after making the telephonic request, mail the Company a letter confirming the request.

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2.0 RULES (cont'd)

No. 29 Nonpublished Service (cont'd)

(C) Notification to Customer

The telephone company shall not notify the Customer regarding the release of the Customer's nonpublished information unless the Customer contacts the Company and specifically requests to know whether their nonpublished information has been released.

When a Customer inquires of the Company whether their nonpublished information has been released, the Customer shall be informed that if information has been released they will be notified by mail about what information was released and which agency requested the information. If there was no release of nonpublished information, the Customer will receive no communication from the Company.

If the requesting agency certifies that disclosure to a Customer about the release of his or her nonpublished information to that agency could impede an ongoing criminal investigation, the telephone company shall withhold notice to the Customer for a period of one year from the date of release of the information to the agency.

The one year period of nondisclosure shall be extended for successive one year periods upon new written certification by the agency in each instance.

If no request has been made for nondisclosure to the Customer, the Customer who inquires shall be notified in writing as to the identity of the agency which requested the nonpublished information and the information released.

If there has been no request for nondisclosure within 25 working days after the expiration of any outstanding certification for nondisclosure, or any renewal of such certification, a Customer who has previously inquired, at any time during the period of nondisclosure, whether their nonpublished information was released, shall automatically be notified in writing by the Company that such information was released and which agency received the information.

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COMPETITIVE LOCAL CARRIER TARIFF

2.0 RULES (cont'd)

No. 29 Nonpublished Service (cont'd)

(D) Exception for Health Officers

No notification shall ever be made to a Customer that nonpublished information was released to an authorized public health agency provided the chief health officer or designated health officer from the agency certifies that disclosure to the Customer could violate a client or contact's right of privacy and confidentiality.

(E) Release of Information to Interexchange Carriers

The Company will provide nonpublished information to an Interexchange Carrier who needs the information for allocation, billing or service purposes.

(F) Retention of Records

All written documents pertaining to nonpublished service shall be retained by telephone companies for at least one year. When an agency requests that notice to the Customer be withheld, the telephone company shall retain the records involved for a period of not less than one year from the date on which the period of nondisclosure expires.

(G) Unsolicited Telephone Efforts

The Company will not contact nonpublished residence Customers by telephone on an unlisted number(s) for unsolicited efforts.

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COMPETITIVE LOCAL CARRIER TARIFF

2.0 RULES (cont'd)

No. 30 Legal Requirements for Refusal or Discontinuance of Service

California Public Utilities Commission's decision No. 91188 in Case No. 4930, requires that each communications utility operating under the jurisdiction of the CPUC include the provisions of the rule set forth in Appendix B of that Decision as a part of the rules in the utility's tariff schedules. Accordingly, Appendix B of Decision No. 91188, Case No. 4930, is quoted herein:

"Appendix B"

1. Any communications utility operating under the jurisdiction of this Commission shall refuse service to a new applicant and shall disconnect existing service to a Customer upon receipt from any authorized official of a law enforcement agency of a writing, signed by a magistrate, as defined by Penal Code Sections 807 and 808, finding that probable cause exists to believe that the use made or to be made of the service is prohibited by law, or that the service is being or is to be used as an instrumentality, directly or indirectly, to violate or to assist in the violation of the law. Included in the magistrate's writing shall be a finding that there is probable cause to believe not only that the subject telephone facilities have been or are to be used in the commission or facilitation of illegal acts, but that the character of such acts is such that, absent immediate and summary action in the premises, significant dangers to public health, safety, or welfare will result.
2. Any person aggrieved by any action taken or threatened to be taken pursuant to this rule shall have the right to file a complaint with the Commission and may include therein a request of interim relief. The Commission shall schedule a public hearing on the complaint to be held within 20 calendar days of the filing of the complaint. The remedy provided by this rule shall be exclusive. No other action at law or in equity shall accrue against any communications utility because of, or as a result of, any matter or thing done or threatened to be done pursuant to the provisions of this rule.

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2.0 RULES (cont'd)

No. 30 Legal Requirements for Refusal or Discontinuance of Service (cont'd)

3. If communications facilities have been physically disconnected by law enforcement officials at the premises where located, without central office disconnection, and if there is not presented to the communications utility the written finding of a magistrate, as specified in paragraph 1 of this rule, then upon written request of the subscriber the utility shall promptly restore such service.
4. Any concerned law enforcement agency shall have the right to Commission notice of any hearing held by the Commission pursuant to paragraph 2 of this rule, and shall have the right to participate therein, including the right to present evidence and argument and to present and cross-examine witnesses. Such law enforcement agency shall be entitled to receive copies of all notices and orders issued in such proceeding and shall have both (1) the burden of proving that the use made or to be made of the service is prohibited by law, or that the service is being or is to be used as an instrumentality, directly or indirectly, to violate or to assist in the violation of the law, and that the character of such acts is such that, absent immediate and summary action in the premises, significant dangers to public health, safety, or welfare will result, and (2) the burden of persuading the Commission that the service should be reused or should not be restored.
5. The utility, immediately upon refusal or disconnection of service in accordance with paragraph 1 of this rule, shall notify the applicant or subscriber in writing that such refusal or disconnection has been made pursuant to a request by a law enforcement agency, naming the agency, and shall include with said notice a copy of this rule together with a statement that the applicant or subscriber may request information and assistance from the Commission at its San Francisco or Los Angeles office concerning any provision of this rule.

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2.0 RULES (cont'd)

No. 30 Legal Requirements for Refusal or Discontinuance of Service (cont'd)

6. At the expiration of fifteen days after refusal or disconnection of service pursuant to paragraph 1 of this rule the utility, upon written request of the applicant or subscriber, shall provide or restore such service unless the law enforcement agency concerned shall have notified the utility in writing of its objection to such provision or restoration of service, in which event service may be provided or restored only in a complaint proceeding pursuant to paragraph 2 of this rule. At the time of giving any such notice of objection, the law enforcement agency shall mail or deliver a copy thereof to the applicant or subscriber. Nothing in this paragraph shall be construed to preclude the granting of interim relief in a proceeding initiated pursuant to paragraph 2 of this rule.
7. Each contract for communications service, by operation of law, shall be deemed to contain the provisions of this rule. Such provisions shall be deemed to be a party of any application for communications service. Applicants for service shall be deemed to have consented to the provisions of this rule as a consideration for the furnishing of such service.
8. The term "person," as used herein, includes a subscriber to a communications service, an applicant for such service, a corporation, a company, a co-partnership, an association, a political subdivision, a public officer, a governmental agency, and an individual.
9. The term "communications utility," as used herein, includes a "telephone corporation" and a "telegraph corporation," as defined in Division 1 of the California Public Utilities Code.

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COMPETITIVE LOCAL CARRIER TARIFF

2.0 RULES (cont'd)

No. 31 Blocking Access to 900 and 976 Information Services

At the request of the Customer, the Company will block Customer's access to 900 and 976 pay-per-call telephone information services. The Company will inform Customers of the availability of this service at the time service is ordered. This blocking service will be made available free of charge to residential customers, although the Company may impose a charge if the Customer asks for deactivation of blocking.

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2.0 RULES (cont'd)

No. 32 Toll Blocking

(A) Description

Toll Blocking will prohibit the completion of billable toll calls. Customers will continue to be able to complete the following types of calls: 411 (directory assistance), 611 (repair), 911 (emergency service) and 800 calls. Attempts to complete billable calls will be blocked. Customers subscribing to Toll Blocking will have the option of placing toll calls using the Utility's or IEC's calling card, if calls are placed from lines that are not equipped with Toll Blocking. Customers subscribing to Toll Blocking will also have the option of accepting or rejecting collect and third number billed calls (1).

(B) Regulations

1. Toll Blocking is only available to Customers with the following types of service: Residence Flat Rate Service, Residence Measured Rate Service, Universal Lifeline Telephone Service and single line business service.
2. Toll Blocking will prohibit the completion of the following types of calls: Message Telecommunications Service (a.k.a. Local Plus), Interexchange Toll Service (including PIC), 10XXX, 950 access, 700 service, 0-, 0+, 0++ originating calls, collect calls, and third number billed calls (1).
3. Customers subscribing to Toll Blocking will continue to be able to complete the following types of calls: local calls (Zone 1 and 2), and 800 calls. Customers will continue to have access to 411, 611, and 911.

- (1) Some calls originating from locations that do not have screening capabilities may not be intercepted and denied. These calls, e.g. International calls and calls that do not go through a billing validation data base, will be billed to the Customer if completed.

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2.0 RULES (cont'd)

No. 32 Toll Blocking (cont'd)

(B) Regulations (cont'd)

4. Customers subscribing to Toll Blocking will be responsible for the payment of all completed calls as set forth in Rule 20 of this section.
5. Toll Blocking will be provided where facilities and operating conditions permit.

(C) Rates and Charges

Toll Blocking	<u>Monthly Rate</u>	<u>USOC</u>	
- each line equipped	\$0.00	TRS	(R)

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COMPETITIVE LOCAL CARRIER TARIFF

2.0 RULES (cont'd)

No. 33 Demarcation Points

(A) Responsibilities

The Company will provide facilities, equipment, and service to its local loop demarcation point. The Company is responsible for the provisioning and maintenance of its facilities, equipment, and services to the local loop demarcation point, including those located at that point.

The Customer is responsible for the completion of services beyond the Company's local loop demarcation point.

Customer requested services beyond the local loop demarcation point may be provided by the Company at the Customer's expense.

(B) Local Loop Demarcation Point

1. The Company's Local Loop Demarcation Point separates the Company's network responsibility for its facilities, equipment and services from that of the building owner or end-user Customer. This demarcation point designates the end of the Company's network facilities (local loop) and the beginning of the intrabuilding network cable (INC), if any, provided by the building owner.

Where a Local Loop Demarcation Point lacks sufficient power and/or space to support provisioning of new service, such service will be provisioned as close as practicable to the existing demarcation point.

2. The Local Loop demarcation Point may also be referred to as the Minimum Point of Entry (MPOE) or Minimum Point of Presence (MPOP) for the purpose of defining the end of the Company's network facilities.

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2.0 RULES (cont'd)

No. 33 Demarcation Points (cont'd)

(B) Local Loop Demarcation Point (cont'd)

3. The Local Loop Demarcation Point is located at the MPOE/MPOP to any single or multi-story building, and includes the Company's entrance facility, except as set forth in Paragraph 4 below. The Company will not be required to place its demarcation point on more than one floor of a multi-story building.
4. Exceptions:
 - (a) Emergency Reporting Services (E911/911): The demarcation point is at the Company-provided terminal equipment, including the equipment.
 - (b) Disabled Services: The demarcation point is at the Company-provided terminal equipment. The Company's responsibility includes the equipment where the equipment has been provided by the Company.
 - (c) Company-Provided Semi-Public and Public Coin Services: The demarcation point is at the equipment at the location requested by the Customer or building owner, and includes the equipment.

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2.0 RULES (cont'd)

No. 33 Demarcation Points (cont'd)

(B) Local Loop Demarcation Point (cont'd)

4. Exceptions: (cont'd)

- (d) If a property owner desires an additional Local Loop Demarcation Point(s) at a specified location on a Customer's premises for purposes of providing service assurance, safety, security and privacy of data communications over the cable (also known as Direct Feed), the owner will be required to pay for additional network cable and network facilities through special construction arrangements. In particular, additional Local Loop Demarcation Points cannot be used to extend any cable pairs served from any Local Loop Demarcation Point from location to another location.
- (e) Fiber Optic Cable: The demarcation point is at the Company-provided Fiber Optic Terminal (FOT) equipment. The Company's responsibility includes the FOT equipment where the equipment has been provided by the Company.
- (f) Carrier Points of Presence (POP): Local Loop Demarcation Point guidelines are not applicable for access services provided to interexchange carriers, local exchange carriers, and radio carriers (both private carriers and common carriers as defined by applicable Federal Communications Commission's regulations) Point of Presence location. However, the Local Loop Demarcation Point rules do apply to all Company-provided service(s) provisioned to a Point of Presence when the service(s) is used in the capacity of an end-user of the service(s).

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2.0 RULES (cont'd)

No. 33 Demarcation Points (cont'd)

(C) INC Demarcation Point

1. The Intrabuilding Network Cable (INC) demarcation point separates the building owner's responsibility to provide INC from the Customer's responsibility to provide inside wire, standard jacks, and Customer premises equipment. This demarcation point designates the end of the INC provided by the building owner and the beginning of simple or complex inside wire provided by the Customer.
2. The INC demarcation point is located at the distribution terminal(s) on each floor in a multi-story building, except as set forth in Paragraph 3 below and B4 preceding.
3. Where there is no Intrabuilding Network Cable or it is in a single-story building, the INC demarcation is the Company's Local Loop Demarcation Point.

(D) Inside Wire Demarcation Point

1. The Inside Wire Demarcation Point is located where Customer Premises Equipment (CPE) is connected to the inside wire. This demarcation point designates the end of the inside wire and the beginning of the CPE facilities.
2. The Inside Wire Demarcation Point separates the inside wire vendor's responsibility from that of the CPE vendor. This demarcation point, where the Company is the vendor of choice for inside wire repair and the CPE trouble isolation, begins where the Customer's inside wire connects to the INC. Where there is no INC, the Inside Wire Demarcation Point is the MPOE.

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2.0 RULES (cont'd)

No. 33 Demarcation Points (cont'd)

(E) Continuous Property

1. Continuous Property is land that:

- (a) is wholly owned by a single individual or entity, regardless of whether the owner leases all or a portion(s) of the property to another and
- (b) contains, or will contain, multiple buildings where all portions of the property may be serviced without crossing a public thoroughfare or the property of another.

2. There are three basic types of Continuous Properties:

- (a) Single-tenant commercial in which one owner or tenant occupies all building.
- (b) Mixed commercial and residential (e.g., building with both commercial and residential space or campus-type configurations such as colleges and military bases) in which a mixture of business and residential uses exists.
- (c) Multi-tenant commercial and/or residential in which several tenants occupy a building individually on a per-floor or per-section basis.

Single family homes and properties within which a portion(s) of the land is owned by separate entities and portion(s) is owned by the entities in common (1) do not constitute Continuous Property.

- (1) Such as townhomes and homes in gated communities.

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2.0 RULES (cont'd)

No. 33 Demarcation Points (cont'd)

(E) Continuous Property (cont'd)

3. Continuous Property

- (a) For Continuous Property, regardless of use, the Company's Local Loop Demarcation Point will be at the appropriate main distribution terminal as determined by negotiations between the property owner and the Company. Where an agreement cannot be reached, the Company will designate the Local Loop Demarcation Point location.
- (b) It is the property owner's responsibility to provide and maintain INC within and between buildings on a continuous property. The Company may, at the Customer request and expense, provide INC.

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2.0 RULES (cont'd)

No. 33 Demarcation Points (cont'd)

(E) Continuous Property (cont'd)

4. Where an owner of Continuous Property requests additional Local Loop Demarcation Points or changes an existing local loop demarcation point, the owner will be required to pay for any additional network cable and facilities required through special construction agreements set forth in this tariff, except as provided in the preceding paragraph.
5. The INC and Inside Wire Demarcation Points are located as described above.
 - (a) At the request of a property owner, a Company may waive the designation of a single Local Demarcation Point for a Continuous Property if, due to the unique characteristics of the property, a hardship would be created for the property owner and/or the Company. Examples of such Continuous Property include (a) national, state and local parks, beaches, highways, harbors and similar publicly-owned tracts of land with developed communities (e.g., the City of Irvine) and similar privately-owned property. The Company will treat land within the boundaries of privately-owned property under (b) above as Continuous Property, provided that it had the characteristics of Continuous Property, e.g., (a) it is wholly leased by a single individual or entity and (b) it contains or will contain multiple buildings.

This paragraph is not intended in any way to waive the unbundling of INC in each building.

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3.0 PROMOTIONS

[Reserved for future use]

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COMPETITIVE LOCAL CARRIER TARIFF

4.0 UNIVERSAL LIFELINE TELEPHONE SERVICE

1. Description

(A) Universal Lifeline Telephone Service (ULTS) includes the following:

1. Installation of a residence primary access line.
2. Basic dial tone service.
3. Unlimited incoming calls.
4. Measured rate service with an allowance of 60 untimed local calls per month. Flat rate service with unlimited local calls.
5. Toll blocking as described in Rule 32 of this tariff is available at no charge.
6. Provision of an allowance for the applicable Federal Communications Commission (F.C.C.) End User Common Line Charge (EUCL).
7. If required, one installation every 12 months of inside wire of a residence primary access line including the primary standard jack, at 50% of the nonregulated charges when the work is performed by the Utility. No carry-over credit will be given for years in which no installation at reduced rates is made.

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4.0 UNIVERSAL LIFELINE TELEPHONE SERVICE (cont'd)

2. Regulations

(A) The following criteria for eligibility apply to ULTS (cont'd):

1. The residence premises at which the service is requested is the applicant's principal place of residence.

The residence premises household (dwelling unit) shall consist of that portion of an individual house or building or one flat or apartment occupied entirely by a single family or individuals functioning as one domestic establishment.

A room or portion of a residential premises occupied exclusively by an individual not sharing equally as a member of the domestic for establishment may be considered a separate dwelling unit (premises) for the application of ULTS.

2. There is only one exchange access line serving the residence premises.
3. For the fiscal year for which the service is provided, based on current income, the applicant's total household income does not exceed the following:

<u>Household Size</u>	<u>Income Limitation</u>	
1, 2	\$ 20,100	(C)
3	23,700	
4	28,400	
Each Additional Member	4,700	

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COMPETITIVE LOCAL CARRIER TARIFF

4.0 UNIVERSAL LIFELINE TELEPHONE SERVICE (cont'd)

2. Regulations (cont'd)

(A) The following criteria for eligibility apply to ULTS (cont'd):

4. No person who is claimed as a dependent on another person's income tax return shall be eligible for ULTS.
5. The applicant's total household income is subject to verification by the California Public Utilities Commission or by the Company.
6. For self-employed applicants the net business income shown on IRS Form 1040, Schedule C, line 29 shall be used to determine eligibility for Universal Lifeline Telephone Service (ULTS).

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4.0 UNIVERSAL LIFELINE TELEPHONE SERVICE (cont'd)

2. Regulations (cont'd)

(B) Certification

1. The applicant will self-certify eligibility for ULTS. Recertification is required annually or at any time the qualifying criteria for recipients change.
2. New applicants for telephone service ordering ULTS are required to return a signed self-certified form to the Company within 45 days or service will be changed to the regular tariffed rate. The full rate (excluding usage) will be retroactive to the date the ULTS rate commenced. Also, if service and labor charges were billed at the discounted ULTS rate, the amount of the discount will be back billed. The three (3) month limitation to back bill is not applicable to the recurring and nonrecurring charges. The regular change of service charge will also be applicable. Applicants who do not return a signed self-certification form to the Company within 45 days will be subject to normal deposit requirements.
3. The Company will mail recertification forms annually to each recipient of ULTS. If the certificate is not received by the Company within 60 days, the Company will assume that the customer is no longer eligible. The service will be converted to the regular tariffed rate for the type and grade of service furnished. No charge will be applicable for the change in service.

(C) ULTS is not available for foreign exchange (FEX), foreign prefix (FPS), Multiparty Farmer Lines, Personal ISDN, or Residence Trunk Line Service.

(D) Additional service and equipment are not included in the ULTS rate, but will be provided to ULTS customers at applicable tariffed rates.

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4.0 UNIVERSAL LIFELINE TELEPHONE SERVICE (cont'd)

2. Regulations (cont'd)

(E) Deposits

1. Establishment of Credit – ULTS Residence Applicants

- (a) A deposit will not be required if a ULTS applicant voluntarily accepts toll restriction as described in Rule 32.
- (b) A deposit will be required if the ULTS applicant has an outstanding telephone bill with a telephone company in California, and refuses toll restriction.
- (c) When the Company requires a deposit, the deposit amount will be determined in accordance with Rule 6.

2. Reestablishment of Credit – ULTS Residence Applicants

- (a) A customer whose service has been discontinued for nonpayment will be required to pay any unpaid balance due the Company for the premises at which service is to be restored, to pay a reconnection charge as prescribed in Rule 10(G) under "Restoration of Service", and to either accept toll restriction or reestablish credit by making a deposit as prescribed in Rule 6 before service is restored.
- (b) An applicant who previously has been a customer of the Company and during the last twelve months of that prior service, has had service temporarily or permanently discontinued for nonpayment of bills, will be required to pay any unpaid balance due the Company and to either accept toll restriction or reestablish credit by making the deposit prescribed in Rule 6.

(F) Unless otherwise stated herein, all rule provisions of Section 2 of this tariff shall apply.

(G) Regulations not found herein are as set forth in other sections of this Schedule.

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4.0 UNIVERSAL LIFELINE TELEPHONE SERVICE (cont'd)

2. Regulations (cont'd)

(H) Customers qualifying for ULTS will be entitled to discounted installation of a primary access line as shown in Section 4.3.d following.

(a) Existing customers qualifying for ULTS will be charged the ULTS change of service charge for change in class, type or grade of service, as shown in Section 4.3.b following.

(I) Recipients of ULTS must notify the Company when they no longer qualify for ULTS or if the service no longer meets the household's needs. Upon receipt of the notification, the Company will change the service to the regular tariffed rates for the service furnished. No charge will be applicable for this change in service.

If the Company discovers that conditions exist which cause the recipient not to qualify for ULTS, the Customer will be notified that the service will be converted to regular tariffed rates, retroactive to the date the customer can prove they became ineligible. If the Customer cannot prove when they became ineligible, the Company will bill the Customer retroactive to the last certification date. The rate billed will be the difference between the ULTS rate and the regular full rate, excluding usage, and will include nonrecurring charges, if applicable.

The three (3) month limitation to backbill is not applicable to the recurring and nonrecurring charges.

Customers no longer qualifying for ULTS will be subject to the Company's rules applicable to the establishment or reestablishment of credit and subject to normal deposit requirements.

No charge will be applicable for this change in service.

(J) ULTS customers will not have their ULTS service discontinued solely for non-payment of toll charges. This does not restrict the Company's right to discontinue a customer's ULTS service for other reasons as set forth in Rules 10 and 30 of this Tariff. The Company will apply toll restriction to a ULTS customer's line when toll charges are not paid.

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Louis F. McAlister, Jr.
President

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COMPETITIVE LOCAL CARRIER TARIFF

4.0 UNIVERSAL LIFELINE TELEPHONE SERVICE (cont'd)

3. Rates and Charges (1)

(A) Basic Exchange Service:

	<u>Monthly Rate</u>
- Measured rate (2)	\$2.85
- Flat rate (2)	\$5.340

(B) Change Service Charge
 50% of Change of Service

RR

(C) Toll Blocking

No Charge

(D) Service installation of a primary access line for qualified ULTS customers will be charged at the rates below:

	<u>Service Charge (3)</u>
ULTS, Flat or Measured	
First installation within a 12 month period	\$ 9.50 (R)
Each subsequent installation	\$16.50 (R)
Within the same 12 month period at a principal place of residence with a different address from the first installation.	

(E) ULTS – all day/hours

Measured rate service is provided with an allowance of 60 untimed local calls. Local messages over this designated allowance are provided at the rate following:

	<u>Rate Per Message</u>
- 61 and over	\$.08

(1) All monthly rates will be rounded to the next lowest one cent (1¢).

(2) 50% of the applicable exchange's measured rate service or flat rate service.

(3) The Utility does not levy interest charges on payments made within 12 months of each service installation.

COMPETITIVE LOCAL CARRIER TARIFF

4.0 UNIVERSAL LIFELINE TELEPHONE SERVICE (cont'd)

4. Universal Lifeline Telephone Service Surcharge

Pursuant to Decision 94-09-065, a surcharge will be applied to all end user telecommunications intrastate services, both within a service area and between service areas. This percentage rate surcharge shall be described on subscribers' bills as Universal Lifeline Telephone Service Surcharge. This surcharge percentage will change as ordered by the Commission and will remain in effect until otherwise ordered by the Commission.

The surcharge applies to all monthly service billed in advance for all usage billed after January 1, 1995. Except as noted below, the surcharge applies to all recurring and nonrecurring rates and charges for services provided under the utility's tariff schedules, all Category III services and new or modified General Order 96-A contracts executed after September 15, 1994.

Exceptions:

- One-way Radio Paging Service
- Universal Lifeline Telephone Service (basic monthly exchange services)
- COPT Service - (Partial) Coin Sent Paid

- IntraLATA Message Toll Telephone Service (Partial) Coin Sent Paid, Coin Station Service, and Coin Person Service
- General Order 96-A contracts executed prior to September 15, 1994.
- Access charges billed to carriers which have a Certificate of Public Convenience and Necessity
- Directory Number Call Forwarding

The following taxes and surcharges are not revenues and should not be included:

- Surcharge to Fund California Public Utilities Commission Utilities Reimbursement Fee
- Universal Lifeline Telephone Service Surcharge
- Deaf and Disabled Surcharge
- California High Cost Fund Surcharge
- FCC Network Access Charges for Interstate Calling

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Navigator Telecommunications, LLC.
8525 Riverwood Park Drive
P.O. Box 13860
North Little Rock, AR 72113-3860

Schedule Cal. P.U.C. CLC 1-T
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COMPETITIVE LOCAL CARRIER TARIFF

5.0 INDIVIDUAL CASE BASIS (ICB) ARRANGEMENTS

Rates for Dedicated Access, Private Line and combinations of Unbundled Network Equipment services will be determined on an Individual Case Basis (ICB). ICB rates will be structured to recover the Company's cost of providing the services and will be made available to Customers in a nondiscriminatory manner. ICB arrangements will be filed pursuant to CPUC rules in General Order No. 96-A. Terms of the specific ICB contracts will be made available to the CPUC upon request on a proprietary basis.

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COMPETITIVE LOCAL CARRIER TARIFF

6.0 STANDARD FORMS

6.1 Application for Service

California-----Easy Move by NavTel Please fax to 888-464-1628

This form is to be used for a New Resident needing Services Date Faxed: _____

Property: _____

Leasing Agent Name: _____ Phone: _____ Fax: _____

Applicant's (Printed) Name: _____ (As it will appear in the white pages directory)

Spouse/Roommate's Name(s): _____

Installation Address: _____ Apt.# _____ *Their Current Or Last Telephone# _____

City: _____ State: CALIFORNIA Zip: _____

Billing Name: _____ Billing Address: _____ Apt# _____

City: _____ State: _____ Zip: _____

Provide Full Billing Name. If **Billing Name** is different than Applicant Name: and **Billing Address**: If different than Installation Address.

Please check the pricing in the Manager's Navigator Notebook for installation charges.

Navigator Telecommunications *NEW Phone Service Information & Service Options: California*

COMBO VALUE PACKAGES: (Please check appropriate Service Package)

- Premium Plus Package – (\$33.95 per month) Local Service** with: NAVWORX: Includes Caller ID with Name, Call Waiting, *69 Call Return, Call Forwarding, Three Way Calling, Speed Calling-8, Call Screening, Call Waiting ID, Selective Call Forwarding and Priority Ring. Also includes **Call Plus** which gives you an Extended Area Calling Service for Intra-lata toll calls. **Premium Plus Package** includes 60 free minutes of Long Distance within the contiguous 48 states per month. All additional Long Distance minutes will be billed at Navigator's Long Distance rates of \$.089 per minute.
- Premium Package – (\$29.95 per month) Local Service** with: Caller ID with Name, Call Waiting, *69 Call Return, Three-Way Calling, and Call Screen. **Premium Package** includes 60 free minutes of Long Distance within the contiguous 48 states per month. All additional Long Distance minutes will be billed at Navigator's Long Distance rates of \$.089 per minute.
- Basic Plus Package – (\$20.95 per month) Local Service** with: Caller ID with Name, Call Waiting and Three-Way Calling.
Preferred Long Distance Company: NAVTEL Other: _____ (Specify Choice) None
Preferred Local Toll Company: NAVTEL Other: _____ (Specify Choice) None
- Basic Package – (\$15.95 per month) Local Service** with: 30 minutes of free Long Distance calls within the contiguous 48 states per month. All additional Long Distance minutes will be billed at Navigator's Long Distance rates.
- Navigator Voice Mail – (\$6.95 per month)** Installation fee of \$10.00 applies. Includes voice mail box and call forward busy/don't answer. Intermittent (stutter) dial tone is not available.
- Non-Published Listing – (\$1.10 per month)**
Lines needed in addition to package selected _____

Check here to Block Directory Assistance Calling

Check here to Block 900/976 Calls

Check here to Divide Installation Over Two Billing Cycles

Connect service on this date: _____

Customer/Resident Signature: _____ Date: _____

Print Full Name: _____ Social Security Number: _____

Contact Name: _____ Contact Phone Number: _____

Employment Information:

Company Name: _____ Address: _____

Work Telephone: _____ City _____ State _____ Zip _____

Any questions? Please Call: (888) 662-8835

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P.O. Box 13860
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COMPETITIVE LOCAL CARRIER TARIFF

6.0 STANDARD FORMS (cont'd)

6.2 Greeting Letter

Navigator Telecommunications, LLC
P.O. Box 13860
North Little Rock, AR 72113-0860

[Date]

[Recipient's address]

Dear New Customer,

Thank you for choosing Navigator Telecommunications as your new local service provider! We are dedicated to providing you with all your telecommunications needs, from basic local service, long distance, 800 numbers, and a variety of Custom Calling features.

As a Navigator customer, you will benefit from competitive prices, personal attention, and world-class Customer Care. Our Personal Service Consultants will be happy to assist you with all your needs, and to answer any questions you may have regarding your service. For Customer Care and billing questions please call (888) 662-8835. To report repair issues please call (888) 562-8835.

Your new telephone number(s) will be (999) 999-9999 and the expected connection date is [Date].

Thank you for choosing Navigator Telecommunications.

Sincerely,

Personal Service Consultant

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8525 Riverwood Park Drive
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North Little Rock, AR 72113-3860

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COMPETITIVE LOCAL CARRIER TARIFF

6.0 STANDARD FORMS (cont'd)

6.3 Returned Check Notice

RETURNED CHECK NOTICE

[Date]

[Recipient's address]

Account #:

Dear Sir or Madam:

You are hereby notified that a check numbered XXX issued by you on XX-XX-XX , drawn upon <Bank> has been dishonored. A service charge in the amount of \$20 will be assessed on your next statement. Please note, your next statement will also reflect this dishonored check.

If you have any questions, you can contact me at the above telephone number during regular business hours. We appreciate your business and look forward to continuing to provide you with quality service.

Sincerely,

[Navigator Representative]
Credit and Collections

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COMPETITIVE LOCAL CARRIER TARIFF

6.0 STANDARD FORMS (cont'd)

6.4 Customer Disconnect Notice

<Date>

<Name>

<Address>

<City>, <State> <Zip Code>

Account # xxx-xxx-xxxx

Amount Past Due: \$xx.xx

Dear <Name>:

Our records indicate that your account is past due. To avoid an interruption of service, please send \$xx.xx on or before <Date>. If payment has already been made, please disregard this notice.

IMPORTANT! If services are suspended, you have ten (10) days to pay the full amount due plus a restoral fee of \$xx.xx or services will be completed disconnected.

You may qualify to pay your bill in installments and avoid shut-off, but you must contact our office by the close of business on the last day printed on this notice and ask for a delayed payment arrangement.

Should you have a serious medical condition, or are 65 years of age or older, or are handicapped you may contact customer service at 1-888-662-8835 about qualifying for delaying suspension.

If payment is not received on or before <Date>, services will be interrupted.

If you have any questions or concerns about your service, please contact customer service at **1-888-662-8835** between the hours of 8 am and 5 pm (PST), Monday thru Friday.

Sincerely,

Navigator Telecommunications, LLC.

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