

Navigator Telecommunications, LLC.  
8525 Riverwood Park Drive  
P.O. Box 13860  
North Little Rock, AR 72113-3860

Schedule Cal. P.U.C. CLC 1-T  
Original Cal P.U.C. Title Sheet

COMPETITIVE LOCAL CARRIER TARIFF

Tariff Schedules

Applicable to the

PROVISION OF LOCAL EXCHANGE SERVICES

WITHIN THE STATE OF CALIFORNIA

by

NAVIGATOR TELECOMMUNICATIONS, LLC.

8525 Riverwood Park Drive  
P.O. Box 13860  
North Little Rock, Arkansas 72113-3860

Operating In

the State of California

These tariff schedules have been regularly filed with the Public Utilities Commission of the State of California and are the effective rates and rules of this Utility.

Service will be furnished in accordance with these tariff schedules and no officer, employee, or representative of the Utility has any authority to waive, alter, or amend these tariff schedules or any part thereof in any respect.

Advice Letter No.: 17  
Decision No.: \_\_\_\_\_

Issued by:  
Louis F. McAlister, Jr.  
President

Date Filed: March 1, 2006  
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Navigator Telecommunications, LLC.  
 8525 Riverwood Park Drive  
 P.O. Box 13860  
 North Little Rock, AR 72113-0860

Schedule Cal. P.U.C. CLC 1-T  
 18th Revised Cal. P.U.C. Sheet 1  
 Cancels 17th Revised Cal. P.U.C. Sheet 1

COMPETITIVE LOCAL CARRIER TARIFF

Check Sheet

Sheets of this tariff as listed below are effective as of the date shown at the bottom of the respective sheets(s). Original and revised sheets as named below comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this page.

<u>Sheet Number</u>	<u>Revision</u>	<u>Sheet Number</u>	<u>Revision</u>
Title Sheet	Original	28	Third Revised
1	18 <sup>th</sup> Revised *	29	Third Revised
2	14 <sup>th</sup> Revised *	30	Third Revised
3	Ninth Revised *	31	Third Revised
4	Original	32	Third Revised
5	Second Revised	33	Third Revised
6	First Revised *	34	Third Revised
7	Second Revised	35	Third Revised
8	Original	36	Third Revised
9	First Revised	37	Third Revised
10	Fourth Revised	37.1	Original
11	Second Revised *	37.2	Original
12	Fourth Revised	37.3	Original
13	Second Revised	37.4	Original
14	Second Revised	37.5	Original
15	Second Revised	38	Second Revised
16	Second Revised *	39	Fourth Revised
17	First Revised	40	Fourth Revised
17.1	Third Revised	41	Fourth Revised
18	Third Revised	41.01	First Revised
19	Third Revised	41.1	Second Revised
20	Third Revised	41.2	Second Revised
21	Third Revised	41.3	First Revised
22	Third Revised	42	Fifth Revised *
23	Third Revised	43	Third Revised *
24	Third Revised	44	Fourth Revised *
25	Third Revised	45	First Revised
26	Third Revised	46	Second Revised
27	Third Revised	47	Second Revised *

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Schedule Cal. P.U.C. CLC 1-T  
 14th Revised Cal. P.U.C. Sheet 2  
 Cancels 13th Revised Cal. P.U.C. Sheet 2

COMPETITIVE LOCAL CARRIER TARIFF

Check Sheet (cont'd)

<u>Sheet Number</u>	<u>Revision</u>	<u>Sheet Number</u>	<u>Revision</u>
48	Second Revised	56.12	Third Revised *
49	Second Revised	57	Second Revised
50	First Revised	58	Original
51	Second Revised *	59	Original
52	First Revised	60	Original
52.1	Third Revised	61	First Revised
52.2	Third Revised	62	Second Revised
52.3	Original	63	First Revised
52.4	Original	64	First Revised
52.5	First Revised *	65	Original
52.6	First Revised *	66	Original
52.7	First Revised *	67	First Revised
53	Ninth Revised *	68	Original
53.1	Original	69	First Revised
53.2	Original	70	Original
53.3	Original	71	Original
53.4	Original	72	First Revised
54	Fifth Revised *	73	Original
55	Sixth Revised *	74	Original
55.1	Original	75	Second Revised
55.2	Original	76	Third Revised
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56.1	First Revised	78	First Revised
56.2	First Revised	79	Third Revised
56.3	First Revised	80	Second Revised
56.4	Original	81	First Revised
56.5	Original	82	Original
56.6	First Revised	83	First Revised
56.7	First Revised	84	First Revised
56.8	Original	85	Original
56.9	First Revised	86	First Revised
56.10	Third Revised *	87	Original
56.11	Original		

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Schedule Cal. P.U.C. CLC 1-T  
 Ninth Revised Cal. P.U.C. Sheet 3  
 Cancels Eighth Revised Cal. P.U.C. Sheet 3

COMPETITIVE LOCAL CARRIER TARIFF

Check Sheet (cont'd)

<u>Sheet Number</u>	<u>Revision</u>	<u>Sheet Number</u>	<u>Revision</u>
88	Original	119	Original
89	Original	120	First Revised
90	Original	121	Original
91	Original	122	Original
92	Original	123	Original
93	Original	124	First Revised
94	Original	125	First Revised
95	Original	126	Original
96	Original	127	Original
97	Original	128	Original
98	First Revised	129	Original
99	Original	130	Original
100	Original	131	Original
101	Original	132	Original
102	Original	133	Original
103	Original	134	Original
104	Original	135	Second Revised *
105	Original	136	Fourth Revised *
106	Original	137	Second Revised *
107	Original	138	Second Revised *
108	Original	139	Second Revised *
109	First Revised	140	Second Revised *
110	Original	141	Second Revised *
111	Original	142	Second Revised *
112	Original	143	Original
113	Original	144	Second Revised *
114	Original	145	Original
115	Original	146	Original
116	Original	147	Original
117	Original	148	Original *
118	Original		

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COMPETITIVE LOCAL CARRIER TARIFF

Tariff Format

This tariff is divided into the following major sections:

General

Section 1: Rate Schedules

Section 2: Rules

Section 3: Promotions

Section 4: Universal Lifeline Telephone Service

Section 5: Individual Case Basis (ICB) Arrangements

Section 6: Standard Forms

- A. Sheet Numbering** - Sheet numbers appear in the upper right corner of the page. Sheets are numbered sequentially. However, new sheets are occasionally added to the tariff. When a new sheet is added between sheets already in effect, a decimal is added. For example, a new sheet added between sheets 14 and 15 would be 14.1.
- B. Sheet Revision Numbers** - Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current sheet version on file with the CPUC. For example, the 4<sup>th</sup> revised Sheet 14 cancels the 3<sup>rd</sup> revised Sheet 14. Because of various suspension periods, deferrals, etc., the CPUC follow in their tariff approval process, the most current sheet number on file with the CPUC is not always the tariff page in effect. Consult the Check Sheet for the sheet currently in effect.
- C. Paragraph Numbering Sequence** - There are seven levels of paragraph coding. Each level of coding is subservient to its next higher level:
- 2.
  - 2.1.1.A.
  - 2.1.1.A.1
  - 2.1.1.A.1.(a).
  - 2.1.1.A.1.(a).I.
  - 2.1.1.A.1.(a).I.(i).
  - 2.1.1.A.1.(a).I.(i).(1)
- D. Check Sheets** - When a tariff filing is made with the CPUC, an updated check sheet accompanies the tariff filing. The check sheet lists the sheets contained in the tariff, with a cross reference to the current revision number. When new pages are added, the check sheet is changed to reflect the revision.

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Schedule Cal. P.U.C. CLC 1-T  
Second Revised Cal. P.U.C. Sheet 5  
Cancels First Revised Cal. P.U.C. Sheet 5

COMPETITIVE LOCAL CARRIER TARIFF

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First Revised Cal. P.U.C. Sheet 6  
Cancels Original Cal. P.U.C. Sheet 6

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Schedule Cal. P.U.C. CLC 1-T  
Second Revised Cal. P.U.C. Sheet 7  
Cancels First Revised Cal. P.U.C. Sheet 7

## COMPETITIVE LOCAL CARRIER TARIFF

### Preliminary Statements

This tariff sets forth the rates and rules of Navigator Telecommunications, LLC., applicable to its provision of competitive local exchange service within the State of California to Business customers located in exchange areas served by Pacific Bell and Verizon.

The Company has been authorized by the California Public Utilities Commission (CPUC) to provide competitive local exchange service and interexchange services.

The rates and rules contained herein are subject to change pursuant to the rules and regulations of the CPUC and its provision of interexchange services throughout the State of California.

### Availability of the Company's Tariff

Complete copies of the Company's advice letters and current tariff are maintained at the Company's business offices located at:

Navigator Telecommunications, LLC.  
8525 Riverwood Park Drive  
P.O. Box 13860  
North Little Rock, AR 72113-3860

and, by pre-arrangement with the Company, at the offices of Company's California counsel located at:

StoverLaw  
301 Howard Street, Suite 830  
San Francisco, CA 94105-6605

Copies of the Company's advice letters and current tariff can also be obtained by contacting the Company's business office toll free at 1-877-762-8835.

The tariff is also available for public inspection at the California Public Utilities Commission located at:

California Public Utilities Commission  
505 Van Ness Avenue  
San Francisco, CA 94102

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Schedule Cal. P.U.C. CLC 1-T  
Original Cal. P.U.C. Sheet 8

COMPETITIVE LOCAL CARRIER TARIFF

**EXPLANATION OF SYMBOLS**

- (C) - To signify changed listing, rule, or condition which may affect rates or charges.
- (D) - To signify discontinued material, including listing, rate, rule, or condition.
- (I) - To signify increase.
- (L) - To signify material relocated from or to another part of the tariff schedules with no change in text, rate, rule, or condition.
- (N) - To signify new material including listing, rate, rule, or condition.
- (R) - To signify reduction.
- (T) - To signify a change in wording of text, but not a change in rate, rule, or condition.

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Schedule Cal. P.U.C. CLC 1-T  
First Revised Cal. P.U.C. Sheet 9  
Cancels Original Cal. P.U.C. Sheet 9

COMPETITIVE LOCAL CARRIER TARIFF

**SERVICE AREA MAPS**

The Company has been authorized by the CPUC to provide competitive local exchange service within the areas of the state of California currently served by Pacific Bell and Verizon. The company has also been authorized by the CPUC to provide resold telecommunications toll services throughout the entire State of California.

The Company concurs in and hereby incorporates by this reference all current and effective service territory and local exchange boundary maps filed with the California Public Utilities Commission by Pacific Bell and Verizon. The Company also concurs in the local calling scopes of Verizon.

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Schedule Cal. P.U.C. CLC 1-T  
Fifth Revised Cal. P.U.C. Sheet 10  
Cancels Fourth Revised Cal. P.U.C Sheet 10

COMPETITIVE LOCAL CARRIER TARIFF

**1.0 RATE SCHEDULES – PACIFIC BELL SERVICE AREA**

**Schedule 1: Service Charges**

1. New and additional local service charges

	<u>Business</u>
Individual measured line, each line	\$67.21
Individual flat rate, each line	
Basic trunk line service, each trunk	\$67.21
Assured trunk line service, each trunk	\$80.74
Each COPT access line, with customer provided set	\$80.00

(D)

2. Move, change, rearrangement or modification of access line and other miscellaneous changes

	<u>Business</u>
Temporary suspension of service by customer request (Full monthly rate billing)	\$28.50
Change class type or grade of service	\$28.50
Restoral charge for temporarily suspended or partially or temporarily discontinued service (utility initiated)	\$38.00
Change telephone number by customer request	\$28.50
Change between loop and ground start	\$28.50
Central office modification, including hunting	\$28.50

3. Service charges for Access Lines, Labor, and Service Enhancements

Special Billing - All Services

	<u>Business</u>
Supersedure, each line	\$ 6.65
Change in billing name, per account	\$ 6.65

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Schedule Cal. P.U.C. CLC 1-T  
 Second Revised Cal. P.U.C. Sheet 11  
 Cancels First Revised Cal. P.U.C. Sheet 11

COMPETITIVE LOCAL CARRIER TARIFF

**1.0 RATE SCHEDULES – PACIFIC BELL SERVICE AREA (cont'd)**

**Schedule 1: Service Charges (cont'd)**

3. Charges Associated With Premises Visit

Inside Wire charges apply per service call when billable premises work is performed on noncomplex premises wire and jacks. Such charges are due and payable when billed.

Noncomplex wire, jacks, and materials include:

- 2 to 6 pair inside wire
- Faceplates
- RJ11C, RJ14C, RJ11W and RJ14W type station jacks
- Staples, screws, nail, tape, connections, etc.

(A) Trouble Isolation Charge

When a visit to the Customer's premises is necessary to isolate a problem reported to the Company but identified by the Company's technician as attributable to customer-provided equipment or inside wire, a separate charge applies in addition to all other charges for the visit.

Per Premises Visit:

	<u>1<sup>st</sup> 15 Minutes</u>	<u>Each Add'l 15 Minutes (or fraction)</u>	
Company Work Day	\$33.25	\$11.40	
Non Company Work <i>Day</i> , except			(T)
Sunday or Holiday	\$38.00	\$13.30	
Sunday or Holiday	\$42.75	\$15.20	

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Schedule Cal. P.U.C. CLC 1-T  
 Fourth Revised Cal. P.U.C. Sheet 12  
 Cancels Third Revised Cal. P.U.C. Sheet 12

COMPETITIVE LOCAL CARRIER TARIFF

**1.0 RATE SCHEDULES – PACIFIC BELL SERVICE AREA (cont'd)**

**Schedule 1: Service Charges (cont'd)**

3. Service Enhancements for Access Lines

	Non-Recurring Charge <u>Business</u>	(D)
Custom Calling Services (Individual line services only)		
- New or change, per line	\$5.70	(D)

4. Primary Interexchange Carrier Change Charge

The Customer will incur a charge each time there is a change in the long distance carrier associated with the Customer's line after the initial installation of service.

	Non-Recurring <u>Charge</u>	(D)
- Per line PIC Change	\$5.26	
		(D)

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Second Revised Cal. P.U.C. Sheet 13  
Cancels First Revised Cal. P.U.C. Sheet 13

COMPETITIVE LOCAL CARRIER TARIFF

**1.0 RATE SCHEDULES – PACIFIC BELL SERVICE AREA (cont'd)**

**Schedule 2: Local Exchange Service**

Local Exchange Service provides a business Customer with a connection to the Company's switching network which enables the Customer to: (D)

- a) receive calls from other stations on the public switched telephone network;
- b) assess the Company's local calling service;
- c) access the Company's operators and business office for service related assistance; access toll-free telecommunications service such as 800 NPA; and access 911 service for emergency calling; and
- d) access the service of provider's of interexchange service. A Customer may presubscribe to such provider's service to originate calls on a direct dialed basis or to receive 800 service from such provider, or may access a provider on an ad hoc basis by dialing the provider's Carrier Identification Code (10XXX).

Local Exchange Service is provided via one or more channels terminated at the Customer's premises. Each Local Exchange Service channel corresponds to one or more analog, voice-grade telephonic communications channels that can be used to place or receive one call at a time.

Calls to points within the local exchange area are charged on the basis of the length of completed calls originating from the Customer's service in addition to a base monthly charge. Local calling areas are as specified in Rule No. 1 of this tariff, including extended calling areas.

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Second Revised Cal. P.U.C. Sheet 14  
Cancels First Revised Cal. P.U.C. Sheet 14

COMPETITIVE LOCAL CARRIER TARIFF

**1.0 RATE SCHEDULES – PACIFIC BELL SERVICE AREA (cont'd)**

**Schedule 2: Local Exchange Service (cont'd)**

1. Application of Rates

(A) Business rates apply to all service the Company furnishes.

(D)

(D)

(C)

(D)

(D)

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Second Revised Cal. P.U.C. Sheet 15  
Cancels First Revised Cal. P.U.C. Sheet 15

COMPETITIVE LOCAL CARRIER TARIFF

**1.0 RATE SCHEDULES – PACIFIC BELL SERVICE AREA (cont'd)**

**Schedule 2: Local Exchange Service (cont'd)**

1. Application of Rates (cont'd)

- (D) The use of business facilities and service is restricted to the Customer, Customers, agents and representatives of the Customer, and joint users.

2. Local Exchange Service Options

The following Local Exchange Service Options are offered:

Basic Business Line Service  
Basic PBX Trunk Service  
Basic DID Trunk Service  
Assured PBX Trunk Service  
Assured DID Trunk Service  
Centrex Service

(D)

(D)

All Local Exchange Service may be connected to customer-provided terminal equipment such as station sets, key systems, PBX systems, or facsimile machines. Service may be arranged for two-way calling, inward calling only or outward calling only.

Connection charges apply to all services on a one-time basis unless waived pursuant to this tariff.

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 Second Revised Cal. P.U.C. Sheet 16  
 Cancels First Revised Cal. P.U.C. Sheet 16

**COMPETITIVE LOCAL CARRIER TARIFF**

**1.0 RATE SCHEDULES – PACIFIC BELL SERVICE AREA (cont'd)**

**Schedule 2: Local Exchange Service (cont'd)**

2. Local Exchange Service Options (cont'd)

Unless otherwise stated in this tariff, all Local Exchange Services require:

1. Service Order Charges (see Rate Schedule 1: Service Charges)
2. Monthly Recurring Charges
3. Usage Charges

Additional rate elements may also apply as specified in this tariff.

3. Services available to all Local Exchange Service Customers

(A) Local Calling Service

Usage Charges, per minute:

- All Local Calls	<u>Initial Minute</u>	<u>Each Add'l. Minute</u>	
Day Rate Period	\$0.0301	\$0.0096	(I)
Evening Rate Period	\$0.0230	\$0.0072	
Night/Weekend Rate Period	\$0.0143	\$0.0046	
- ZUM Zone 3 Calls	<u>Initial Minute</u>	<u>Each Add'l. Minute</u>	
Day Rate Period	\$0.0700	\$0.0156	(I)
Evening Rate Period	\$0.0514	\$0.0114	
Night/Weekend Rate Period	\$0.0307	\$0.0068	

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First Revised Cal. P.U.C. Sheet 17  
Cancels Original Cal. P.U.C. Sheet 17

COMPETITIVE LOCAL CARRIER TARIFF

**1.0 RATE SCHEDULES – PACIFIC BELL SERVICE AREA (cont'd)**

**Schedule 2: Local Exchange Service (cont'd)**

4. Business Local Exchange Service

(A) Individual Line Measured Rate Business Service

Measured Rate Business Line Service provides a Customer with one or more analog, voice-grade telephonic communications channel that can be used to place or receive one call at a time. Business Lines are provided for connection of customer-provided single-line terminal equipment such as station sets or facsimile machines.

Usage charges also apply. See Schedule 2.3.A.

(B) Trunk Service

Trunk Service is provided for connection of customer-provided PBX terminal equipment. Analog trunks are delivered on a DSO level and digital trunks are delivered at the DS1 level. All trunks are equipped with multi-line hunting. DID service allows callers to reach the called party without going through a PBX attendant. DOD service allows end users to dial outside of a PBX system without going through the PBX attendant to get access to an outside line.

For PBX Trunk Service, usage charges also apply. See Schedule 2.3.A.

Advice Letter No.: 17  
Decision No.: \_\_\_\_\_

Issued by:  
Louis F. McAlister, Jr.  
President

Date Filed: March 1, 2006  
Effective: April 10, 2006  
Resolution No.: \_\_\_\_\_

Navigator Telecommunications, LLC.  
8525 Riverwood Park Drive  
P.O. Box 13860  
North Little Rock, AR 72113-0860

Schedule Cal. P.U.C. CLC 1-T  
Third Revised Cal. P.U.C. Sheet 17.1  
Cancels Second Revised Cal P.U.C. Sheet 17.1

**COMPETITIVE LOCAL CARRIER TARIFF**

**1.0 RATE SCHEDULES – PACIFIC BELL SERVICE AREA (cont'd)**

**Schedule 2: Local Exchange Service (cont'd)**

(D)

Advice Letter No.: 21  
Decision No.: \_\_\_\_\_

Issued by:  
Louis F. McAlister, Jr.  
President

Date Filed: March 12, 2007  
Effective: March 13, 2007  
Resolution No.: \_\_\_\_\_

COMPETITIVE LOCAL CARRIER TARIFF

**1.0 RATE SCHEDULES – PACIFIC BELL SERVICE AREA (cont'd)**

**Schedule 2: Local Exchange Service (cont'd)**

4. Business Local Exchange Service (cont'd)

(C) Direct Inward Dial (DID) Service

DID Service allows a PBX user to have incoming calls reach a specific end users or departments by bypassing the assistance of an attendant. A DID trunk passes the called numbers last two or four digits to a PBX which, through translations of the Customer's PBX, connects the calls to a specific station called.

The monthly recurring rate charge will include the DID trunk charge, a loop terminal interface charge, End User Common Line (EUCL) and DID number block charges. An analog DID Trunk provides a Customer with a single, analog, voice-grade telephonic communications channel which can be used to receive one call at a time.

Additional charges apply for the assignment of DID Station numbers. See Schedule 2.5.

(D) Monthly Recurring Charges for Lines, Trunks, DID

Individual Line Measured Rate Business (below) includes the following USOCs:

- 1MB - Customer has more than one line (Multiline USOC).
- 1ML - Without a telephone, terminates on complex jack (Multiline USOC).
- 1MC – Terminates on a complex system (Single Line USOC) (1)
- 1MS – Customer has only one line (Single Line USOC) (1)

<i>City/Rate Group</i>	<i>Multi-Line (1) Measured</i>	<i>Basic PBX Trunk</i>	<i>Basic DID</i>	<i>Assured PBX Trunk</i>	<i>Assured DID</i>
Agoura/2	\$11.95	\$12.83	\$20.43	\$14.70	\$22.30
Alhambra/2	11.95	12.83	20.43	14.70	22.30
Alleghany/2	11.95	12.83	20.43	14.70	22.30
Alta/2	11.95	12.83	20.43	14.70	22.30
Anaheim/2	11.95	12.83	20.43	14.70	22.30
Anderson/2	11.95	12.83	20.43	14.70	22.30
Angels Camp/2	11.95	12.83	20.43	14.70	22.30

(1) Single Line USOC is \$1.45 less.

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Navigator Telecommunications, LLC.  
 8525 Riverwood Park Drive  
 P.O. Box 13860  
 North Little Rock, AR 72113-0860

Schedule Cal. P.U.C. CLC 1-T  
 Third Revised Cal. P.U.C. Sheet 19  
 Cancels Second Revised Cal. P.U.C. Sheet 19

COMPETITIVE LOCAL CARRIER TARIFF

**1.0 RATE SCHEDULES – PACIFIC BELL SERVICE AREA (cont'd)**

**Schedule 2: Local Exchange Service (cont'd)**

4. Business Local Exchange Service (cont'd)

(D) Monthly Recurring Charges for Lines, Trunks, DID

<i>City/Rate Group</i>	<i>Multi-Line (1) Measured</i>	<i>Basic PBX Trunk</i>	<i>Basic DID</i>	<i>Assured PBX Trunk</i>	<i>Assured DID</i>
Annapolis/2	\$11.95	\$12.83	\$20.43	\$14.70	\$22.30
Antioch/2	11.95	12.83	20.43	14.70	22.30
Aptos/2	11.95	12.83	20.43	14.70	22.30
Arcadia/2	11.95	12.83	20.43	14.70	22.30
Arcata/6	12.52	13.40	21.00	15.27	22.87
Arlington/2	11.95	12.83	20.43	14.70	22.30
Arroyo Grande/27	14.57	15.44	23.04	17.31	24.91
Arvin/37	19.55	20.43	28.03	22.30	29.90
Atascadero/2	11.95	12.83	20.43	14.70	22.30
Atwater/2	11.95	12.83	20.43	14.70	22.30
Auburn/2 -Main and North DAs(2)	11.95	12.83	20.43	14.70	22.30
Avalon/2	11.95	12.83	20.43	14.70	22.30
Avenal/2	11.95	12.83	20.43	14.70	22.30
Baker/2	11.95	12.83	20.43	14.70	22.30
Bakersfield -Main/4	12.52	13.40	21.00	15.27	22.87
-South DA/4(2)	12.52	13.40	21.00	15.27	22.87
-North DA/2(2)	11.95	12.83	20.43	14.70	22.30
Bangor/2	11.95	12.83	20.43	14.70	22.30
Belvedere/2	11.95	12.83	20.43	14.70	22.30
Benicia/2	11.95	12.83	20.43	14.70	22.30
Ben Lomond/2	11.95	12.83	20.43	14.70	22.30

(T)(N)

(I)

(1) Single Line USOC is \$1.45 less; (2) DA = District Area and/or RIA = Remote Island Area

(N)

Advice Letter No.: 21  
 Decision No.: \_\_\_\_\_

Issued by:  
 Louis F. McAlister, Jr.  
 President

Date Filed: March 12, 2007  
 Effective: March 13, 2007  
 Resolution No.: \_\_\_\_\_

COMPETITIVE LOCAL CARRIER TARIFF

**1.0 RATE SCHEDULES – PACIFIC BELL SERVICE AREA (cont'd)**

**Schedule 2: Local Exchange Service (cont'd)**

4. Business Local Exchange Service (cont'd)

(D) Monthly Recurring Charges for Lines, Trunks, DID

<i>City/Rate Group</i>	<i>Multi-Line (1) Measured</i>	<i>Basic PBX Trunk</i>	<i>Basic DID</i>	<i>Assured PBX Trunk</i>	<i>Assured DID</i>
Beverly Hills/2	\$11.95	\$12.83	\$20.43	\$14.70	\$22.30
Big Butte/38	20.97	21.85	29.45	23.72	31.32
Biggs/2	11.95	12.83	20.43	14.70	22.30
Big Sur/43	33.27	34.15	41.75	36.02	43.62
Bishop Ranch/2	11.95	12.83	20.43	14.70	22.30
Blairsdan/2	11.95	12.83	20.43	14.70	22.30
Blue Lake/22	14.42	15.30	22.90	17.17	24.77
Bodega Bay/2	11.95	12.83	20.43	14.70	22.30
Boonville/29	15.75	16.63	24.23	18.50	26.10
Borrego/2	11.95	12.83	20.43	14.70	22.30
Boulder Creek/31	15.75	16.63	24.23	18.50	26.10
Bradley/34	17.98	18.86	26.46	20.73	28.33
Brawley/22, Glamis RIA (2)	14.42	15.30	22.90	17.17	24.77
Brea/2	11.95	12.83	20.43	14.70	22.30
Bridgeville/2	11.95	12.83	20.43	14.70	22.30
Buena Park/2	11.95	12.83	20.43	14.70	22.30
Burbank/Sun Valley DA's/2(2)	11.95	12.83	20.43	14.70	22.30
Burrel/40	20.97	21.85	29.45	23.72	31.32
Butte City/2	11.95	12.83	20.43	14.70	22.30
Calexico/2	11.95	12.83	20.43	14.70	22.30
Calipatria/2	11.95	12.83	20.43	14.70	22.30
Calistoga/2	11.95	12.83	20.43	14.70	22.30
Cambria/2	11.95	12.83	20.43	14.70	22.30
Campbell/2	11.95	12.83	20.43	14.70	22.30
Campo/2	11.95	12.83	20.43	14.70	22.30

(T)(N)

(I)

(1) Single Line USOC is \$1.45 less; (2) DA = District Area and/or RIA = Remote Island Area

(N)

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 Louis F. McAlister, Jr.  
 President

Date Filed: March 12, 2007  
 Effective: March 13, 2007  
 Resolution No.: \_\_\_\_\_

COMPETITIVE LOCAL CARRIER TARIFF

**1.0 RATE SCHEDULES – PACIFIC BELL SERVICE AREA (cont'd)**

**Schedule 2: Local Exchange Service (cont'd)**

4. Business Local Exchange Service (cont'd)

(D) Monthly Recurring Charges for Lines, Trunks, DID

<i>City/Rate Group</i>	<i>Multi-Line (1) Measured</i>	<i>Basic PBX Trunk</i>	<i>Basic DID</i>	<i>Assured PBX Trunk</i>	<i>Assured DID</i>
Camptonville/2	\$11.95	\$12.83	\$20.43	\$14.70	\$22.30
Canoga Park/2	11.95	12.83	20.43	14.70	22.30
Capistrano Valley/2	11.95	12.83	20.43	14.70	22.30
Carmel/17	13.18	14.06	21.66	15.93	23.53
Carmel Valley/36	18.36	19.24	26.84	21.11	28.71
Carrisa Plains/2	11.95	12.83	20.43	14.70	22.30
Caruthers/31	15.75	16.63	24.23	18.50	26.10
Castroville/2	11.95	12.83	20.43	14.70	22.30
Cayucos/34	17.98	18.86	26.46	20.73	28.83
Challenge/2	11.95	12.83	20.43	14.70	22.30
Chico/2	11.95	12.83	20.43	14.70	22.30
Chowchilla/2	11.95	12.83	20.43	14.70	22.30
Chualar/2	11.95	12.83	20.43	14.70	22.30
Chula Vista/2	11.95	12.83	20.43	14.70	22.30
Clayton/2	11.95	12.83	20.43	14.70	22.30
Clearlake Oaks/2	11.95	12.83	20.43	14.70	22.30
Cloverdale/2	11.95	12.83	20.43	14.70	22.30
Clovis/2	11.95	12.83	20.43	14.70	22.30
Coalinga/2	11.95	12.83	20.43	14.70	22.30
Cobb Mountain/2	11.95	12.83	20.43	14.70	22.30
Colton/2	11.95	12.83	20.43	14.70	22.30
Compton/Gardena DA/2(2)	11.95	12.83	20.43	14.70	22.30

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Navigator Telecommunications, LLC.  
 8525 Riverwood Park Drive  
 P.O. Box 13860  
 North Little Rock, AR 72113-0860

Schedule Cal. P.U.C. CLC 1-T  
 Third Revised Cal. P.U.C. Sheet 22  
 Cancels Second Revised Cal. P.U.C. Sheet 22

COMPETITIVE LOCAL CARRIER TARIFF

**1.0 RATE SCHEDULES – PACIFIC BELL SERVICE AREA (cont'd)**

**Schedule 2: Local Exchange Service (cont'd)**

4. Business Local Exchange Service (cont'd)

(D) Monthly Recurring Charges for Lines, Trunks, DID

<i>City/Rate Group</i>	<i>Multi-Line (1) Measured</i>	<i>Basic PBX Trunk</i>	<i>Basic DID</i>	<i>Assured PBX Trunk</i>	<i>Assured DID</i>
Concord/2	\$11.95	\$12.83	\$20.43	\$14.70	\$22.30
Corning/2	11.95	12.83	20.43	14.70	22.30
Corona/2	11.95	12.83	20.43	14.70	22.30
Coronado/2	11.95	12.83	20.43	14.70	22.30
Corte Madera/2	11.95	12.83	20.43	14.70	22.30
Cottonwood/31	15.75	16.63	24.23	18.50	26.10
Coulterville/2	11.95	12.83	20.43	14.70	22.30
Crockett/2	11.95	12.83	20.43	14.70	22.30
Crows Landing/2	11.95	12.83	20.43	14.70	22.30
Culver City/2	11.95	12.83	20.43	14.70	22.30
Cypress/2	11.95	12.83	20.43	14.70	22.30
Danville/2	11.95	12.83	20.43	14.70	22.30
Davis/2	11.95	12.83	20.43	14.70	22.30
Death Valley/2	11.95	12.83	20.43	14.70	22.30
-Stovepipe RIA(2)	11.95	12.83	20.43	14.70	22.30
-Emigrant Pass RIA	11.95	12.83	20.43	14.70	22.30
-Scotty's RIA	11.95	12.83	20.43	14.70	22.30
Delano/2	11.95	12.83	20.43	14.70	22.30
Del Mar/2	11.95	12.83	20.43	14.70	22.30
Del Rey/2	11.95	12.83	20.43	14.70	22.30
Dinuba/2	11.95	12.83	20.43	14.70	22.30
Dixon/2	11.95	12.83	20.43	14.70	22.30
Downieville/2	11.95	12.83	20.43	14.70	22.30
Dublin-San Ramon/2	11.95	12.83	20.43	14.70	22.30
Dulzura/2	11.95	12.83	20.43	14.70	22.30
Dunnigan/34	17.98	18.86	26.46	20.73	28.33

(T)(N)

(I)

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(N)

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Issued by:  
 Louis F. McAlister, Jr.  
 President

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Navigator Telecommunications, LLC.  
 8525 Riverwood Park Drive  
 P.O. Box 13860  
 North Little Rock, AR 72113-0860

Schedule Cal. P.U.C. CLC 1-T  
 Third Revised Cal. P.U.C. Sheet 23  
 Cancels Second Revised Cal. P.U.C. Sheet 23

COMPETITIVE LOCAL CARRIER TARIFF

**1.0 RATE SCHEDULES – PACIFIC BELL SERVICE AREA (cont'd)**

**Schedule 2: Local Exchange Service (cont'd)**

4. Business Local Exchange Service (cont'd)

(D) Monthly Recurring Charges for Lines, Trunks, DID

<i>City/Rate Group</i>	<i>Multi-Line (1) Measured</i>	<i>Basic PBX Trunk</i>	<i>Basic DID</i>	<i>Assured PBX Trunk</i>	<i>Assured DID</i>
Dunsmuir/2	\$11.95	\$12.83	\$20.43	\$14.70	\$22.30
Earlimart/2	11.95	12.83	20.43	14.70	22.30
East Bay/2, Alameda, Berkeley, Fruitvale, Main, Piedmont & Trinidad DA's(2)	11.95	12.83	20.43	14.70	22.30
East Contra Costa/2	11.95	12.83	20.43	14.70	22.30
Edwards/32	17.98	18.86	26.46	20.73	28.33
El Cajon/2	11.95	12.83	20.43	14.70	22.30
El Centro/19	13.33	14.21	21.81	16.08	23.68
Elk/42	24.77	25.65	33.25	27.52	35.12
Elk Creek/2	11.95	12.83	20.43	14.70	22.30
El Monte/2	11.95	12.83	20.43	14.70	22.30
El Segundo/2	11.95	12.83	20.43	14.70	22.30
El Sobrante-Pinole/2	11.95	12.83	20.43	14.70	22.30
Encinitas/2	11.95	12.83	20.43	14.70	22.30
Escalon/2	11.95	12.83	20.43	14.70	22.30
Escondido/2	11.95	12.83	20.43	14.70	22.30
Esparto/29	15.75	16.63	24.23	18.50	26.10
Eureka/18	15.35	16.23	23.83	18.10	25.70
Fairfield-Suisun/2	11.95	12.83	20.43	14.70	22.30
Fair Oaks/2	11.95	12.83	20.43	14.70	22.30
Fallbrook/2	11.95	12.83	20.43	14.70	22.30
Felton/2	11.95	12.83	20.43	14.70	22.30
Fillmore/2	11.95	12.83	20.43	14.70	22.30

(T)(N)

(I)

(1) Single Line USOC is \$1.45 less; (2) DA = District Area and/or RIA = Remote Island Area

(N)

Advice Letter No.: 21  
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Issued by:  
 Louis F. McAlister, Jr.  
 President

Date Filed: March 12, 2007  
 Effective: March 13, 2007  
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Navigator Telecommunications, LLC.  
 8525 Riverwood Park Drive  
 P.O. Box 13860  
 North Little Rock, AR 72113-0860

Schedule Cal. P.U.C. CLC 1-T  
 Third Revised Cal. P.U.C. Sheet 24  
 Cancels Second Revised Cal. P.U.C. Sheet 24

COMPETITIVE LOCAL CARRIER TARIFF

**1.0 RATE SCHEDULES – PACIFIC BELL SERVICE AREA (cont'd)**

**Schedule 2: Local Exchange Service (cont'd)**

4. Business Local Exchange Service (cont'd)

(D) Monthly Recurring Charges for Lines, Trunks, DID

<i>City/Rate Group</i>	<i>Multi-Line (1) Measured</i>	<i>Basic PBX Trunk</i>	<i>Basic DID</i>	<i>Assured PBX Trunk</i>	<i>Assured DID</i>
Firebaugh/2	\$11.95	\$12.83	\$20.43	\$14.70	\$22.30
Folsom/2	11.95	12.83	20.43	14.70	22.30
Fontana/2	11.95	12.83	20.43	14.70	22.30
Forestville/2	11.95	12.83	20.43	14.70	22.30
Fort Bragg/2	11.95	12.83	20.43	14.70	22.30
Fortuna/25	14.56	15.44	23.04	17.31	24.91
Fremont/2, Newark, Greenleaf, Main, Oliver DA's (2)	11.95	12.83	20.43	14.70	22.30
French Gulch/31	15.75	16.63	24.23	18.50	26.10
Fresno/4	12.52	13.40	21.00	15.27	22.87
Fullerton/2	11.95	12.83	20.43	14.70	22.30
Galt/2	11.95	12.83	20.43	14.70	22.30
Garden Grove/2	11.95	12.83	20.43	14.70	22.30
Gazelle/33	17.98	18.86	26.46	20.73	28.33
Georgetown/2	11.95	12.83	20.43	14.70	22.30
Gerber/2	11.95	12.83	20.43	14.70	22.30
Geyserville/2	11.95	12.83	20.43	14.70	22.30
Glendale/2	11.95	12.83	20.43	14.70	22.30
Gonzales/34	17.98	18.86	26.46	20.73	28.33
Grass Valley/2, Main South DA's(2)	11.95	12.83	20.43	14.70	22.30
Greenfield/2, Tassajara RIA(2)	11.95	12.83	20.43	14.70	22.30
Grenada/2	11.95	12.83	20.43	14.70	22.30
Gridley/2	11.95	12.83	20.43	14.70	22.30
Groveland/2, Cherry Valley RIA(2)	11.95	12.83	20.43	14.70	22.30
Gualala/20	13.80	14.68	22.28	16.55	24.15

(T)(N)

(I)

(1) Single Line USOC is \$1.45 less; (2) RIA = Remote Island Area & DA = District Area.

(N)

Advice Letter No.: 21  
 Decision No.: \_\_\_\_\_

Issued by:  
 Louis F. McAlister, Jr.  
 President

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COMPETITIVE LOCAL CARRIER TARIFF

**1.0 RATE SCHEDULES – PACIFIC BELL SERVICE AREA (cont'd)**

**Schedule 2: Local Exchange Service (cont'd)**

4. Business Local Exchange Service (cont'd)

(D) Monthly Recurring Charges for Lines, Trunks, DID

<i>City/Rate Group</i>	<i>Multi-Line (1) Measured</i>	<i>Basic PBX Trunk</i>	<i>Basic DID</i>	<i>Assured PBX Trunk</i>	<i>Assured DID</i>
Guerneville/2	\$11.95	\$12.83	\$20.43	\$14.70	\$22.30
Gustine/2	11.95	12.83	20.43	14.70	22.30
Half Moon Bay/2	11.95	12.83	20.43	14.70	22.30
Hanford/2	11.95	12.83	20.43	14.70	22.30
Harbison-Alpine/2	11.95	12.83	20.43	14.70	22.30
Hawthorne/2	11.95	12.83	20.43	14.70	22.30
Hayward/2	11.95	12.83	20.43	14.70	22.30
Healdsburg/31	15.75	16.63	24.23	18.50	26.10
Herald/2	11.95	12.83	20.43	14.70	22.30
Hercules-Rodeo/2	11.95	12.83	20.43	14.70	22.30
Highland/2	11.95	12.83	20.43	14.70	22.30
Hollister/2	11.95	12.83	20.43	14.70	22.30
Holtville/2	11.95	12.83	20.43	14.70	22.30
Homewood/2	11.95	12.83	20.43	14.70	22.30
Hopland/31	15.75	16.63	24.23	18.50	26.10
Hornbrook/31	15.75	16.63	24.23	18.50	26.10
Hughson/2	11.95	12.83	20.43	14.70	22.30
Huron/2	11.95	12.83	20.43	14.70	22.30
Hydesville/35	17.98	18.86	26.46	20.73	28.33
Ignacio/2	11.95	12.83	20.43	14.70	22.30
Imperial/2	11.95	12.83	20.43	14.70	22.30
Inglewood/2	11.95	12.83	20.43	14.70	22.30

(T)(N)

(1)

(1) Single Line USOC is \$1.45 less.

(N)

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Schedule Cal. P.U.C. CLC 1-T  
 Third Revised Cal. P.U.C. Sheet 26  
 Cancels Second Revised Cal. P.U.C. Sheet 26

COMPETITIVE LOCAL CARRIER TARIFF

**1.0 RATE SCHEDULES – PACIFIC BELL SERVICE AREA (cont'd)**

**Schedule 2: Local Exchange Service (cont'd)**

4. Business Local Exchange Service (cont'd)

(D) Monthly Recurring Charges for Lines, Trunks, DID

<i>City/Rate Group</i>	<i>Multi-Line (1) Measured</i>	<i>Basic PBX Trunk</i>	<i>Basic DID</i>	<i>Assured PBX Trunk</i>	<i>Assured DID</i>
Inverness/2	\$11.95	\$12.83	\$20.43	\$14.70	\$22.30
Ione/2	11.95	12.83	20.43	14.70	22.30
Irvine/2	11.95	12.83	20.43	14.70	22.30
Jackson/15	13.18	14.06	21.66	15.93	23.53
Jacumba/2	11.95	12.83	20.43	14.70	22.30
Jamestown/2	11.95	12.83	20.43	14.70	22.30
Julian/2	11.95	12.83	20.43	14.70	22.30
Kelseyville/2	11.95	12.83	20.43	14.70	22.30
King City/8	12.61	13.49	21.09	15.36	22.96
Kingsburg/2	11.95	12.83	20.43	14.70	22.30
Knights Ferry/2	11.95	12.83	20.43	14.70	22.30
La Crescenta/2	11.95	12.83	20.43	14.70	22.30
Lafayette/2	11.95	12.83	20.43	14.70	22.30
La Honda/2	11.95	12.83	20.43	14.70	22.30
La Jolla/2	11.95	12.83	20.43	14.70	22.30
Lake Berryessa/2	11.95	12.83	20.43	14.70	22.30
Lakeport/2	11.95	12.83	20.43	14.70	22.30
La Mesa/2	11.95	12.83	20.43	14.70	22.30
Laton/2	11.95	12.83	20.43	14.70	22.30
Lebec/2	11.95	12.83	20.43	14.70	22.30
Le Grand/31	15.75	16.63	24.23	18.50	26.10
Lemoore/2	11.95	12.83	20.43	14.70	22.30
Lewiston/2	11.95	12.83	20.43	14.70	22.30
Lincoln/2	11.95	12.83	20.43	14.70	22.30

(T)(N)

(I)

(1) Single Line USOC is \$1.45 less.

(N)

Advice Letter No.: 21  
 Decision No.: \_\_\_\_\_

Issued by:  
 Louis F. McAlister, Jr.  
 President

Date Filed: March 12, 2007  
 Effective: March 13, 2007  
 Resolution No.: \_\_\_\_\_

Navigator Telecommunications, LLC.  
 8525 Riverwood Park Drive  
 P.O. Box 13860  
 North Little Rock, AR 72113-0860

Schedule Cal. P.U.C. CLC 1-T  
 Third Revised Cal. P.U.C. Sheet 27  
 Cancels Second Revised Cal. P.U.C. Sheet 27

COMPETITIVE LOCAL CARRIER TARIFF

**1.0 RATE SCHEDULES – PACIFIC BELL SERVICE AREA (cont'd)**

**Schedule 2: Local Exchange Service (cont'd)**

4. Business Local Exchange Service (cont'd)

(D) Monthly Recurring Charges for Lines, Trunks, DID

<i>City/Rate Group</i>	<i>Multi-Line (1) Measured</i>	<i>Basic PBX Trunk</i>	<i>Basic DID</i>	<i>Assured PBX Trunk</i>	<i>Assured DID</i>
Live Oak/2	\$11.95	\$12.83	\$20.43	\$14.70	\$22.30
Livermore/2	11.95	12.83	20.43	14.70	22.30
Lockeford/2	11.95	12.83	20.43	14.70	22.30
Lodi/2	11.95	12.83	20.43	14.70	22.30
Loleta/2	11.95	12.83	20.43	14.70	22.30
Lomita/2	11.95	12.83	20.43	14.70	22.30
Los Altos/2	11.95	12.83	20.43	14.70	22.30
Los Angeles/2, DA's 1-14(2)	11.95	12.83	20.43	14.70	22.30
Los Banos/2	11.95	12.83	20.43	14.70	22.30
Los Molinos/30	15.75	16.63	24.23	18.50	26.10
Lower Lake/2	11.95	12.83	20.43	14.70	22.30
Loyalton/2	11.95	12.83	20.43	14.70	22.30
Madera/2	11.95	12.83	20.43	14.70	22.30
Martinez/2	11.95	12.83	20.43	14.70	22.30
Marysville/13	14.69	15.57	23.17	17.44	25.04
Mendocino/2	11.95	12.83	20.43	14.70	22.30
Mendota/2	11.95	12.83	20.43	14.70	22.30
Michigan Bar/2	11.95	12.83	20.43	14.70	22.30
Merced/5	12.52	13.40	21.00	15.27	22.87
Meridian/34	17.98	18.86	26.46	20.73	28.33
Middletown/2	11.95	12.83	20.43	14.70	22.30
Millbrae/2	11.95	12.83	20.43	14.70	22.30
Mill Valley/2	11.95	12.83	20.43	14.70	22.30
Milton/2	11.95	12.83	20.43	14.70	22.30
Mira Loma/2	11.95	12.83	20.43	14.70	22.30

(T)(N)

(I)

(1) Single Line USOC is \$1.45 less; (2) RIA = Remote Island Area & DA = District Area.

(N)

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Issued by:  
 Louis F. McAlister, Jr.  
 President

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Navigator Telecommunications, LLC.  
 8525 Riverwood Park Drive  
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 North Little Rock, AR 72113-0860

Schedule Cal. P.U.C. CLC 1-T  
 Third Revised Cal. P.U.C. Sheet 28  
 Cancels Second Revised Cal. P.U.C. Sheet 28

COMPETITIVE LOCAL CARRIER TARIFF

**1.0 RATE SCHEDULES – PACIFIC BELL SERVICE AREA (cont'd)**

**Schedule 2: Local Exchange Service (cont'd)**

4. Business Local Exchange Service (cont'd)

(D) Monthly Recurring Charges for Lines, Trunks, DID

<i>City/Rate Group</i>	<i>Multi-Line (1) Measured</i>	<i>Basic PBX Trunk</i>	<i>Basic DID</i>	<i>Assured PBX Trunk</i>	<i>Assured DID</i>
Miranda/2	\$11.95	\$12.83	\$20.43	\$14.70	\$22.30
Moccasin/2	11.95	12.83	20.43	14.70	22.30
Modesto/2	11.95	12.83	20.43	14.70	22.30
Mojave/2	11.95	12.83	20.43	14.70	22.30
Mokelumne Hill/2	11.95	12.83	20.43	14.70	22.30
Montague/2	11.95	12.83	20.43	14.70	22.30
Montebello/2	11.95	12.83	20.43	14.70	22.30
Monterey/6	12.52	13.40	21.00	15.27	22.87
Monte Rio/2	11.95	12.83	20.43	14.70	22.30
Moorpark/2	11.95	12.83	20.43	14.70	22.30
Moraga/2	11.95	12.83	20.43	14.70	22.30
Morro Bay/2	11.95	12.83	20.43	14.70	22.30
Moss Beach/2	11.95	12.83	20.43	14.70	22.30
Mountain Pass/2	11.95	12.83	20.43	14.70	22.30
Mountain View/2	11.95	12.83	20.43	14.70	22.30
Mount Shasta/2	11.95	12.83	20.43	14.70	22.30
Napa/2	11.95	12.83	20.43	14.70	22.30
National City/2	11.95	12.83	20.43	14.70	22.30
Nevada City/2, Graniteville RIA(2)	11.95	12.83	20.43	14.70	22.30
Newman/2	11.95	12.83	20.43	14.70	22.30
Newport Beach/2	11.95	12.83	20.43	14.70	22.30

(T)(N)

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(N)

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Issued by:  
 Louis F. McAlister, Jr.  
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 8525 Riverwood Park Drive  
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 North Little Rock, AR 72113-0860

Schedule Cal. P.U.C. CLC 1-T  
 Third Revised Cal. P.U.C. Sheet 29  
 Cancels Second Revised Cal. P.U.C. Sheet 29

COMPETITIVE LOCAL CARRIER TARIFF

**1.0 RATE SCHEDULES – PACIFIC BELL SERVICE AREA (cont'd)**

**Schedule 2: Local Exchange Service (cont'd)**

4. Business Local Exchange Service (cont'd)

(D) Monthly Recurring Charges for Lines, Trunks, DID

<i>City/Rate Group</i>	<i>Multi-Line (1) Measured</i>	<i>Basic PBX Trunk</i>	<i>Basic DID</i>	<i>Assured PBX Trunk</i>	<i>Assured DID</i>
Nicasio/2	\$11.95	\$12.83	\$20.43	\$14.70	\$22.30
Nice/2	11.95	12.83	20.43	14.70	22.30
Nicolaus/2	11.95	12.83	20.43	14.70	22.30
Nipomo/2	11.95	12.83	20.43	14.70	22.30
North Hollywood/2	11.95	12.83	20.43	14.70	22.30
Northridge/2	11.95	12.83	20.43	14.70	22.30
North San Juan/2	11.95	12.83	20.43	14.70	22.30
North Tahoe/2, Brockway & Tahoe City DA's(2)	11.95	12.83	20.43	14.70	22.30
North Yuba/40	20.97	21.85	29.45	23.72	31.32
Oakdale/2	11.95	12.83	20.43	14.70	22.30
Oakview/2	11.95	12.83	20.43	14.70	22.30
Occidental/2	11.95	12.83	20.43	14.70	22.30
Oceanside/2, Carlsbad, Oceanside & Pendleton DA's (2)	11.95	12.83	20.43	14.70	22.30
Ocotillo/34	17.98	18.86	26.46	20.73	28.33
Ojai/2	11.95	12.83	20.43	14.70	22.30
Orange/2	11.95	12.83	20.43	14.70	22.30
Orange Cove/2	11.95	12.83	20.43	14.70	22.30
Orinda/2	11.95	12.83	20.43	14.70	22.30
Orland/2	11.95	12.83	20.43	14.70	22.30
Oroville/2	11.95	12.83	20.43	14.70	22.30
Pacifica/2	11.95	12.83	20.43	14.70	22.30

(T)(N)

(I)

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(N)

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 Louis F. McAlister, Jr.  
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 8525 Riverwood Park Drive  
 P.O. Box 13860  
 North Little Rock, AR 72113-0860

Schedule Cal. P.U.C. CLC 1-T  
 Third Revised Cal. P.U.C. Sheet 30  
 Cancels Second Revised Cal. P.U.C. Sheet 30

COMPETITIVE LOCAL CARRIER TARIFF

**1.0 RATE SCHEDULES – PACIFIC BELL SERVICE AREA (cont'd)**

**Schedule 2: Local Exchange Service (cont'd)**

4. Business Local Exchange Service (cont'd)

(D) Monthly Recurring Charges for Lines, Trunks, DID

<i>City/Rate Group</i>	<i>Multi-Line (1) Measured</i>	<i>Basic PBX Trunk</i>	<i>Basic DID</i>	<i>Assured PBX Trunk</i>	<i>Assured DID</i>
Palmdale/2/DA (2)	\$11.95	\$12.83	\$20.43	\$14.70	\$22.30
-Agua Dulce/31/DA	15.75	16.63	24.23	18.50	26.10
-Leona DA/2 (2)	11.95	12.83	20.43	14.70	22.30
Palo Alto/2	11.95	12.83	20.43	14.70	22.30
Paradise/2	11.95	12.83	20.43	14.70	22.30
Parlier/2	11.95	12.83	20.43	14.70	22.30
Pasadena/2/DA's(2) -La Canada abd	11.95	12.83	20.43	14.70	22.30
Paskenta/32	17.98	18.86	26.46	20.73	28.33
Paso Robles/2	11.95	12.83	20.43	14.70	22.30
Pauma Valley/34	17.98	18.86	26.46	20.73	28.33
Pepperwood /2	11.95	12.83	20.43	14.70	22.30
Pescadero/2	11.95	12.83	20.43	14.70	22.30
Petaluma -Main DA/24 (2) -Swift DA/31(2)	14.56 15.75	15.44 16.63	23.04 24.23	17.31 18.50	24.91 26.10
Pinecrest/2 -Baker Station RIA -Clark Fork RIA, -Dardanelle RIA, -Kennedy Meadows RIA (2)	11.95	12.83	20.43	14.70	22.30
Pine Valley/2	11.95	12.83	20.43	14.70	22.30
Piru/2	11.95	12.83	20.43	14.70	22.30
Pismo Beach/2	11.95	12.83	20.43	14.70	22.30
Pittsburg/2	11.95	12.83	20.43	14.70	22.30
Pittsburg West/2	11.95	12.83	20.43	14.70	22.30
Pixley/2	11.95	12.83	20.43	14.70	22.30

(T)(N)

(I)

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(N)

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 8525 Riverwood Park Drive  
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 North Little Rock, AR 72113-0860

Schedule Cal. P.U.C. CLC 1-T  
 Third Revised Cal. P.U.C. Sheet 31  
 Cancels Second Revised Cal. P.U.C. Sheet 31

COMPETITIVE LOCAL CARRIER TARIFF

**1.0 RATE SCHEDULES – PACIFIC BELL SERVICE AREA (cont'd)**

**Schedule 2: Local Exchange Service (cont'd)**

4. Business Local Exchange Service (cont'd)

(D) Monthly Recurring Charges for Lines, Trunks, DID

<i>City/Rate Group</i>	<i>Multi-Line (1) Measured</i>	<i>Basic PBX Trunk</i>	<i>Basic DID</i>	<i>Assured PBX Trunk</i>	<i>Assured DID</i>
Placentia/2	\$11.95	\$12.83	\$20.43	\$14.70	\$22.30
Placerville/2, Kyburz, South, West DA's (2)	11.95	12.83	20.43	14.70	22.30
Planada/2	11.95	12.83	20.43	14.70	22.30
Pleasant Grove/2	11.95	12.83	20.43	14.70	22.30
Pleasanton/2	11.95	12.83	20.43	14.70	22.30
Plymouth/2	11.95	12.83	20.43	14.70	22.30
Point Arena/2I	13.94	14.82	22.42	16.69	24.29
Point Reyes/2	11.95	12.83	20.43	14.70	22.30
Porterville/2	11.95	12.83	20.43	14.70	22.30
Portola/28	11.95	12.83	20.43	14.70	22.30
Potter Valley/14	15.75	16.63	24.23	18.50	26.10
Poway/2	11.95	12.83	20.43	14.70	22.30
Quincy/2	11.95	12.83	20.43	14.70	22.30
Ramona/2	11.95	12.83	20.43	14.70	22.30
Rancho Bernardo/2	11.95	12.83	20.43	14.70	22.30
Rancho Penasquitos/2	11.95	12.83	20.43	14.70	22.30
Rancho Santa Fe/2	11.95	12.83	20.43	14.70	22.30
Rancho Viejo/2	11.95	12.83	20.43	14.70	22.30
Red Bluff/5	12.52	13.40	21.00	15.27	22.87
Redding/12	13.94	14.82	22.42	16.69	24.29
Redwood City/2	11.95	12.83	20.43	14.70	22.30

(T)(N)

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Navigator Telecommunications, LLC.  
 8525 Riverwood Park Drive  
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 North Little Rock, AR 72113-0860

Schedule Cal. P.U.C. CLC 1-T  
 Third Revised Cal. P.U.C. Sheet 32  
 Cancels Second Revised Cal. P.U.C. Sheet 32

COMPETITIVE LOCAL CARRIER TARIFF

**1.0 RATE SCHEDULES – PACIFIC BELL SERVICE AREA (cont'd)**

**Schedule 2: Local Exchange Service (cont'd)**

4. Business Local Exchange Service (cont'd)

(D) Monthly Recurring Charges for Lines, Trunks, DID

<i>City/Rate Group</i>	<i>Multi-Line (1) Measured</i>	<i>Basic PBX Trunk</i>	<i>Basic DID</i>	<i>Assured PBX Trunk</i>	<i>Assured DID</i>
Reseda/2	\$11.95	\$12.83	\$20.43	\$14.70	\$22.30
Rialto/2	11.95	12.83	20.43	14.70	22.30
Richmond/2	11.95	12.83	20.43	14.70	22.30
Richvale/2	11.95	12.83	20.43	14.70	22.30
Rio Dell/39	20.97	21.85	29.45	23.72	31.32
Rio Linda/2	11.95	12.83	20.43	14.70	22.30
Riverbank/2	11.95	12.83	20.43	14.70	22.30
Riverdale/40	20.97	21.85	29.45	23.72	31.22
Riverside/2	11.95	12.83	20.43	14.70	22.30
Rosamond/2	11.95	12.83	20.43	14.70	22.30
Sacramento/2, Main & North DA's(2)	11.95	12.83	20.43	14.70	22.30
Saddleback Valley/2	11.95	12.83	20.43	14.70	22.30
Saint Helena/2	11.95	12.83	20.43	14.70	22.30
Salinas/7	12.61	13.49	21.09	15.36	22.96
San Andreas/2	11.95	12.83	20.43	14.70	22.30
San Ardo/33	17.98	18.86	26.46	20.73	28.33
San Carlos/2, Belmont	11.95	12.83	20.43	14.70	22.30
San Diego/2, Linda Vista, Mira Mesa & San Diego DA's(2)	11.95	12.83	20.43	14.70	22.30
Sandy Valley/2	11.95	12.83	20.43	14.70	22.30
San Francisco/2, Central, Juniper Montrose, Evergreen DA's(2)	11.95	12.83	20.43	14.70	22.30
San Jose/2, North, West, & South DA's(2)	11.95	12.83	20.43	14.70	22.30
San Juan/2	11.95	12.83	20.43	14.70	22.30
San Lucas/2	11.95	12.83	20.43	14.70	22.30

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(T)(N)

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 North Little Rock, AR 72113-0860

Schedule Cal. P.U.C. CLC 1-T  
 Third Revised Cal. P.U.C. Sheet 33  
 Cancels Second Revised Cal. P.U.C. Sheet 33

COMPETITIVE LOCAL CARRIER TARIFF

**1.0 RATE SCHEDULES – PACIFIC BELL SERVICE AREA (cont'd)**

**Schedule 2: Local Exchange Service (cont'd)**

4. Business Local Exchange Service (cont'd)

(D) Monthly Recurring Charges for Lines, Trunks, DID

<i>City/Rate Group</i>	<i>Multi-Line (1) Measured</i>	<i>Basic PBX Trunk</i>	<i>Basic DID</i>	<i>Assured PBX Trunk</i>	<i>Assured DID</i>
San Luis Obispo/16	\$13.18	\$14.06	\$21.66	\$15.93	\$23.53
San Marcos/2	11.95	12.83	20.43	14.70	22.30
San Martin/2	11.95	12.83	20.43	14.70	22.30
San Mateo/2	11.95	12.83	20.43	14.70	22.30
San Pedro/2, San Clemente Island RIA (2)	11.95	12.83	20.43	14.70	22.30
San Rafael/2	11.95	12.83	20.43	14.70	22.30
Santa Ana/2	11.95	12.83	20.43	14.70	22.30
Santa Clarita/2, Newhall, Castaic & Saugus, Canyon County DA's (2)	11.95	12.83	20.43	14.70	22.30
Santa Cruz/5	12.52	13.40	21.00	15.27	22.87
Santa Margarita/2	11.95	12.83	20.43	14.70	22.30
Santa Rosa/10	13.09	13.97	21.57	15.84	23.44
Saratoga/2	11.95	12.83	20.43	14.70	22.30
Saticoy/2	11.95	12.83	20.43	14.70	22.30
Sausalito/2	11.95	12.83	20.43	14.70	22.30
Sebastopol/2	11.95	12.83	20.43	14.70	22.30
Selma/31	15.75	16.63	24.23	18.50	26.10
Sequoia/2	11.95	12.83	20.43	14.70	22.30
Shafter/2	11.95	12.83	20.43	14.70	22.30
Shasta Lake/40	20.97	21.85	29.45	23.72	31.32
Shingle Springs/2	11.95	12.83	20.43	14.70	22.30
Shoshone/2, Valley Junction RIA(2)	11.95	12.83	20.43	14.70	22.30
Sierraville/2	11.95	12.83	20.43	14.70	22.30

(T)(N)

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COMPETITIVE LOCAL CARRIER TARIFF

**1.0 RATE SCHEDULES – PACIFIC BELL SERVICE AREA (cont'd)**

**Schedule 2: Local Exchange Service (cont'd)**

4. Business Local Exchange Service (cont'd)

(D) Monthly Recurring Charges for Lines, Trunks, DID

<i>City/Rate Group</i>	<i>Multi-Line (1) Measured</i>	<i>Basic PBX Trunk</i>	<i>Basic DID</i>	<i>Assured PBX Trunk</i>	<i>Assured DID</i>
Silverado/2	\$11.95	\$12.83	\$20.43	\$14.70	\$22.30
Simi Valley/2	11.95	12.83	20.43	14.70	22.30
Smartsville/34	17.98	18.86	26.46	20.73	28.83
Soda Springs/2	11.95	12.83	20.43	14.70	22.30
Soledad/2	11.95	12.83	20.43	14.70	22.30
Sonoma/2	11.95	12.83	20.43	14.70	22.30
Sonora/2, Juno & Main D's(2)	11.95	12.83	20.43	14.70	22.30
South Placer/2	11.95	12.83	20.43	14.70	22.30
South San Francisco/2	11.95	12.83	20.43	14.70	22.30
South Tahoe/2	11.95	12.83	20.43	14.70	22.30
Springville/2	11.95	12.83	20.43	14.70	22.30
Stinson Beach- Bollinas/2	11.95	12.83	20.43	14.70	22.30
Stockton/2	11.95	12.83	20.43	14.70	22.30
Stonyford/2	11.95	12.83	20.43	14.70	22.30
Stratford/2	11.95	12.83	20.43	14.70	22.30
Sunnyvale/2	11.95	12.83	20.43	14.70	22.30
Sunol/2	11.95	12.83	20.43	14.70	22.30
Sutter Creek/2	11.95	12.83	20.43	14.70	22.30
Tehachapi/2	11.95	12.83	20.43	14.70	22.30
Temescal Canyon/2	11.95	12.83	20.43	14.70	22.30
Terra Bella/2	11.95	12.83	20.43	14.70	22.30

(T)(N)

(I)

(1) Single Line USOC is \$1.45 less; (2) DA = District Area and/or RIA = Remote Island Area

(N)

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 Louis F. McAlister, Jr.  
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COMPETITIVE LOCAL CARRIER TARIFF

**1.0 RATE SCHEDULES – PACIFIC BELL SERVICE AREA (cont'd)**

**Schedule 2: Local Exchange Service (cont'd)**

4. Business Local Exchange Service (cont'd)

(D) Monthly Recurring Charges for Lines, Trunks, DID

<i>City/Rate Group</i>	<i>Multi-Line (1) Measured</i>	<i>Basic PBX Trunk</i>	<i>Basic DID</i>	<i>Assured PBX Trunk</i>	<i>Assured DID</i>
Thornton/2	\$11.95	\$12.83	\$20.43	\$14.70	\$22.30
Three Rivers/2	11.95	12.83	20.43	14.70	22.30
Tipton/2	11.95	12.83	20.43	14.70	22.30
Tomales/31	15.75	16.63	24.23	18.50	26.10
Torrance/2	11.95	12.83	20.43	14.70	22.30
Trabuco/2	11.95	12.83	20.43	14.70	22.30
Tracy/2	11.95	12.83	20.43	14.70	22.30
Tres Pinos/2	11.95	12.83	20.43	14.70	22.30
Trinidad/41	23.63	24.51	32.11	26.38	33.98
Truckee/2	11.95	12.83	20.43	14.70	22.30
Tulare/1	11.95	12.83	20.43	14.70	22.30
Turlock/23	14.56	15.44	23.04	17.31	24.91
Ukiah/9	12.89	13.77	21.37	15.64	23.24
Upper Lake/1	11.95	12.83	20.43	14.70	22.30
Vacaville/1	11.95	12.83	20.43	14.70	22.30
Vallejo/1	11.95	12.83	20.43	14.70	22.30
Valley Center/1	11.95	12.83	20.43	14.70	22.30
Valley Ford/1	11.95	12.83	20.43	14.70	22.30
Valley Springs/1	11.95	12.83	20.43	14.70	22.30
Van Nuys/1	11.95	12.83	20.43	14.70	22.30
Ventura Central/1	11.95	12.83	20.43	14.70	22.30
Ventura East/1	11.95	12.83	20.43	14.70	22.30
Verdi/1	11.95	12.83	20.43	14.70	22.30

(T)(N)

(1)

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(N)

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COMPETITIVE LOCAL CARRIER TARIFF

**1.0 RATE SCHEDULES – PACIFIC BELL SERVICE AREA (cont'd)**

**Schedule 2: Local Exchange Service (cont'd)**

4. Business Local Exchange Service (cont'd)

(D) Monthly Recurring Charges for Lines, Trunks, DID

<i>City/Rate Group</i>	<i>Multi-Line (1) Measured</i>	<i>Basic PBX Trunk</i>	<i>Basic DID</i>	<i>Assured PBX Trunk</i>	<i>Assured DID</i>
Vina/1	\$11.95	\$12.83	\$20.43	\$14.70	\$22.30
Visalia/3	12.52	13.40	21.00	15.27	22.87
Vista/1	11.95	12.83	20.43	14.70	22.30
Walker Basin/1	11.95	12.83	20.43	14.70	22.30
Wallace/1	11.95	12.83	20.43	14.70	22.30
Walnut Creek/1	11.95	12.83	20.43	14.70	22.30
Warner Springs/1	11.95	12.83	20.43	14.70	22.30
Wasco/2	11.95	12.83	20.43	14.70	22.30
Waterford					
-Main DA/31(2)	15.75	16.63	24.23	18.50	26.10
-Don Pedro DA/2(2)	11.95	12.83	20.43	14.70	22.30
Watsonville/26	14.56	15.44	23.04	17.31	24.91
Weed/2	11.95	12.83	20.43	14.70	22.30
Weott/2	11.95	12.83	20.43	14.70	22.30
Wheatland/31	15.75	16.63	24.23	18.50	26.10
Willits/2	11.95	12.83	20.43	14.70	22.30
Willows/2	11.95	12.83	20.43	14.70	22.30
Windsor/2	11.95	12.83	20.43	14.70	22.30
Winters/2	11.95	12.83	20.43	14.70	22.30
Woodcrest/2	11.95	12.83	20.43	14.70	22.30
Woodlake/31	15.75	16.63	24.23	18.50	26.10
Woodland/2	11.95	12.83	20.43	14.70	22.30
Woodside/2	11.95	12.83	20.43	14.70	22.30

(T)(N)

(I)

(1) Single Line USOC is \$1.45 less; (2) DA = District Area and/or RIA = Remote Island Area

(N)

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 8525 Riverwood Park Drive  
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 North Little Rock, AR 72113-0860

Schedule Cal. P.U.C. CLC 1-T  
 Third Revised Cal. P.U.C. Sheet 37  
 Cancels Second Revised Cal. P.U.C. Sheet 37

COMPETITIVE LOCAL CARRIER TARIFF

**1.0 RATE SCHEDULES – PACIFIC BELL SERVICE AREA (cont'd)**

**Schedule 2: Local Exchange Service (cont'd)**

4. Business Local Exchange Service (cont'd)

(D) Monthly Recurring Charges for Lines, Trunks, DID

<i>City/Rate Group</i>	<i>Multi-Line (1) Measured</i>	<i>Basic PBX Trunk</i>	<i>Basic DID</i>	<i>Assured PBX Trunk</i>	<i>Assured DID</i>
Yorba Linda/2	\$11.95	\$12.83	\$20.43	\$14.70	\$22.30
Yosemite/2	11.95	12.83	20.43	14.70	22.30
Yountville/2	11.95	12.83	20.43	14.70	22.30
Yreka/11	13.18	14.06	21.66	15.93	23.53

(T)(N)

(I)

Measured Service Allowance

Services and allowances included in measured rate service are shown below:

<u>Service</u>	<u>Monthly Allowance</u>	<u>USOC</u>
Individual Line Measured Rate – Business	No	1MB++

(1) Single Line USOC is \$1.45 less.

(N)

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COMPETITIVE LOCAL CARRIER TARIFF

**1.0 RATE SCHEDULES – PACIFIC BELL SERVICE AREA (cont'd)**

**Schedule 2: Local Exchange Service (cont'd)**

4. Business Local Exchange Service (cont'd)

(E) Business Services – Price Packages

1. SmartTime Unlimited for Business

a. Description

1. This offering is available only to business customers (coin lines are not eligible) and provides for unlimited local and long distance calling. The customer may choose an unlimited number of features as shown in d below.

b. Regulations

1. The customer must commit to at least a one-year term agreement to be eligible for the service.
2. Maximum of ten (10) lines per location. Charges below are shown on a per line basis.
3. Includes unlimited long distance calls for business customers, non-data, voice use only, within the 48 contiguous United States. Calls made to points outside of the contiguous 48 states, including all international calls, are not included in this offer, and will be billed at applicable rates. Navigator reserves the right to cancel subscriptions to any customer at any time due to fraud or misuse. Usage can be screened for use other than voice usage. Taxes, fees, and any EAS charges also apply.

c. Rates and Charges

1. SmartTime Unlimited for Business – Recurring Charge, per line

All Exchanges	\$48.99
---------------	---------

2. SmartTime Unlimited for Business – Nonrecurring Charge, per line

All Exchanges	\$67.21
---------------	---------

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COMPETITIVE LOCAL CARRIER TARIFF

**1.0 RATE SCHEDULES – PACIFIC BELL SERVICE AREA (cont'd)**

**Schedule 2: Local Exchange Service (cont'd)**

4. Business Local Exchange Service (cont'd)

(E) Business Services – Price Packages (cont'd)

1. SmartTime Unlimited for Business (cont'd)

d. Available Features

	<u>Calling Features</u>	<u>USOC</u>
1.	Call Waiting	ESX
2.	Call Forwarding - Variable	ESM
3.	Call Return	CCR
4.	Repeat Dialing	CRP
5.	Speed Calling 8	ESL
6.	Speed Calling 30	ESF
7.	Call Screen	CCB
8.	Caller ID	CNM
9.	Call Waiting ID	NWL
10.	Privacy Manager	PVM
11.	Three Way Calling	ESC
12.	Anonymous Call Rejection	CRE
13.	Message Waiting Indicator	EMW
14.	Remote Access to Call Forwarding	RAF
15.	Busy Call Forwarding	EVB
16.	Delayed Call Forwarding	EVD
17.	Busy Call Forwarding Extended	EVC
18.	Select Call Forwarding	CSF
19.	Priority Ringing	CLP
20.	Call Trace	CALTR
21.	Call Transfer Disconnect – Restricted	FG3RE
22.	Call Transfer Disconnect – Unrestricted	FG3UN

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COMPETITIVE LOCAL CARRIER TARIFF

**1.0 RATE SCHEDULES – PACIFIC BELL SERVICE AREA (cont'd)**

**Schedule 2: Local Exchange Service (cont'd)**

4. Business Local Exchange Service (cont'd)

(E) Business Services – Price Packages (cont'd)

2. SmartTime for Business

a. Description

1. This offering is available only to business customers (coin lines are not eligible) and provides for unlimited local calling. The customer may choose an unlimited number of features as shown in Schedule 2, Section 4(E).1.d above.

b. Regulations

1. The customer must commit to at least a one-year term agreement to be eligible for the service.
2. Long distance calls for business customers at \$.055 per minute is only for calls within the 48 contiguous United States. Calls made to points outside of the contiguous 48 states, including all international calls, are not included in this offer, and will be billed at applicable rates. Taxes, fees, and any EAS charges also apply.

c. Rates and Charges

1. SmartTime for Business – Recurring Charge, per line

All Exchanges	\$24.99
---------------	---------

2. SmartTime for Business – Nonrecurring Charge, per line

All Exchanges	\$67.21
---------------	---------

COMPETITIVE LOCAL CARRIER TARIFF

**1.0 RATE SCHEDULES – PACIFIC BELL SERVICE AREA (cont'd)**

**Schedule 2: Local Exchange Service (cont'd)**

7. Business Local Exchange Service (cont'd)

(F) Business Services – Price Packages (cont'd)

1. SmartATM<sup>(1)</sup>

(a) Description

I. The SmartATM Service is only available to business subscribers and provides The following services (includes Touch-Tone):

- (i). Business individual line for Automated Teller Machine only.
- (ii). Unlimited calling to 800 toll-free numbers.

II. The rate specified herein is subject to a 12-month service term.

(b) Regulations and Limitations of Service

I. Charges for this service commence when the company's information records are posted and are payable monthly in advance.

II. Charges for service are automatically discontinued upon service termination.

III. If the service is terminated before the 12-month term, a charge of \$10.00 per month will be applied for each line currently or previously classified as a SmartATM line. This charge will be imposed based upon the remainder of the Commitment period.

IV. Existing SmartATM subscribers may not take advantage of special promotions or rate changes prior to the end of the 12-month service terms. This is applicable to existing lines only. New lines may qualify for special promotions or price changes.

<sup>(1)</sup> See Section 1.0 Rate Schedules-Pacific Bell Service Area, Schedule 6 for rate group (rural/suburban/urban) locations applicable to this service.

COMPETITIVE LOCAL CARRIER TARIFF

**1.0 RATE SCHEDULES – PACIFIC BELL SERVICE AREA (cont'd)**

**Schedule 2: Local Exchange Service (cont'd)**

8. Business Local Exchange Service (cont'd)

(F) Business Services – Price Packages (cont'd)

1. SmartATM <sup>(1)</sup> (cont')

(c). Rates and Charges:

I. The following Monthly rates will apply for the SmartATM service:

Service Category	Rate Group	Rate Per Line
SmartATM	Rural	\$18.00
	Suburban	\$12.50
	Urban	\$ 9.80

II. The following Message rates will apply for the SmartATM service for any local usage generated from the line:

Service Category	Rate Group	Rate Per Line
Per Minute	All	\$0.05

III. Line Connection Charge:

Service Category	Rate Group	Rate Per Line
Line Connection Charge, per line	All	\$67.21

<sup>(1)</sup> Exchange classifications by Urban, Suburban and Rural are as shown on Pages 53.1 – 53.4.

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 Cancels First Revised Cal. P.U.C. Sheet 38

COMPETITIVE LOCAL CARRIER TARIFF

**1.0 RATE SCHEDULES – PACIFIC BELL SERVICE AREA (cont'd)**

**Schedule 2: Local Exchange Service (cont'd)**

5. Direct Inward Dial (DID) Service

	<u>Non-Recurring</u>	<u>Monthly</u>
First 200 direct inward dialing station numbers (Each 100 DID station numbers in the same trunk group)	\$379.96	\$42.75
Over 200 direct inward dialing station numbers (Each 100 DID station numbers in the same trunk group)	\$66.49	\$42.75
Block of 20 DID station numbers in the same trunk group	\$142.49	\$14.25
Change Charge to remove or add number(s) within a block of DID numbers	\$128.24	

6. Hunting Service, Business

	<u>Monthly</u>	<u>USOC</u>
Each individual line arranged for hunting	\$.47	HTG

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Cancels Third Revised Cal. P.U.C. Sheet 39

**COMPETITIVE LOCAL CARRIER TARIFF**

**1.0 RATE SCHEDULES – PACIFIC BELL SERVICE AREA (cont'd)**

**Schedule 2: Local Exchange Service (cont'd)**

(D)

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Schedule Cal. P.U.C. CLC 1-T  
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COMPETITIVE LOCAL CARRIER TARIFF

**1.0 RATE SCHEDULES – PACIFIC BELL SERVICE AREA (cont'd)**

**Schedule 2: Local Exchange Service (cont'd)**

(D)

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Schedule Cal. P.U.C. CLC 1-T  
First Revised Cal. P.U.C. Sheet 41  
Cancels Original Cal. P.U.C. Sheet 41

**COMPETITIVE LOCAL CARRIER TARIFF**

**1.0 RATE SCHEDULES – PACIFIC BELL SERVICE AREA (cont'd)**

**Schedule 2: Local Exchange Service (cont'd)**

(D)

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First Revised Cal. P.U.C. Sheet 41.01  
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**1.0 RATE SCHEDULES – PACIFIC BELL SERVICE AREA (cont'd)**

**Schedule 2: Local Exchange Service (cont'd)**

(D)

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**COMPETITIVE LOCAL CARRIER TARIFF**

**1.0 RATE SCHEDULES – PACIFIC BELL SERVICE AREA (cont'd)**

**Schedule 2: Local Exchange Service (cont'd)**

(D)

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Second Revised Cal. P.U.C. Sheet 41.2  
Cancels First Revised Cal. P.U.C. Sheet 41.2

COMPETITIVE LOCAL CARRIER TARIFF

**1.0 RATE SCHEDULES – PACIFIC BELL SERVICE AREA (cont'd)**

**Schedule 2: Local Exchange Service (cont'd)**

(D)

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Schedule Cal. P.U.C. CLC 1-T  
First Revised Cal. P.U.C. Sheet 41.3  
Cancels Original Cal. P.U.C. Sheet 41.3

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**1.0 RATE SCHEDULES – PACIFIC BELL SERVICE AREA (cont'd)**

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Schedule Cal. P.U.C. CLC 1-T  
 Fifth Revised Cal. P.U.C. Sheet 42  
 Cancels Fourth Revised Cal. P.U.C. Sheet 42

COMPETITIVE LOCAL CARRIER TARIFF

**1.0 RATE SCHEDULES – PACIFIC BELL SERVICE AREA (cont'd)**

**Schedule 3: Custom Calling Services – Business**

1. Usage Sensitive Features

	<u>Activation Charge</u>	
Call Return	\$1.99	(I)
Repeat Dialing	1.99	
Three Way Calling	1.99	
Removal of blocking option, Non-Recurring charge	5.70	

2. Individual Features

	<u>Business Monthly Rate</u>	<u>USOC</u>	
Call Forwarding, each line			
- Call Forwarding	\$5.06	ESM	(I)
- Busy Call Forwarding	3.75	EVB	
- Delayed Call Forwarding	3.75	EVD	
- Busy Call Forwarding Extended	3.99	EVC	
- Select Call Forwarding	4.65	CSF	
- Remote Access to Call Forwarding	1.79	RAF	(I)
Call Waiting, each line	\$3.89	ESX	
Three-Way Calling, each line	3.89	ESC	
Speed Calling – 8 code capacity, each line	3.89	ESL	

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 North Little Rock, AR 72113-0860

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 Third Revised Cal. P.U.C. Sheet 43  
 Cancels Second Revised Cal. P.U.C. Sheet 43

COMPETITIVE LOCAL CARRIER TARIFF

**1.0 RATE SCHEDULES – PACIFIC BELL SERVICE AREA (cont'd)**

**Schedule 3: Custom Calling Services – Business (cont'd)**

2. Individual Features (cont'd)

	<u>Business Monthly Rate</u>	<u>USOC</u>	
Speed Calling – 30 code capacity, each line	\$5.56	ESF	
Intercom, each line	2.85	HM1	
Intercom Plus, each line	4.27	HMP	
Priority Ringing, each line	4.65	CLP	
Repeat Dialing, each line	4.65	CRP	
Call Return, each line	4.65	CCR	
Call Screen, each line	4.65	CCB	
Call Trace, each activation	4.65	CALTR	
Caller ID, each line	9.25	CNM	(I)
Selective Blocking, each line	none	none	
Complete Blocking, each line	none	CNMBK	
Anonymous Call Rejection, each line	1.90	CRE	
Caller ID on PBX lines, each line	7.12	CAL1D	
Caller ID on Dedicated Custom 8 Service, each line	7.12	CAL1D	

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COMPETITIVE LOCAL CARRIER TARIFF

**1.0 RATE SCHEDULES – PACIFIC BELL SERVICE AREA (cont'd)**

**Schedule 3: Custom Calling Services – Business (cont'd)**

2. Individual Features (cont'd)

	Business <u>Monthly Rate</u>	<u>USOC</u>	
Anonymous Call Rejection with Caller ID	\$9.25	CNM/CRE	(I)
Call Waiting ID, each line	3.00	NWL	
Call Transfer Disconnect, each line			
- Restricted	10.00	FG3RE	
- Unrestricted	10.00	FG3UN	
Privacy Manager, each line	6.50	PVM	
Message Waiting Indicator associated with Co-ACDS or Centrex-UCD Forwarded Call Information Services	RR	EMR	

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First Revised Cal. P.U.C. Sheet 45  
Cancels Original Cal. P.U.C. Sheet 45

COMPETITIVE LOCAL CARRIER TARIFF

**1.0 RATE SCHEDULES – PACIFIC BELL SERVICE AREA (cont'd)**

**Schedule 3: Custom Calling Services – Business (cont'd)**

3. Feature Packages

1. Feature Packages

Feature Packages consisting of two, three, four, five or more features selected from the following:

Call Waiting	Call Forwarding
Three-Way Calling	Speed Calling-8
Priority Ringing	Repeat Dialing
Select Call Forwarding	Busy Call Forwarding
Delayed Call Forwarding	Busy Call Forwarding Extended
Call Return	Call Screen

Monthly Rate

Business – each line	
Two Feature Package	15% less than*
Three Feature Package	25% less than*
Four Feature Package	30% less than*
Five Feature Package	35% less than*

\* The total of the monthly rates as specified for the individual Custom Calling Services, per line equipped.

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Navigator Telecommunications, LLC.  
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North Little Rock, AR 72113-0860

Schedule Cal. P.U.C. CLC 1-T  
Second Revised Cal. P.U.C. Sheet 46  
Cancels First Revised Cal. P.U.C. Sheet 46

COMPETITIVE LOCAL CARRIER TARIFF

**1.0 RATE SCHEDULES – PACIFIC BELL SERVICE AREA (cont'd)**

**Schedule 3: Custom Calling Services – Business (cont'd)**

3. Feature Packages (cont'd)

2. Saver Packs

Saver Packs is a discounted pricing plan offering that is based on the combination of Custom Calling Services with Caller ID. Customers automatically qualify for Saver Pack pricing and receive the associated discounted rates if their account contains the correct combination of products and services listed as of their billing date.

The Power Pack Saver Pack consists of Caller ID plus any 5-9 Custom Calling Services selected from the following features:

Busy Call Forwarding	Priority Ringing
Call Forwarding	Repeat Dial
Call Return	Select Call Forwarding
Call Screen	Speed Calling – 8
Call Waiting	Speed Calling – 30
Call Waiting ID	Three-Way Calling
Delayed Call Forwarding	

The Works Saver Pack consists of Caller ID plus 10 or more of the following features:

Busy Call Forwarding	Priority Ringing
Call Forwarding	Remote Access to Call Forwarding
Call Return	Repeat Dial
Call Screen	Select Call Forwarding
Call Waiting	Speed Calling – 8
Call Waiting ID	Speed Calling – 30
Delayed Call Forwarding	Three-Way Calling
Privacy Manager	Call Transfer Disconnect

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COMPETITIVE LOCAL CARRIER TARIFF

**1.0 RATE SCHEDULES – PACIFIC BELL SERVICE AREA (cont'd)**

**Schedule 3: Custom Calling Services – Business (cont'd)**

3. Feature Packages (cont'd)

2. Saver Packs

	<u>Monthly Rate</u>	
Power Pack		
Rate per feature package	See Schedule 3.2	
Additional Discount	\$5.50	(I)
The Works		
Rate per feature package	See Schedule 3.2	
Additional Discount	\$19.75	(I)

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COMPETITIVE LOCAL CARRIER TARIFF

**1.0 RATE SCHEDULES – PACIFIC BELL SERVICE AREA (cont'd)**

**Schedule 4: Operator Service**

1. Operator Assistance

(A) Description

Local and long distance calls may be completed or billed with live or mechanical assistance by the Company's operator center. Calls may be billed collect to the called party, to an authorized 3<sup>rd</sup> party number, to the originating line, or to a valid authorized calling card. Calls may be placed on a station to station basis or to a specified party (Person to Person), or designated alternate. Usage charges for operator assisted calls are those usage charges that would normally apply to the calling party's service. In addition to usage charges, an operator assistance charge applies to each call.

(B) Rate

	<u>Per Call</u>	
1. Calling Card / Credit Card	\$ 1.50	(D) 
2. Station to Station	\$ 1.50	
3. Person to Person	\$ 4.50	

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First Revised Cal. P.U.C. Sheet 49  
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COMPETITIVE LOCAL CARRIER TARIFF

**1.0 RATE SCHEDULES – PACIFIC BELL SERVICE AREA (cont'd)**

**Schedule 4: Operator Service (cont'd)**

**2. Busy Line Verification and Line Interrupt Service**

(A) General

Upon request of a calling party, the Company will verify a busy condition on a called line. An operator will determine if the line is clear or in use and report to the calling party. In addition, the operator will intercept an existing call on the called line if the calling party indicates an emergency and requests interruption.

(B) Rate Application

1. A Verification Charge will apply when (a) the operator verifies that the line is busy with a call in progress, or (b) the operator verifies that the line is available for incoming calls.
2. Both a Verification charge and an Interrupt Charge will apply when the operator verifies that a called number is busy with a call in progress and the Customer requests interruption. The operator will interrupt the call advising the called party of the name of the calling party and the called party will determine whether to accept the interrupt call. Charges will apply whether or not the called party accepts the interruption.
3. No charge will apply when the calling party advises that the call is from an official public emergency agency.

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COMPETITIVE LOCAL CARRIER TARIFF

**1.0 RATE SCHEDULES – PACIFIC BELL SERVICE AREA (cont'd)**

**Schedule 4: Operator Service (cont'd)**

2. Busy Line Verification and Line Interrupt Service (cont'd)

	<u>Rates</u>
1. Busy Line Verification (per request)	\$1.20
2. Busy Line Verification and Busy Line Interrupt (per request)	\$2.45

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COMPETITIVE LOCAL CARRIER TARIFF

**1.0 RATE SCHEDULES – PACIFIC BELL SERVICE AREA (cont'd)**

**Schedule 5: Directory Services**

1. Business Service Listings

(A) Business Service Primary Listings

Business Service Primary Listings shall consist of a name, designation, address and telephone number in accordance with the following:

1. Name

The name must be the name under which the customer or joint user is conducting business and may be either the name of an individual, firm, company, corporation or association. Listings in an individual's name may include professional titles, abbreviations indicating degrees of profession or scholarship, or abbreviations indicating affiliation with a business or professional group, organization, or association. A fictitious name may be used when the customer or joint user's business is conducted under that name.

2. Designation

A designation descriptive of the business or profession may be included in the listing only if the name does not indicate the nature of the business.

(B) Rates and Charges (1)	<u>Monthly Rate</u>	<u>USOC</u>	
Additional Listings (each listing)	\$1.66	CLT	
Lines of Information (other information in addition to a listing, each line)	\$1.66	XLL	
Cross Reference/Combination (each line)	\$3.32	LLT	
NonPublished Service	\$ .28	NPU	
Directory Assistance Listing (each listing)	\$1.00	DAO	(I)

(1) Service charges may apply per Schedule 5.1.C.

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COMPETITIVE LOCAL CARRIER TARIFF

**1.0 RATE SCHEDULES – PACIFIC BELL SERVICE AREA (cont'd)**

**Schedule 5: Directory Services (cont'd)**

1. Business Service Listings (cont'd)

(C) Directory Services - Business

	<u>Service Charge</u>
1. Each listing added or altered (1)	
Additional Listing	
All services	\$6.65
Other Listings (Line of Information, Cross Reference/Combination)	\$6.65
Non-Published Service	None
Each	
Out-of-sequence caption listing	\$6.65
Each	
Directory Assistance Listing	\$6.65
All Services	

(1) Not applicable to primary, JUL, and OML type listings.

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COMPETITIVE LOCAL CARRIER TARIFF

**1.0 RATE SCHEDULES – PACIFIC BELL SERVICE AREA (cont'd)**

**Schedule 5: Directory Services (cont'd)**

2. Directory Assistance Service

(N)

(A) Local Directory Assistance

1. Applicable to furnishing a calling party with telephone numbers or other information available from the Incumbent Local Exchange Company's (ILEC) Directory Assistance records.
2. Territory - Within the exchange areas of all exchanges, as said areas are defined on maps filed as part of AT&T tariff schedules and within Local Access and Transport Areas.
3. Service Description
  - a. Directory Assistance Service provides the calling party with the following type of listing information from the ILEC Directory Assistance Records:
    1. The requested telephone number and address information associated with the requested telephone number.
    2. Information that the requested telephone number cannot be found.
  - b. The Directory Assistance operator will furnish up to a maximum of three items of the type of listing information (name, address and telephone number) per call. Customers requesting more than one listing per call should inform the Directory Assistance operator at the beginning of the call.

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COMPETITIVE LOCAL CARRIER TARIFF

**1.0 RATE SCHEDULES – PACIFIC BELL SERVICE AREA (cont'd)**

**Schedule 5: Directory Services (cont'd)**

2. Directory Assistance Service (cont'd)

(N)

(A) Local Directory Assistance (cont'd)

4. Regulations

a. Exemptions

1. The following are exempt from the charges shown in Schedule 5, Paragraph 2.A.5, Rates and Charges following, subject to any specified regulations.

i. Physically Impaired. A service may be exempt from Directory Assistance charge if it is provided for the use of an individual who is unable to use a telephone directory due to visual or other physical limitations. The disabled persons may self-certify as to their physical inability to use telephone directories. Exemption will be granted upon receipt of a completed exemption form certifying the applicant's impairment. When these regulations are met:

- An individual access line may be exempt when it is provided to a small business where all owner(s) and employees of the business on the premises have a certified visual or other physical impairment.
- A business service may be exempt when it is provided to an organization established specifically for the purpose of assisting the visually impaired. Such organizations may employ the services of both sighted and certified visually impaired individuals.

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COMPETITIVE LOCAL CARRIER TARIFF

**1.0 RATE SCHEDULES – PACIFIC BELL SERVICE AREA (cont'd)**

**Schedule 5: Directory Services (cont'd)**

2. Directory Assistance Service (cont'd)

(A) Local Directory Assistance (cont'd)

4. Regulations (cont'd)

a. Exemptions (cont'd)

1. (cont'd)

i. (cont'd)

- A certified physically impaired individual may make a Directory Assistance call from any telephone and charge it to their exempt telephone number or calling card. No charge will apply to this type of call.

ii. InterLATA and interstate Directory Assistance calls are as shown under National Directory Assistance.

Exception: IntraLATA Directory Assistance calls originating from the Los Angeles calling area (Madison wire center, Los Angeles Metropolitan Area exchange central office, LATA 5) non-619 area codes (213, 310, 714, 805, 818, and 909) requesting listings in the 619 area code will be handled by interexchange carriers.

iii. No exemption is applicable to direct dialed calls from pay telephones.

iv. No exemption is applicable to Centrex or PBX services.

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Original Cal. P.U.C. Sheet 52.4

COMPETITIVE LOCAL CARRIER TARIFF

**1.0 RATE SCHEDULES – PACIFIC BELL SERVICE AREA (cont'd)**

**Schedule 5: Directory Services (cont'd)**

2. Directory Assistance Service (cont'd)

(A) Local Directory Assistance (cont'd)

4. Regulations (cont'd)

- b. Alphabetical telephone directories published by the ILEC will be provided upon request subject to availability, for exchanges located within the customer's home Area Code, at no charge when used for calling purposes.
- c. The Company concurs in the Limitation of Liability provisions as set forth in AT&T's Tariff, Schedule Cal. P.U.C. No. A2, 2.1.14, and approved by the California Public Utilities Commission. The Company shall be indemnified and held free and harmless of and from any and all claims, demands or damages that shall or may arise from the use of this service.
- d. No call allowances are associated with any Directory Assistance request.

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COMPETITIVE LOCAL CARRIER TARIFF

**1.0 RATE SCHEDULES – PACIFIC BELL SERVICE AREA (cont'd)**

**Schedule 5: Directory Services (cont'd)**

2. Directory Assistance Service (cont'd)

(A) Local Directory Assistance (cont'd)

5. Rates and Charges

a. Direct dialed calls to Directory Assistance. Charges  
Charge, per call \$1.00 (I)

b. Operator assisted calls to Directory Assistance

1. From services provided with Direct Dialed Access, each operator assisted call 1.00 (I)

Plus the amount of the service charge for an operator assisted station message as set forth in this tariff; this charge does not cover the completion of a message toll call.

2. From services not provided with Direct Dialed Access, each call 1.00 (I)

Toll stations, etc., will be treated as direct dialed calls; 2.A.5.b.1, preceding charge applies; no operator assisted service charge applies.

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COMPETITIVE LOCAL CARRIER TARIFF

**1.0 RATE SCHEDULES – PACIFIC BELL SERVICE AREA (cont'd)**

**Schedule 5: Directory Services (cont'd)**

2. Directory Assistance Service (cont'd)

(A) Local Directory Assistance (cont'd)

5. Rates and Charges (cont'd)

b. Operator assisted calls to Directory Assistance (cont'd)

3. Directory Assistance Service from pay telephone	<u>Charges</u>
- each direct dialed call to Directory Assistance	\$1.00 (I)
- each operator assisted call (plus, the amount of service charge for an operator assisted station message toll call set forth in Schedule 4.1.B, preceding	1.00 (I)
- There are no call allowances associated with any Directory Assistance requests.	

(B) National Directory Assistance

1. Description

National Directory Assistance (NDA) is a service whereby customers may request telephone listing information anywhere in the nation, by dialing 411.

2 General Regulations

a. The regulations and rates set forth below apply to all calls from customers who request assistance in determining telephone listing information for areas outside of their local calling area or Local Access and Transport Area (LATA).

COMPETITIVE LOCAL CARRIER TARIFF

**1.0 RATE SCHEDULES – PACIFIC BELL SERVICE AREA (cont'd)**

**Schedule 5: Directory Services (cont'd)**

2. Directory Assistance Service (cont'd)

(B) National Directory Assistance (cont'd)

2 General Regulations (cont'd)

- b. National Directory Assistance is available to business customers where facilities and operating conditions permit.
- c. The customer will be charged for each listing request made during the call. The National Directory Assistance rate shown in 3., following, applies per listing request whether or not a number is provided; includes requests for numbers which are determined to be non-published, non-listed or not found.
- d. There are no exemptions from billing for requests for National Directory Assistance.
- e. There are no call allowances associated with National Directory Assistance requests.
- f. Requests for Local Directory Assistance are billed at the rates and regulations set forth in Schedule 5, Paragraph 2.A.5, preceding.
- g. Company assumes no responsibility for the accuracy of information provided.

3. Rates and Charges

Charge

Charge, per sent paid request (1)

\$1.99 (I)

(1) Includes requests for numbers which are determined to be non-published, non-listed or not found.

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COMPETITIVE LOCAL CARRIER TARIFF

**1.0 RATE SCHEDULES – PACIFIC BELL SERVICE AREA (cont'd)**

**Schedule 6: Customer – Owned Pay Telephone (COPT) Service**

Customer – Owned Pay Telephone (COPT) Service

Customer – Owned Pay Telephone (COPT) Service requires the following:

1. Service Order Charges (see Rate Schedule 1)
2. Monthly Recurring Charges

A. California Call Free Plan – Applicable to all Exchanges

1. Flat Rate Service
  - Monthly Rates (1)(2)(3)(4)

Exchange Access Rates

Pacific Bell Service Area			
	Urban (5)	Suburban (5)	Rural (5)
Access Line	\$23.00	\$23.55	\$24.00

(I)

B. California Urban Preferred Plan

1. The following rates are applicable to those customers with 300 or more access lines in California with at least two-thirds of those access lines located within an urban area (5).
2. Flat Rate Service
  - Monthly Rates (1)(2)(3)(4)

Exchange Access Rates

Pacific Bell Service Area			
	Urban (5)	Suburban (5)	Rural (5)
Access Line	\$19.00	19.75	\$22.00

(N)

- (1) The above offering *does not include* the End User Common Line (EUCL) rate of \$4.65.
- (2) The above rate does not include Federal Universal Service Fee (FUSF) rate, if applicable.
- (3) The above rate does not include other Federal, State and local taxes/fees.
- (4) Rate includes LATA wide toll free calling.
- (5) Exchange classifications by Urban, Suburban, and Rural are as shown on Pages 53.1–53.4.

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 Original Cal. P.U.C. Sheet 53.1

COMPETITIVE LOCAL CARRIER TARIFF

**1.0 RATE SCHEDULES – PACIFIC BELL SERVICE AREA (cont'd)**

**Schedule 6: Customer – Owned Pay Telephone (COPT) Service**

Customer – Owned Pay Telephone (COPT) Service

Urban Exchanges

Agoura	Bodega Bay	Coalinga	East Bay	Glendale
Alhambra	Borrego	Cobb Mountain	East Contra Costa	Grass Valley
Alleghany	Brea	Colton	El Cajon	Greenfield
Alta	Bridgeville	Compton	Elk Creek	Grenada
Anaheim	Buena Park	Concord	El Monte	Gridley
Anderson	Burbank	Corning	El Segundo	Groveland
Angels Camp	Butte City	Corona	El Sobrante-Pinole	Guerneville
Annapolis	Calexico	Coronado	Encinitas	Gustine
Antioch	Calipatria	Corte Madera	Escalon	Half Moon Bay
Aptos	Calistoga	Coulterville	Escondido	Hanford
Arcadia	Cambria	Crockett	Fairfield-Suisun	Harbison-Alpine
Arlington	Campbell	Crows Landing	Fair Oaks	Hawthorne
Atascadero	Campo	Culver City	Fallbrook	Hayward
Atwater	Camptonville	Cypress	Felton	Herald
Auburn - Main/North DAs	Canoga Park	Danville	Fillmore	Hercules-Rodeo
Avalon	Capistrano Valley	Davis	Firebaugh	Highland
Avenal	Carrisa Plains	Death Valley	Folsom	Hollister
Baker	Castroville	Delano	Fontana	Holtville
Bakersfield - North DA	Challenge	Del Mar	Forestville	Homewood
Bangor	Chico	Del Rey	Fort Bragg	Hughson
Belvedere	Chowchilla	Dinuba	Fremont-Newark	Huron
Benicia	Chualar	Dixon	Fullerton	Ignacio
Ben Lomond	Chula Vista	Downieville	Gate	Imperial
Beverly Hills	Clayton	Dublin-San Ramon	Garden Grove	Inglewood
Biggs	Clearlake Oaks	Dulzura	Georgetown	Inverness
Bishop Ranch	Cloverdale	Dunsmuir	Gerber	Ione
Blairsdon	Clovis	Earlimart	Geyserville	Irvine

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COMPETITIVE LOCAL CARRIER TARIFF

**1.0 RATE SCHEDULES – PACIFIC BELL SERVICE AREA (cont'd)**

**Schedule 6: Customer – Owned Pay Telephone (COPT) Service**

Customer – Owned Pay Telephone (COPT) Service

Urban Exchanges

Jacumba	Lower Lake	Napa	Parlier	Rancho Santa Fe
Jamestown	Loyalton	National City	Pasadena	Redwood City
Julian	Madera	Nevada City	Paso Robles	Reseda
Kelseyville	Martinez	Newman	Pepperwood	Rialto
Kingsburg	Mendocino	Newport Beach	Pescadero	Richmond
Knights Ferry	Mendota	Nicasio	Pinecrest	Richvale
La Crescenta	Michigan Bar	Nice	Pine Valley	Rio Linda
Lafayette	Middletown	Nicolaus	Piru	Riverbank
La Honda	Millbrae	Nipomo	Pismo Beach	Riverside
La Jolla	Mill Valley	North Hollywood	Pittsburg	Rosamond
Lake Berryessa	Milton	Northridge	Pittsburg West	Sacramento
Lakeport	Mira Loma	North San Juan	Pixley	Saddleback Valley
La Mesa	Miranda	North Tahoe	Placentia	Saint Helena
Laton	Moccasin	Oakdale	Placerville	San Andreas
Lebec	Modesto	Oakview	Planada	San Carlos-Belmont
Lemoore	Mojave	Occidental	Pleasant Grove	San Diego
Lewiston	Mokelumne Hill	Oceanside	Pleasanton	Sandy Valley
Lincoln	Montague	Ojai	Plymouth	San Francisco
Live Oak	Montebello	Orange	Point Arena	San Jose
Livermore	Monte Rio	Orange Cove	Point Reyes	San Juan
Lockeford	Moorpark	Orinda	Porterville	San Lucas
Lodi	Moraga	Orland	Portola	San Marcos
Loleta	Morro Bay	Oroville	Poway	San Martin
Lomita	Moss Beach	Pacifica	Quincy	San Mateo
Los Altos	Mountain Pass	Palmdale - Leona DA - Palmdale	Ramona	San Pedro
Los Angeles	Mountain View	Palo Alto	Rancho Bernardo	San Rafael
Los Banos	Mount Shasta	Paradise	Rancho Penasquitos	Santa Ana

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COMPETITIVE LOCAL CARRIER TARIFF

**1.0 RATE SCHEDULES – PACIFIC BELL SERVICE AREA (cont'd)**

**Schedule 6: Customer – Owned Pay Telephone (COPT) Service**

Customer – Owned Pay Telephone (COPT) Service

Urban Exchanges

Santa Clarita	Sutter Creek	Walnut Creek		
Santa Margarita	Tehachapi	Warner Springs		
Saratoga	Temescal Canyon	Wasco		
Saticoy	Terra Bella	Waterford - Don Pedro DA		
Sausalito	Thornton	Weed		
Sebastopol	Three Rivers	Weott		
Sequoia	Tipton	Willits		
Shafter	Torrance	Willows		
Shingle Springs	Trabuco	Windsor		
Shoshone	Tracy	Winters		
Sierraville	Tres Pinos	Woodcrest		
Silverado	Truckee	Woodland		
Simi Valley	Tulare	Woodside		
Soda Springs	Upper Lake	Yorba Linda		
Soledad	Vacaville	Yosemite		
Sonoma	Vallejo	Yountville		
Sonora	Valley Center			
South Placer	Valley Ford			
South San Francisco	Valley Springs			
South Tahoe	Van Nuys			
Springville	Ventura Central			
Stinson Beach-Bolinas	Ventura East			
Stockton	Verdi			
Stonyford	Vina			
Stratford	Vista			
Sunnyvale	Walker Basin			
Sunol	Wallace			

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COMPETITIVE LOCAL CARRIER TARIFF

**1.0 RATE SCHEDULES – PACIFIC BELL SERVICE AREA (cont'd)**

**Schedule 6: Customer – Owned Pay Telephone (COPT) Service**

Customer – Owned Pay Telephone (COPT) Service

Suburban Exchanges

Arcata	El Centro	King City	Potter Valley	Santa Rosa
Arroyo Grande	Esparto	Los Molinos	Red Bluff	Turlock
Bakersfield - Main - South DA	Eureka	Marysville	Redding	Ukiah
Blue Lake	Fortuna	Merced	Salinas	Visalia
Boonville	Fresno	Monterey	San Luis Obispo	Watsonville
Brawley	Gualala	Petaluma - Main DA	Santa Cruz	Yreka
Carmel	Jackson			

Rural Exchanges

Arvin	Cayucos	Healdsburg	Palmdale - Agua Dulce DA	Shasta Lake
Big Butte	Cottonwood	Hopland	Paskenta	Smartsville
Big Sur	Dunnigan	Hornbrook	Pauma Valley	Tomales
Boulder Creek	Edwards	Hydesville	Petaluma - Swift DA	Trinidad
Bradley	Elk	Le Grand	Rio Dell	Waterford - Main DA
Burrel	French Gulch	Meridian	Riverdale	Wheatland
Carmel Valley	Gazelle	North Yuba	San Ardo	Woodlake
Caruthers	Gonzales	Ocotillo	Selma	

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Schedule Cal. P.U.C. CLC 1-T  
Fifth Revised Cal. P.U.C. Sheet 54  
Cancels Fourth Revised Cal. P.U.C. Sheet 54

COMPETITIVE LOCAL CARRIER TARIFF

**1.0 RATE SCHEDULES – VERIZON SERVICE AREA**

**Schedule 7: Service Charges**

1. New and additional local service charges, nonrecurring

	<u>Business</u>	
Initial Order Charge	\$49.57	
Additional Line – Initial Order	27.49	
Moves & Changes – Subsequent Order	34.50	
Central Office Charge – Each Line	35.25	
Facility Connection Charge	86.64	
Transfer of Service	34.50	(R)
Restoral Charge	35.25	

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 Sixth Revised Cal. P.U.C. Sheet 55  
 Cancels Fifth Revised Cal. P.U.C. Sheet 55

COMPETITIVE LOCAL CARRIER TARIFF

**1.0 RATE SCHEDULES – VERIZON SERVICE AREA (cont'd)**

**Schedule 8: Local Exchange Service**

2. Business Local Exchange Service (4)

		<u>Monthly Charge (1)</u>	
Measured Rate Service			
a.	Each individual line or trunk line	\$22.95 (2)	(I)
b.	Each individual line or trunk line	29.75 (3)	
c.	Keyline or multiline	37.25 (3)	

Local Exchange and Extended Area Service rates per message.

		<u>Initial</u>	<u>Each Add'l.</u>	
		<u>Minute</u>	<u>Minute</u>	
a.	Monday Through Friday			
	Day Rate Period	\$0.0400	\$0.0150	(I)
	Evening <i>Rate</i> Period	\$0.0300	\$0.0100	(T)
	Night/Weekend Rate Period	\$0.0200	\$0.0100	
b.	Saturday, Sunday, Holiday			
	All Hours	\$0.0200	\$0.0100	(I)

- (1) Plus Extended Area Service increments as identified below.
- (2) Rates applicable to exchanges within the Verizon service territory.
- (3) Rates applicable to exchanges within the former Contel service territory.
- (4) Tariff verbiage moved from Third Revised Cal. P.U.C. Sheet 56 to Sheet 55.

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COMPETITIVE LOCAL CARRIER TARIFF

**1.0 RATE SCHEDULES – VERIZON SERVICE AREA (cont'd)**

**Schedule 8: Local Exchange Service**

2. Business Local Exchange Service (cont'd)

(A.) Business Service – Price Package

1. SmartATM

(a.) Description

I. The SmartATM Service is only available to business subscribers and provides the following services (includes Touch-Tone):

(i.) Business individual line for Automated Teller Machine only.

(ii.) Unlimited calling to 800 toll-free numbers.

II. The rate specified herein is subject to a 12-month service term.

(b.) Regulations and Limitations of Service

I. Charges for this service commence when the company's information records are posted and are payable monthly in advance.

II. Charges for service are automatically discontinued upon service termination. If the service is terminated before the 12-month term, a charge of \$10 per month will be applied for each line currently or previously classified as a SmartATM line.

III. This charge will be imposed based upon the remainder of the commitment period.

IV. Existing SmartATM subscribers may not take advantage of special promotions or rate changes prior to the end of the 12-month service terms. This is applicable to existing lines only. New lines may qualify for special promotions or price changes.

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COMPETITIVE LOCAL CARRIER TARIFF

**1.0 RATE SCHEDULES – VERIZON SERVICE AREA (cont'd)**

**Schedule 8: Local Exchange Service**

3. Business Local Exchange Service (cont'd)

(A.) Business Service – Price Package (cont'd)

2. SmartATM (cont'd)

(a.) Rate and Charges

(i.) The following monthly rates will apply for the SmartATM service:

Service Category	Rate Group	Rate, per line
SmartATM	All	\$19.22

(ii.) Message <sup>(1)(2)</sup> rate applies for the SmartATM service for any local usage generated from the line:

Service Category	Rate Group	Rate, per minute
Usage	All	\$0.05

(iii.) Line Connection Charge:

Service Category	Rate Group	Rate, per minute
Line Connection Charge, per line	All	\$49.57

<sup>(1)</sup> All messages are rated in full minute increments.

<sup>(2)</sup> For any dialed calling card station, operator station, or person-to-person message the surcharge specified in Section 1, Schedule 4 will apply in addition to <sup>(1)</sup> listed above.

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Schedule Cal. P.U.C. CLC 1-T  
Fourth Revised Cal. P.U.C. Sheet 56  
Cancels Third Revised Cal. P.U.C. Sheet 56

COMPETITIVE LOCAL CARRIER TARIFF

**1.0 RATE SCHEDULES – VERIZON SERVICE AREA (cont'd)**

**Schedule 8: Local Exchange Service (1)**

(T)

(D)

<sup>(1)</sup> Tariff verbiage moved from 3rd Revised Cal. P.U.C. Sheet 56 to 5th Revised Cal. P.U.C. Sheet 55.

(N)

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Schedule Cal. P.U.C. CLC 1-T  
 First Revised Cal. P.U.C. Sheet 56.1  
 Cancels Original Cal. P.U.C. Sheet 56.1

COMPETITIVE LOCAL CARRIER TARIFF

**1.0 RATE SCHEDULES – VERIZON SERVICE AREA (cont'd)**

**Schedule 9: Extended Area Service Monthly Increments**

1. Rates

	<u>Monthly Increments</u>	
<u>Exchanges</u>	<u>Business Measured</u>	(D)
Gaviota (to Santa Barbara)	\$12.80	
Lake Hughes (to Lancaster)	6.35	
Los Alamos (to Santa Maria)	6.35	
Palm Desert (to Palm Springs)	2.60	
Palm Springs (to Palm Desert)	1.45	
Santa Maria (to Los Alamos)	.70	
Trona (to Ridgecrest)	6.35	
Bishop		
1 party/keyline/multiline	1.40	
Big Pine		
1 party/keyline/multiline	4.60	
Blythe		
1 party/keyline/multiline	.70	
Earp		
1 party/keyline/multiline	1.50	
Lone Pine		
1 party/keyline/multiline	.80	(D)

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 First Revised Cal. P.U.C. Sheet 56.2  
 Cancels Original Cal. P.U.C. Sheet 56.2

COMPETITIVE LOCAL CARRIER TARIFF

**1.0 RATE SCHEDULES – VERIZON SERVICE AREA (cont'd)**

**Schedule 9: Extended Area Service Monthly Increments**

1. Rates (cont'd)

<u>Exchanges</u>	<u>Monthly Increments</u>	
	<u>Business</u>	(D)
	<u>Measured</u>	
Olancha		
1 party/keyline/multiline	7.30	
Palo Verde		
1 party/keyline/multiline	\$4.60	
Parker Dam		
1 party/keyline/multiline	3.15	
Pine Creek		
1 party/keyline/multiline	4.60	
Laytonville		
Sherwood Ranch D.A.	3.15	(D)

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First Revised Cal. P.U.C. Sheet 56.3  
Cancels Original Cal. P.U.C. Sheet 56.3

COMPETITIVE LOCAL CARRIER TARIFF

**1.0 RATE SCHEDULES – VERIZON SERVICE AREA (cont'd)**

	(D)
	(D)

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Schedule Cal. P.U.C. CLC 1-T  
 Original Cal. P.U.C. Sheet 56.4

COMPETITIVE LOCAL CARRIER TARIFF

**1.0 RATE SCHEDULES – VERIZON SERVICE AREA (cont'd)**

(N)

**Schedule 10: Custom Calling Services – Business**

2. Business - Individual Features

	<u>Monthly Rate</u>	<u>IOSC</u>
Call Forwarding, each line		
- Flexible Call Forwarding	\$2.50	40417
- Busy Call Forwarding	1.25	
- Call Forwarding No Answer	1.25	
- Call Forwarding Busy Line Don't Answer	1.50	
Call Waiting, each line	3.50	40418
Call Waiting/Cancel Call Waiting, each line	4.00	
Three-Way Calling, each line	3.50	40421
Three-Way Calling, per occurrence	0.75	
Speed Calling – 8 code capacity, each line	2.50	40419
Speed Calling – 30 code capacity, each line	3.50	40420
Busy Number Redial, each line	4.00	40441
Last Number Redial/Saved Number Redial, each line	4.00	40442
Cancel Call Waiting, each line	1.00	40443
Distinctive Ring, each line	6.00	40444

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Schedule Cal. P.U.C. CLC 1-T  
 Original Cal. P.U.C. Sheet 56.5

COMPETITIVE LOCAL CARRIER TARIFF

**1.0 RATE SCHEDULES – VERIZON SERVICE AREA (cont'd)**

(N)

**Schedule 10: Custom Calling Services – Business**

2. Business - Individual Features (cont'd)

	<u>Business Monthly Rate</u>	<u>IOSC</u>
Busy Redial, each line	\$5.00	40710
Busy Redial, per occurrence	0.75	
Selective Call Forwarding, per line	5.00	
Special Call Waiting, per line	5.00	40713
Priority Call, per line	3.00	40712
Do Not Disturb, per line	2.50	40716
Call Block, per line	3.00	40714
Call Trace, per line	5.00	40719
Call Return (*69), per line	5.00	40711
Call Return (*69), per occurrence	0.75	
Caller ID – Number Only, per line	7.00	40767
Caller ID, per line	7.95	47035
Selective Blocking, per line	0.00	41006
Complete Blocking, per line	0.00	40108
Anonymous Call Block, per line	1.00	41015
Call Waiting ID, per line	0.00	40439

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Schedule Cal. P.U.C. CLC 1-T  
First Revised Cal. P.U.C. Sheet 56.6  
Cancels Original Cal. P.U.C. Sheet 56.6

COMPETITIVE LOCAL CARRIER TARIFF

**1.0 RATE SCHEDULES – VERIZON SERVICE AREA (cont'd)**

**Schedule 10: Custom Calling Services**

3. One Time Charges

One Time charges apply when a Customer requests connection to one or more custom calling features. Orders requested for the same Customer account made at the same time for the same premises will be considered one request. These charges do not apply if the features are ordered at the same time as other work for the same Customer account at the same premises.

	<u>Business</u>	(N)
One Time Charges	\$15.00	(N)

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COMPETITIVE LOCAL CARRIER TARIFF

**1.0 RATE SCHEDULES – VERIZON SERVICE AREA (cont'd)**

**Schedule 11: Operator Service**

1. Operator Assistance

(A) Description

Local and long distance calls may be completed or billed with live or mechanical assistance by the Company's operator center. Calls may be billed collect to the called party, to an authorized 3<sup>rd</sup> party number, to the originating line, or to a valid authorized calling card. Calls may be placed on a station to station basis or to a specified party (Person to Person), or designated alternate. Usage charges for operator assisted calls are those usage charges that would normally apply to the calling party's service. In addition to usage charges, an operator assistance charge applies to each call.

(B) Rate

		<u>Per Call</u>
1.	Local Operator Assistance, per call	\$0.35
2.	Calling Card/Credit Card (Direct Dial)	0.35
3.	Station to Station	
	a. Direct Dialed	0.95
	b. Coin Sent Paid	0.30
	c. Corrections Collect Service	1.75
4.	Person to Person	
	a. Direct Dialed	2.95
	b. Coin Sent Paid	2.95

(C) Pay Station Service Charge

1.	Non Sent-Paid Local or IntraLATA toll calls	0.25
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COMPETITIVE LOCAL CARRIER TARIFF

**1.0 RATE SCHEDULES – VERIZON SERVICE AREA (cont'd)**

**Schedule 11: Operator Service (cont'd)**

2. Busy Line Verification and Line Interrupt Service

(A) General

Upon request of a calling party, the Company will verify a busy condition on a called line. An operator will determine if the line is clear or in use and report to the calling party. In addition, the operator will intercept an existing call on the called line if the calling party indicates an emergency and requests interruption.

(B) Rate Application

1. A Verification Charge will apply when (a) the operator verifies that the line is busy with a call in progress, or (b) the operator verifies that the line is available for incoming calls.
2. Both a Verification charge and an Interrupt Charge will apply when the operator verifies that a called number is busy with a call in progress and the Customer requests interruption. The operator will interrupt the call advising the called party of the name of the calling party and the called party will determine whether to accept the interrupt call. Charges will apply whether or not the called party accepts the interruption.
3. No charge will apply when the calling party advises that the call is from an official public emergency agency.

(C) Rates

	<u>Rates</u>
1. Busy Line Verification (per request)	\$0.50
2. Busy Line Verification and Busy Line Interrupt (per request)	1.00

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COMPETITIVE LOCAL CARRIER TARIFF

**1.0 RATE SCHEDULES – VERIZON SERVICE AREA (cont'd)**

**Schedule 12: Listing Service**

1. Listing Services

(A) Nonpublished Service

Primary listings will be nonpublished at a Customer's specific request. Customer name, address, and telephone number will not be listed in a telephone directory, street address directory or directory assistance records available to the general public except the number may be included in reference listings. This information, as well as call-forwarding information from unlisted telephone numbers, will be released by the Company in response to legal processes or to an authorized governmental agency that complies with rules set forth in Appendix A of CPUC Decision Nos. 92860 and 93361 established for the release of such information.

(B) Nonlisted Service

Nonlisted service is a Customer primary/additional listing(s) available only through directory assistance. These listings will not appear in the alphabetical (white) section of a telephone directory or street address directory.

(C) Additional Listings

Customers may arrange for additional listings, similar to the primary listing, at the additional listing rate. Listings may include abbreviated names, names which are commonly spelled several ways, and arrangements of names and nicknames by which the Customer is commonly known. All names will be included in alphabetical order. If the additional listing does not readily identify the Customer, it shall be necessary to include a line of information stating "same as" or "see" and a reference to the name contained in the primary listing at the lines of information rate. Listings will not be accepted for the purpose of securing preferential publicity or position.

(D) Monthly Charges

	Business	(D)
1. Nonpublished Service	\$1.50	
2. Nonlisted Service	1.00	
3. Additional Listing	1.75	(D)

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Third Revised Cal. P.U.C. Sheet 56.10  
Cancels Second Revised Cal. P.U.C Sheet 56.10

COMPETITIVE LOCAL CARRIER TARIFF

**1.0 RATE SCHEDULES – VERIZON SERVICE AREA (cont'd)**

**Schedule 13: Directory Assistance**

1. Directory Assistance

(A) A Customer may obtain assistance, for a charge, in determining a telephone number by dialing Directory Assistance Service.

(B) A Directory Assistance Charge applies for each telephone number, area code, and/or general information requested from the Directory Assistance operator. Two (2) calls are allowed per line during each billing month at no charge for Business individual line service.

(C) Rates

	<u>Business</u>	<u>Coin</u>		
Per Request	\$0.75	\$0.75	–	(I)

(D) Call Completion

The charges as shown below apply for each request made to the Directory Assistance Operator in which the operator completes the call to the desired number.

	<u>Business</u>	<u>Coin</u>	
Per Request	\$0.45	\$0.45	–

2. National Directory Assistance

(A) Rates

	<u>Business</u>	<u>Coin</u>	
Per Request	\$1.50	\$1.50	(I)

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Schedule Cal. P.U.C. CLC 1-T  
Original Cal. P.U.C. Sheet 56.11

COMPETITIVE LOCAL CARRIER TARIFF

**1.0 RATE SCHEDULES – VERIZON SERVICE AREA (cont'd)**

**Schedule 14: Long Distance Rates**

1. Per Minute Rates

Long distance calls made within the 48 contiguous states will be billed at Navigator's current long distance rate of \$.089 per minute, regardless of the time of day. Calls made to points outside of the contiguous 48 states, including all international calls, will be billed at higher rates.

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 Cancels Second Revised Cal. P.U.C. Sheet 56.12

COMPETITIVE LOCAL CARRIER TARIFF

**1.0 RATE SCHEDULES – VERIZON SERVICE AREA (cont'd)**

**Schedule 15: Customer – Owned Pay Telephone (COPT) Service**

Customer – Owned Pay Telephone (COPT) Service

Customer – Owned Pay Telephone (COPT) Service requires the following:

1. Service Order Charges (see Rate Schedule 7)
2. Monthly Recurring Charges
  - A. California Call Free Plan – Applicable to all Exchanges
    1. Flat Rate Service
      - Monthly Rate <sup>(1)(2)(3)(4)</sup>

Verizon	
Contel – Rural Zone 2 <sup>(5)(6)</sup>	GTE – Suburb – Zone 1 <sup>(5)(6)</sup>
\$30.50	\$18.00

(I)

- (1) The above rate does **not** include the End User Common Line (EUCL) rate of \$8.58.
- (2) The above rate does **not** include Federal Universal Service Fee (FUSF) rates, if applicable.
- (3) The above rate does **not** include other federal, state and local taxes/fees.
- (4) The above rates include LATA wide toll free calling.
- (5) See Verizon Tariff, Schedule Cal. P.U.C. AB Sheets 1 and 2 for Exchanges by Zones.
- (6) Rates shown represent an increase from the rates previously approved by the CPUC.

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Second Revised Cal. P.U.C. Sheet 57  
Cancels First Revised Cal. P.U.C. Sheet 57

## COMPETITIVE LOCAL CARRIER TARIFF

### **2.0 RULES**

#### No. 1 Definitions

ACCESS LINE – An access line is a line that is voice-grade or equivalent or has the capacity of not more than 64 kilobits/sec that connects a customer premises to a serving wire. (D)

ACCESS CODE - Denotes a uniform code assigned to the Company. The code has the form 10XXX or 10XXXXX for direct access; 950-0XXX or 950-1XXX for calling card access.

ANSWER SUPERVISION - The transmission of the switch trunk equipment supervisory signal (off-hook or on-hook) to the Customer's point of termination as an indication that the called party has answered or disconnected.

AUTHORIZED USER - Any person or entity authorized by a Customer of the Company's service to utilize the service.

CALL - A Customer attempt for which the complete address code is provided to the service end office.

CARRIER - An entity that provides telecommunications services to the public for hire.

CENTRAL OFFICE - A local Company switching system where exchange service Customer station loops are terminated for purposes of interconnection to each other and to trunks.

CHANNEL - A communications path between two or more points of termination.

COMMISSION - The California Public Utilities Commission.

COMMUNICATIONS SYSTEM - Denotes channels and other facilities which are capable of communications between two or more locations or between two or more pieces of termination equipment.

COMPANY - Navigator Telecommunications, LLC.

CLC - Competitive Local Carrier. A common carrier that was issued a Certificate of Public Convenience and Necessity after July 24, 1995 to provide telecommunications service within a specific geographic area.

CPUC - The California Public Utilities Commission.

CUSTOMER - Any individual, partnership, association, corporation or other entity that subscribes to the services offered under this tariff.

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Schedule Cal. P.U.C. CLC 1-T  
Original Cal. P.U.C. Sheet 58

COMPETITIVE LOCAL CARRIER TARIFF

**2.0 RULES (cont'd)**

No. 1 Definitions (cont'd)

**CUSTOMER DESIGNATED PREMISES** - The premises specified by the Customer for origination or termination of services.

**DATE OF PRESENTATION** - The postmark date on the billing envelope.

**DUAL TONE MULTIFREQUENCY (DTMF)** - Tone signaling, also known as touch tone signaling.

**END OFFICE SWITCH** - A Company switching system where exchange service Customer station loops are terminated for purposes of interconnection to each other and to trunks.

**END USER** - Any Customer of an intrastate telecommunications service that is not a Carrier or Common Carrier, except that Carrier shall be deemed to be an End User when such Carrier uses a telecommunications service for administrative purposes.

**EXCHANGE** - A group of lines in a unit generally smaller than a LATA established by the Company for the administration of communications service in a specified area. An Exchange may consist of one or more central offices together with the associated facilities used in furnishing communications service within that area.

**EXCHANGE CARRIER** - A carrier which offers telecommunications services to the public within an exchange area.

**FACILITIES** - Denotes any cable, poles, conduit, carrier equipment, wire center distribution frames, central office switching equipment, etc., utilized to provide the service offered under this tariff.

**FIRM ORDER CONFIRMATION** - The date the Company confirms an order for service to be provided to the Customer.

**HOLIDAYS** - The Company observes the following Holidays: New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving, and Christmas Day.

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COMPETITIVE LOCAL CARRIER TARIFF

**2.0 RULES (cont'd)**

No. 1 Definitions (cont'd)

INTEREXCHANGE CARRIER (IC) - Any individual, partnership, association, corporation or other entity engaged in intrastate communication for hire by wire or radio between two or more exchanges.

INTERSTATE COMMUNICATIONS - Any communication that crosses over a state boundary. Interstate Communications includes interstate and international communications.

INTRASTATE COMMUNICATIONS - Any communication that originates and terminates within the same state and is subject to oversight by a state regulatory commission (such as the CPUC) as provided by the laws of the state involved.

JOINT USER - An individual or entity authorized by the Company and the Customer to share in the use of a Customer's Local Exchange Service.

LOCAL ACCESS AND TRANSPORT AREA (LATA) - A geographic area established pursuant to the Modification of Final Judgment entered by the United States District Court for the District of Columbia in Civil Action No. 82-0192; or any other geographic area designated as a LATA in the National Exchange Carrier Association, Inc. Tariff FCC No. 4.

LOCAL CALLING AREA - The company's local calling areas for basic service rates mirror the local calling areas described in the dominant local exchange carrier's tariff for that region. Navigator's local calling area/zone descriptions can be found in Pacific Bell's CAL. P.U.C. No. A5, Section 5.2.1.

MAJOR RATE INCREASE - A rate increase which is greater than a Minor Rate Increase, as defined below.

MESSAGE - A Message is a Call as defined above.

MINOR RATE INCREASE - A rate increase which is both less than 1% of the Company's total California intrastate revenues and less than 5% of the affected service's rates. Increase shall be cumulative, such that if the sum of the proposed rate increase and rate increases that took effect during the preceding 12-month period for any service exceeds either parameter above, then the filing shall be treated as a Major Rate Increase.

NONPUBLISHED SERVICE - Service in which the Customer's name, address and telephone number are omitted from any telephone directory, street address director, or in the directory assistance records available to the general public.

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COMPETITIVE LOCAL CARRIER TARIFF

**2.0 RULES (cont'd)**

No. 1 Definitions (cont'd)

OFF-HOOK - The active condition of a telephone exchange line or dedicated access line.

ON-HOOK - The idle condition of a telephone exchange line or dedicated access line.

PREMISES - A building or buildings on contiguous property, not separated by a public highway or right-of-way.

SERVING WIRE CENTER - The wire center from which the Customer-designated premises normally obtains dial tone from the Company.

SPECIAL ACCESS CIRCUIT - The physical pathway for transmission of information between a dedicated originating point and a dedicated terminating point.

TRANSMISSION PATH - An electrical path capable of transmitting signals within the range of the service offering. A transmission path is comprised of physical or derived facilities consisting of any form or configuration of plant used in the telecommunications industry.

TRUNK - A communications path connecting two switching systems in a network, used in the establishment of an end-to-end connection.

TRUNK GROUP - A set of trunks which are traffic engineered as a unit for the establishment of connections between switching systems in which all of the communications paths are interchangeable.

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COMPETITIVE LOCAL CARRIER TARIFF

**2.0 RULES (cont'd)**

No. 2 Description of Service

The Company undertakes to furnish business communications service pursuant to the terms of this tariff in connection with one-way and/or two-way information transmission between points within the State of California. (D)

Customers and users may use service and facilities provided under this tariff to obtain access to services offered by other service providers. The Company is responsible under this tariff only for the services and facilities provided hereunder, and it assumes no responsibility for any service provided by any other entity that purchases access to the Company network in order to originate or terminate its own services, or to communicate with its own customers (e.g., NPA 900, NXX 976, etc.).

Service is offered for local calling to Customers pursuant to the terms of this tariff. Descriptions applicable to specific offerings are found in the Rate Schedules contained in Section 1 of this tariff. Rates vary based on whether the Customer is located in areas also served by Pacific Bell or Verizon.

Service is available 24 hours per day, seven days per week and is subject to the availability of necessary service, equipment and facilities and the economic feasibility of providing such necessary service, equipment and facilities.

Services are offered via the Company's facilities (whether owned, leased or under contract) in combination with resold services provided by other certificated carriers.

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**2.0 RULES (cont'd)**

No. 3 Application for Service

Service is installed by arrangement between Navigator and the Customer.

- (A) A Customer desiring to obtain service may do so based on an oral or written agreement. In either case, prior to the agreement, the Customer shall be informed of all rates and charges for the services the Customer desires and any other rates or charges which will appear on the Customer's first bill. (D)

In order to initiate service, the Customer must provide the following information: an address to which the Company shall mail or deliver all notices and other communications, except that the Customer may also designate a separate address to which the Company's bills for service shall be mailed.

The Company shall designate an address to which the Customer shall mail or deliver all notices and other communications, except that the Company may designate a separate address on each bill for service to which the Customer shall mail payment on that bill.

If the service agreement is made verbally, the Company will, within 10 days of initiating the service order, provide a confirmation letter setting forth a brief description of the services ordered and itemizing all charges that will appear on the Customer's bill. The letter will be in a language other than English if the sale was in another language. Within 7 days of initiating service, the Company shall state in writing for all new Customers all material terms and conditions that could affect what the Customer pays for telecommunications services provided by the company.

Potential Customers who are denied service for failure to establish credit or pay the required deposit will be notified in writing by the Company of the reason for the denial within 10 days of the denial.

- (B) Cancellation of Application for Service

When a customer cancels an application for service prior to either the start of service or any special construction, no charges will be imposed except for those specified below. The charges described will be calculated on a case by case basis.

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**2.0 RULES (cont'd)**

No. 3 Application for Service (cont'd)

(B) Cancellation of Application for Service (cont'd)

Where, prior to cancellation by the Customer, the Company incurs any expenses in installing the service or in preparing to install the service that it otherwise would not have incurred, a charge equal to the costs the Company incurred, less net salvage, shall apply, but in no case shall this charge exceed the sum of the charges for the minimum period of services ordered, including installation charges, and all charges others levy against the Company that would have been chargeable to the Customer had service begun (all discounted to present value at six percent). (T)

Where the Company incurs any expense in connection with special construction, or where special arrangements of facilities or equipment have begun, before the Company receives a cancellation notice, a charge equal to the costs incurred, less net salvage, applies. In such cases, the charge will be based on such elements as the cost of the equipment, facilities, and material, the cost of installation, engineering, labor, and supervision, general and administrative expense, other disbursements, depreciation, maintenance, taxes, provision for return on investment, and any other costs associated with the special construction or arrangements.

(C) Cancellation of Service

The Customer may have service discontinued upon verbal or written notice to the Company. The Company shall hold the Customer responsible for payment of all bills for service furnished until the cancellation date specified by the Customer or until the date that the written cancellation notice is received, whichever is later. A termination liability charge applies to early cancellation of a term agreement.

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**2.0 RULES (cont'd)**

No. 3 Application for Service (cont'd)

(D) At the expiration of the initial term specified in each Service Order, or in any extension thereof, service shall continue on a month to month basis at the then current rates unless terminated by either party. Any termination shall not relieve the Customer of his or her obligation to pay any charges incurred under the Service Order and this tariff prior to termination. The rights and obligations which, by their nature, extend beyond the termination of the terms of the Service Order shall survive such termination.

(E) Termination Liability

Unless otherwise specified in individually negotiated contracts, the termination liability for services purchased under a Term Agreement will be equal to the less of either:

1. 20% of the balance of the total billing payable during the life of the term, or
2. the difference between the monthly rate for the selected term plan and the monthly rates for the longest term plan that Customer could have satisfied prior to early discontinuance of service.

(F) Initiation of Service

Within 10 days of initiating service, the Company shall state in writing for all new Customers all material terms and conditions that could affect what the Customer pays for telecommunications services provided by the Company.

Potential Customers who are denied service for failure to establish credit or pay deposit as described in this tariff must be given the reason for the denial in writing within 10 days of service denial.

The Company may not deny service for failure to provide a social security number. Where a Customer chooses not to provide a social security number, the Company may request other identification information sufficient to enable the Company to verify the Customer's identity and run a credit check.

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COMPETITIVE LOCAL CARRIER TARIFF

**2.0 RULES (cont'd)**

No. 4 Contracts

Contracts will only be used in special circumstances for Individual Case Basis (“ICB”) service offerings or Special Construction. Customer and Company can enter into a contract for Centrex service. The terms and conditions of each contract offering are subject to the agreement of both the Customer and Company. Such contract offerings will be made available to similarly situated Customers in substantially similar circumstances. Contracts are available to any similarly situated Customer. ICB arrangements will be filed in accordance with General Order No. 96-A.

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COMPETITIVE LOCAL CARRIER TARIFF

**2.0 RULES (cont'd)**

No. 5 Special Information Required on Forms

(A) Customer bills shall contain notations concerning the following information:

1. The name of the Company;
2. A toll-free number for service or billing inquiries, along with an address where the Customer may write;
3. When the bill shall be paid by the Customer to the Company;
4. Billing detail, including the period of service covered by the bill;
5. Late payment charge and when applied;
6. How the Customer must pay the bill;
7. How to contact the Company with questions about the bill;
8. Network access for interstate calling.

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COMPETITIVE LOCAL CARRIER TARIFF

**2.0 RULES (cont'd)**

No. 5 Special Information Required on Forms (cont'd)

- (A) Customer bills shall contain notations concerning the following information:  
(cont'd)

Each bill shall also include the following statement:

*“If you have a complaint you cannot resolve with us, write the California Public Utilities Commission at Consumer Affairs Branch, 505 Van Ness Ave., San Francisco, CA 94102, or at [www.cpuc.ca.gov](http://www.cpuc.ca.gov), or call 1-800-649-7570 or TDD 1-800-229-6846.*

*If your complaint concerns interstate or international calling, write the Federal Communications Commission at Consumer Complaints, 445 12<sup>th</sup> Street SW, Washington, D.C. 20554, or at [fccinfo@fcc.gov](mailto:fccinfo@fcc.gov), or call 1-888-225-5322, or TTY 1-888-835-5322.*

*Note: The California Public Utilities Commission handles complaints of both interstate and intrastate unauthorized carrier changes (“slamming”). The California Public Utilities Commission consumer protection rules are available online, at [www.cpuc.ca.gov](http://www.cpuc.ca.gov).”*

- (B) Deposit Receipts

Each deposit receipt shall contain the following provisions:

*“This deposit, less the amount of any unpaid bills for service furnished by Navigator Telecommunications, LLC, shall be refunded, together with any interest due, within 30 calendar days after the discontinuance of service, or after 12 months of service, whichever comes first. However, deposits may not receive interest if the customer has received a minimum of two notices of discontinuance of service for nonpayment of bills in a 12-month period.”*

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COMPETITIVE LOCAL CARRIER TARIFF

**2.0 RULES (cont'd)**

No. 6 Advance Payments, Deposits, and Guarantors

(A) Advance Payments

At the time an application for service is made, an applicant may be required to pay an amount equal to one month's service charges and/or the service connection and/or equipment charges which may be applicable as well as any nonrecurring charges for any required special construction. The Company cannot require applicant to make advance payments for estimated usage. The amount of the first month's service is credited to the Customer's account on the first bill rendered.

(B) Deposits

1. Requirements: The company may, at its sole discretion, require an applicant or an existing Customer to post a guarantee for the payment of charges as a condition to receiving service or additional services. The Company reserves the right to review an applicant's or a Customer's credit history at any time to determine if a deposit is required.
2. Nondiscrimination: Deposits will not be required by the Company based on race, sex, creed, national origin, marital status, age, number of dependents, condition of physical handicap, source of income, or geographical area of business.

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**2.0 RULES (cont'd)**

No. 6 Advance Payments, Deposits, and Guarantors (cont'd)

(B) Deposits (cont'd)

3. Amount: The amount of the deposit shall not exceed twice the estimated average monthly bill for the class of service for which the deposit is to be applied. In the event a Customer requests services in addition to basic service<sup>(1)</sup>, the average bill will reflect the aggregate services requested by the Customer. The fact that a deposit has been made neither relieves the Customer from complying with the Company's regulations on the prompt payment of bills on presentation nor constitutes a waiver or modification of the regulations of the Company providing for the discontinuance of service for nonpayment of any sums due the company for services rendered.
4. Interest: Interest on deposits will be set at the 3-month commercial paper rate published by the Federal Reserve Board, on November 30<sup>th</sup>, of the prior year, except no interest will be paid if the Customer has received a minimum of two discontinuance of service notices in a 12-month period.
5. Refund upon Discontinuance: Upon discontinuance or termination of service, the Company will credit the deposit to the changes stated on the final bill. The balance, of any, will be returned to the Customer within 30 days of discontinuance of service, and will include any interest on the deposit as set forth above.

(1) Basic service as defined in D. 04-05-057.

(N)

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**2.0 RULES (cont'd)**

No. 6 Advance Payments, Deposits, and Guarantors (cont'd)

(B) Deposits (cont'd)

6. Refund after Satisfactory Payment: After prompt and timely payment of all charges for 12 consecutive billing periods, within 30 days, the Company will refund the deposit to the Customer. The refund will include interest at the rate set forth above. Payment of a charge is satisfactory if received prior to the date that the charge becomes delinquent provided that it is not returned for insufficient funds or closed account. However, deposits may not receive interest if the Customer has received a minimum of two notices of discontinuance of service for nonpayment of bills in a 12-month period.

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**2.0 RULES (cont'd)**

No. 6 Advance Payments, Deposits, and Guarantors (cont'd)

(B) Deposits (cont'd)

7. Deposits shall not be required in the following situations:

- (a) Customer provides a satisfactory credit history acceptable to the Company. Credit information contained in the applicant's account record may include, but shall not be limited to, account established date, "can-be-reached" number, name of employer, employer's address, Customer's driver's license number or other acceptable personal identification, billing name, and location of current and previous service. Credit cannot be denied for failure to provide social security number.
  - (b) A co-signer or guarantor may be used, providing the co-signer or guarantor has acceptable credit history with the Company or another acceptable local exchange carrier.
8. The Company cannot refuse a deposit to establish credit for service. However, it may request that the deposit be in cash or other acceptable form of payment (e.g., cashier's check, money order, bond, letter of credit, etc.).

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COMPETITIVE LOCAL CARRIER TARIFF

**2.0 RULES (cont'd)**

No. 7 Notices and Communications

(A) Notice by the Company: Unless otherwise provided by these Rules, any notice by the Company to the Customer or by the Customer's authorized representative will be given in writing either by facsimile to the Customer or to the Customer's authorized representative, or by written notice mailed to the Customer's or the authorized representative's last known address. The Company may provide verbal notice to a Customer or to an authorized representative thereof only in emergencies, where a delay may result in impaired service or a hazard to a Customer. All notices and other communications of either party, and all bills mailed by the Company, shall be presumed to have been delivered to the other party on the third business day following of the placement of the notice, communication or bill with the U.S. Mail or a private delivery service, prepaid and properly addressed, or when actually received or refused by the addressee, whichever occurs first.

(B) Notice by the Company Regarding Rate Information:

1. Rate information and information regarding the terms and conditions of service will be provided in writing upon request by a current or potential Customer. Navigator will notify all affected customers at least 30 days in advance of every proposed change in its subscribers' tariffed service agreements or nonterm contracts that may result in higher rates or charges or more restrictive terms or conditions. The customer notice shall present in a clear and conspicuous manner the following statement: "Your Rates, Terms or Services Have Changed", and shall describe the current and proposed rates, terms or conditions, as appropriate. Customers shall be advised of optional service plans in writing as they become available. In addition, Customers shall be advised of changes to the terms and conditions of service which any result in rate increases to some or all Customers or which result in reduced service or increased obligations for Customers. The Company shall provide this notice no later than the Company's next periodic billing cycle.

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**2.0 RULES (cont'd)**

No. 7 Notices and Communications (cont'd)

(B) Notice by the Company Regarding Rate Information: (cont'd)

2. When the Company provides information to a consumer which is allegedly in violation of its tariffs, the consumer shall have the right to bring a complaint against the Company. If the Commission determines that the complaint is part of a pattern of misinformation or was an attempt to defraud the Customer, the Commission may impose appropriate sanctions.
3. The Company will notify Customers in writing of a change in ownership or identity of a Customer's service provider on the Customer's next monthly billing cycle.
4. Notices the Company sends to Customers, or to the CPUC, shall be a legible size and printed in a minimum point size of 10 and are deemed made on the date of presentation.

(C) Notice by the Company regarding Discontinuance of Service: Notices to discontinue service for nonpayment of bills shall be provided in writing by first class mail to the Customer not less than 7 days prior to termination. Each notice shall include all the following information:

1. The name and address of the Customer whose account is delinquent.
2. The amount that is delinquent.
3. The date when payment or arrangements for payment are required in order to avoid termination.

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**2.0 RULES (cont'd)**

No. 7 Notices and Communications (cont'd)

(C) Notice by the Company regarding Discontinuance of Service: (cont'd)

4. The procedure the Customer may use to initiate a complaint or to request an investigation concerning service or charges.
5. The procedure the Customer may use to request amortization of the unpaid charges.
6. The telephone number of a representative of the Company, who can provide additional information or institute arrangements for payment.
7. The telephone number of the Commission's Consumer Affairs Branch (CAB) where the Customer may direct inquiries.
8. Local service may not be discontinued for nonpayment of Category III or other unregulated competitive services.

(D) Notice by Customer: Unless otherwise provided by these Rules, any notice by the Customer or its authorized representative may be given verbally to the Company at the Company's business office (in person or telephonically) or by written notice mailed to the Company's business office. Cancellation of service by the Customer may be given verbally or by written notice to the Company at the Company's business office (in person or telephonically).

(E) The Company or the Customer shall advise the other party of any changes to the addresses designated for notices, other communications or billing, by following the notice set forth herein.

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**2.0 RULES (cont'd)**

No. 7 Notices and Communications (cont'd)

- (F) The Company shall, upon request, provide any applicant for service or Customer the following information:
1. The CPUC identification number of its registration to operate as a telecommunications corporation within California.
  2. The address and telephone number of the CPUC to verify its authority to operate.
  3. A copy of the CPUC's Consumer Protection Regulations
  4. A toll-free number to call for service or billing inquiries, along with an address where the Customer may write to the Company.
  5. A full disclosure of all fictitious names, (i.e., d/b/a names) of the Company.
  6. The names of billing agents, if any, the Company uses in place of performing the billing function itself.
  7. Rate information sufficient to advise the Customer of the non-recurring and monthly recurring rates for the services for which the Customer .has applied or which the Customer is currently receiving.
  8. The address and toll-free telephone number of the Commission's Consumer Affairs Branch, and if the request is related to a complaint, an explanation that the customer may contact CAB for assistance if he or she is not satisfied with the carrier's handling of his or her complaint.

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**2.0 RULES (cont'd)**

No. 8 Rendering and Payment of Bills

- (A) Customer bills are issued monthly. The Customer will receive a bill on or about the same day of each month. Months are presumed to have 30 days. The billing date is dependent on the billing cycle assigned to the Customer. Each bill contains monthly recurring charges billed in advance, usage charges billed in arrears, and the last date for timely payment. The Company will prorate monthly recurring charges based on a 30-day month.
- (B) Bills are due and payable as specified on the bill. Bills may be paid by mail or in person at the business office of the Company or an agency authorized to receive such payment. All charges for service are payable only in United States currency. Payment may be made by cash, check, money order, or cashier's check.
- (C) Customer payments are considered prompt when received by the Company or its agent by the due date on the bill. A late payment charge may be applied if payment is not received by the utility on or before the late payment date. The late payment date will be prominently displayed on the Customer's bill. The Company will credit payments within 24 hours of receipt. Any authorized late payment charge may not exceed 1.5% per month on the balance overdue. Customers shall not be liable for late payment charges on disputed amounts that are resolved in the customer's favor.
- (D)

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**2.0 RULES (cont'd)**

No. 8 Rendering and Payment of Bills (cont'd)

- (D) However, if a Customer's service has been discontinued within the past 12 months or if the Customer incurs usage charges during a billing period which are equal to a least 200% of the amount of the Customer deposit or guarantee, payment may be demanded for the usage charges by a telephone call to the Customer followed by written notification of such demand sent by first class mail. If the requested payment is not made within five days from the rendition of written notification or a mutually established late payment arrangement date or 20 days from the date of the bill, the usage charge will be deemed delinquent. Charges deemed delinquent may be subject to the lesser of either a late payment charge of 1.5% per month or portion thereof that the bill remains unpaid, or the maximum allowed by law. This amount will be assessed from the date payment was due.
- (E) Bills that remain unpaid beyond the due date on the bill will incur a late payment charge of 1.5% of the outstanding unpaid balance for each month or part of a month that the bill remains unpaid after the specified due date.
- (F) In addition to other sales and usage taxes, the Company will add to Customers' bills certain federal, state and local surcharges. Such charges include, but are not limited to, the surcharges, taxes and fees set forth below:

Universal Line Telephone Service (ULTS)  
CPUC Reimbursement Fee  
California Relay Service and  
Communication Devices Fund  
California High Cost Fund - A (CHCF-A)  
California High Cost Fund - B (CHCF-B)  
California Teleconnect Fund Surcharge (CTF)

(C)

Customers operating in AT&T's local exchange service territory will be charged the above surcharges at the amounts appearing in AT&T's tariff, as those amounts may change over time, pursuant to PUC Order. Customers operating in Verizon's service territory will be charged the above surcharges at the amounts appearing in Verizon's tariff, as those amounts may change over time, pursuant to PUC Order.

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**2.0 RULES (cont'd)**

No. 8 Rendering and Payment of Bills (cont'd)

(G) Customer bills shall contain notations concerning the following information:

1. The name of the Company;
2. A toll-free number for service or billing inquiries, along with an address where the Customer may write;
3. When the bill shall be paid by the Customer to the Company;
4. Billing detail, including the period of service covered by the bill;
5. Late payment charge and when applied;
6. How the Customer must pay the bill;
7. How to contact the Company with questions about the bill;
8. Network access for interstate calling;

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**2.0 RULES (cont'd)**

No. 8 Rendering and Payment of Bills (cont'd)

(G) Customer bills shall contain notations concerning the following information (cont'd)

9. In addition to the above, each bill shall include the following statement:

*“If you have a complaint you cannot resolve with us, write the California Public Utilities Commission at Consumer Affairs Branch, 505 Van Ness Ave., San Francisco, CA 94102, or at [www.cpuc.ca.gov](http://www.cpuc.ca.gov), or call 1-800-649-7570 or TDD 1-800-229-6846.*

*If your complaint concerns interstate or international calling, write the Federal Communications Commission at Consumer Complaints, 445 12<sup>th</sup> Street SW, Washington, D.C. 20554, or at [fccinfo@fcc.gov](mailto:fccinfo@fcc.gov), or call 1-888-225-5322, or TTY 1-888-835-5322.*

*Note: The California Public Utilities Commission handles complaints of both interstate and intrastate unauthorized carrier changes (“slamming”). The California Public Utilities Commission consumer protection rules are available online, at [www.cpuc.ca.gov](http://www.cpuc.ca.gov).”*

(D)

(H) There will be a returned check charge of \$20 for each check returned for insufficient funds. The Company may waive the insufficient check charge under appropriate circumstances.

(T)

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**2.0 RULES (cont'd)**

No. 9 Disputed Bill Procedure

In the case of a dispute between a Customer and the Company as to the correct amount of a bill rendered by the Company for service furnished to the Customer, which cannot be adjusted with mutual satisfaction, the Customer may make the following arrangement:

- (A) The Customer may make a written request, and the Company shall comply with the request, for an investigation and review of the disputed amount. The Company will investigate that charge(s) the Customer has informed the Company is in question, and shall reach a determination and communicate it to the subscriber within 30 days. During the time the investigation is pending, no late charges or penalties may be collected, the charge may not be sent to collection, and no adverse credit report may be made based on non-payment of the charge. If the subscriber prevails, no late charge or penalty will be imposed on the disputed amount. (T)
- (B) The undisputed portion of the bill and subsequent bills, other than the disputed amount, must be paid by the "Due By Date" (no sooner than 25 days of the date of presentation) shown on the bill. If the undisputed portion of the bill and subsequent bills become delinquent, the service may be subject to disconnection if the Company has notified the Customer by written notice of such delinquency and impending termination. (D)
- (C) If there is still disagreement about the disputed amount after an investigation and review by a manager of the Company, the Customer may appeal to the Consumer Affairs Branch ("CAB") of the CPUC for an investigation and decision. To avoid disconnection of service, the Customer must submit the claim and, if the bill has not been paid, deposit the amount in dispute with CAB within 7 calendar days after the date on which the Company notifies the Customer that the investigation and review have been completed and that such deposit must be made or service will be disconnected. However, the service will not be disconnected prior to the "Due By Date" shown on the bill. The Company may not disconnect the Customer's service for nonpayment as long as the Customer complies with the conditions provided in (B) and (C).

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**2.0 RULES (cont'd)**

No. 9 Disputed Bill Procedure (cont'd)

(D) The Company shall respond within 10 business days to requests for information issued by CAB. CAB will review the Customer's claim of the disputed amount, communicate the results of its review to the Customer and the Company, and disburse the monies deposited by the Customer.

(E) After the investigation and review are completed by the Company as noted in (A) above, if the Customer elects not to deposit the amount in dispute with CAB, such amount becomes due and payable at once. In order to avoid disconnection of service, such amount must be paid within 7 calendar days after the date the Company notifies the Customer that the investigation and review are completed and that such payment must be made or service will be interrupted. However, the service will not be disconnected prior to the "Due By Date" shown on the bill.

(F) Written inquiries may be made to the Company at the following address:

Navigator Telecommunications, LLC.  
8525 Riverwood Park Drive  
P.O. Box 13860  
North Little Rock, AR 72113-0860

(T)

Toll-free telephone inquiries may be made to the Company at 888-662-8835.

(G) The address of the CPUC is as follows:

California Public Utilities Commission  
Consumer Affairs Branch  
California State Building  
505 Van Ness Avenue  
San Francisco, California 94102  
(415) 703-1170  
(800) 649-7570  
(415) 703-2032 TDD

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**2.0 RULES (cont'd)**

No. 10 Discontinuance and Restoration of Service

(See also Rule No. 30 of this section - Legal Requirements for Refusal or Discontinuance of Service)

(A) Discontinuance by Customer

1. A Customer may have service discontinued upon oral or written notice to the Company on or before the date of disconnection. Customers remain responsible for payment of all bills for services furnished.
2. If a Customer cancels his or her order for service before the service begins, a charge equal to the greater of \$25.00 or the actual costs incurred by the Company in provisioning the service prior to the cancellation will be levied upon the Customer. However, no charge will be levied if a Customer cancels his or her service within three (3) days of the date the order was placed in writing or within three (3) days of the date of the Company's written confirmation (see Rule 3(a)). No cancellation charge applies to orders canceled due to delays in installation that are caused by the Company that are ten (10) days past the promised due date. The Customer will be informed of the cancellation charge at the time the order is placed.
3. No minimum or termination charge will apply if service is terminated because of condemnation, destruction, or damage to the property by fire or other causes beyond the control of the Customer.
4. Upon termination, presubscribed Customers may be held responsible for charges thereafter if the Customer has not selected an alternative local exchange carrier and service has not been transferred to the alternative carrier and such a Customer is continuing to receive service from the Company.

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**2.0 RULES (cont'd)**

No. 10 Discontinuance and Restoration of Service (cont'd)

(B) The Company may discontinue service under the following circumstances:

1. Nonpayment of any sum due to the Company for service more than 20 days beyond the date of the invoice for such service. In the event the Company terminates service for nonpayment, the Customer may be liable for all reasonable court costs and attorneys fees as determined by CPUC or by the court.
2. A violation of, or failure to comply with, any regulation governing the furnishing of service.
3. An order from a court from another government authority having jurisdiction which prohibits the Company from furnishing service.
4. Failure to post a required deposit or guarantee.
5. In the event that the Customer supplied false or inaccurate information of a material nature in order to obtain service.
6. Any violation of the conditions governing the furnishing of service.
7. The elimination of the service the Customer is taking from the Company's tariffs. (C)

(C) Service may be refused or disconnected in the event of illegal use or of intent to defraud the Company. The Company may disconnect service for this reason after sending written notice certified mail to the Customer's last known address.

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**2.0 RULES (cont'd)**

No. 10 Discontinuance and Restoration of Service (cont'd)

- (D) Basic Service will not be disconnected for nonpayment of anything other than single line business flat rated and/or measured rate service as defined in Decision 96-10-066, Appendix B, page 5. Service will not be discontinued for nonpayment of Category III services, as defined by the CPUC. (D)
- (E) The Company will continue to provide Customers access to 911 emergency service should service be discontinued by the Company to said Customers until such time as the Customer has established service with another carrier. (Also known as "Warm Line".)
- (F) Notice for Disconnection
1. Written notice of the pending disconnection will be rendered not less than 7 days prior to the disconnection. Notice shall be deemed given upon deposit, first class postage prepaid, in the U.S. Mail, to the Customer's last known address.
  2. Service may be discontinued during business hours on or after the date specified in the notice of discontinuance. Service is not initially discontinued on any Saturday, Sunday, legal holiday, or any other day the Company service representatives are not available to serve Customer.

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**2.0 RULES (cont'd)**

No. 10 Discontinuance and Restoration of Service (cont'd)

(F) Notice for Disconnection (cont'd)

3. Written notice will state:

- (a) the name and address of the Customer whose account is delinquent;
- (b) the reason for discontinuance;
- (c) the amount that is delinquent (if applicable);
- (d) the date when payment or arrangements for payment are required in order to avoid termination;
- (e) the procedure the Customer may use to initiate a complaint or to request an investigation concerning service or disputed charges as set forth in Rule 9;
- (f) the procedure the Customer may use to request amortization of the unpaid charges;
- (g) the telephone number of the Company representative, who can provide additional information or institute arrangements for payment;
- (h) the telephone number of the CPUC Consumer Affairs Branch where the Customer may direct inquiries;
- (i) local service may not be discontinued for nonpayment of Category III or other unregulated competitive services.

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**2.0 RULES (cont'd)**

No. 10 Discontinuance and Restoration of Service (cont'd)

(G) Restoration of Service

The Customer may restore service by full payment in any reasonable manner including by personal check. However, the Company may refuse to accept a personal check if a Customer's check for payment of service has been dishonored, excepting bank error, within the last twelve months. There is a \$35.00 charge for restoration of service after disconnection; if, however, equipment necessary for service has been removed, a complete activation fee will apply.

The Company might also require an applicant to pay a deposit to re-establish service. See Rule 6 for regulations concerning Deposits.

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**2.0 RULES (cont'd)**

No. 11 Temporary Service

From time to time, Navigator may agree to install temporary service for a Customer for demonstration purposes only. Such service will not be continued for more than 30 days. Calls placed by Customers on such temporary service will be subject to the rates and regulations provided in this tariff.

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**2.0 RULES (cont'd)**

No. 12 Continuity of Service

(A) Allowances for Interruptions in Service

Credit allowance for interruptions of service which are not due to the Company's testing or adjusting, to the negligence of the Customer, or to the failure of channels, equipment or communications system provided by Customer, are subject to the general liability provisions set forth in Rule 18, herein. It shall be the obligation of the Customer to notify the Company of any interruptions in service. Before giving such notice, Customer shall ascertain that the trouble is not being caused by any action or omission of Customer, not within his control, or is not in wiring or equipment connected to the terminal of Company.

(B) Credit for Interruptions

1. A credit allowance will be made when an interruption occurs because of a failure of any component furnished by the Company under this tariff. An interruption period begins when the Customer reports a service, facility or circuit to be interrupted and releases it for testing and repair. An interruption period ends when the service, facility or circuit is operative. If the Customer reports a service, facility or circuit to be inoperative but declines to release it for testing and repair, it is considered to be impaired, but not interrupted.
2. For calculating credit allowances, every month is considered to have 30 days. A credit allowance is applied on a pro rata basis against the rates specified hereunder and is dependent upon the length of the interruption. Only those facilities on the interrupted portion of the circuit will receive a credit.

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**2.0 RULES (cont'd)**

No. 12 Continuity of Service (cont'd)

(B) Credit for Interruptions (cont'd)

3. A credit allowance will be given for interruptions of 30 minutes or more. Credit allowances shall be calculated as follows:

(a) Interruption of 24 hours or less:

	<u>Interruption Period to be Credited</u>
Less than 30 minutes	None
30 minutes up to, but not including 3 hours	1/10 day
3 hours up to, but not including 6 hours	1/5 day
6 hours up to, but not including 9 hours	2/5 day
9 hours up to, but not including 12 hours	3/5 day
12 hours up to, but not including 15 hours	4/5 day
15 hours up to, but not including 24 hours	One day

Two or more interruptions of 15 minutes or more during any one 24-hour period shall be considered as one interruption.

(b) Interruption over 24 hours and less than 72 hours:

Interruptions over 24 hours and less than 72 hours will be credited 1/5 day for each 3-hour period or fraction thereof. No more than one full day's credit will be allowed for any 24 hour period.

(c) Interruption over 72 hours:

Interruptions over 72 hours will be credited 2 days for each full 24 hour period. No more than 30 days credit will be allowed for any one month period.

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**2.0 RULES (cont'd)**

No. 12 Continuity of Service (cont'd)

(C) Limitations on Allowances

No credit allowance will be made for:

1. Interruptions due to the negligence of, or noncompliance with the provisions of this tariff by the Customer, authorized user, joint user, or other common carrier providing service connected to the service of the Company;
2. Interruptions due to the negligence of any person other than the Company, including but not limited to the Customer or other common carriers connected to the Company's facilities;
3. Interruptions due to the failure or malfunction of non-Company equipment;
4. Interruptions of service during a period in which the Customer continues is not given full and free access to its facilities and equipment for the purpose of investigating and correcting interruptions;
5. Interruptions of service during a period in which the Customer continues to use the service on an impaired basis;
6. Interruptions of service during any period when the Customer has released service to the Company for maintenance purposes or for implementation of a Customer order for a change in service arrangements; or
7. Interruptions of service due to circumstances or causes beyond the control of the Company.

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**2.0 RULES (cont'd)**

No. 12 Continuity of Service (cont'd)

(D) Temporary Suspension for Repairs

The Company shall have the right to make necessary repairs or changes in its facilities at any time and will have the right to suspend or interrupt service temporarily for the purpose of making the necessary repairs or changes in its system. When such suspension or interruption of service for any appreciable period is necessary, the Company will give the Customers who may be affected as reasonable notice thereof as circumstances will permit, and will prosecute the work with reasonable diligence, and if practicable at times that will cause the least inconvenience.

When the Company is repairing or changing its facilities, it shall take appropriate precautions to avoid unnecessary interruptions of conversations or Customers' service.

1. The use and restoration of service in emergencies shall be in accordance with Part 64, Subpart D of the Federal Communications Commission's Rules and Regulations, which specifies the priority system for such activities.

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**2.0 RULES (cont'd)**

No. 13 Extensions

Extension line service is not offered by Navigator.

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**2.0 RULES (cont'd)**

No. 14 Service Connections and Facilities on Customer Premises

- (A) Service furnished by Navigator may be interconnected with services or facilities of other authorized communications common carriers and with private systems, subject to the technical limitations established by the carrier. Service furnished by Navigator is not part of a joint undertaking with such carriers.
- (B) Interconnection with the facilities or services of other carriers shall be under the applicable terms and conditions of the other carrier's tariffs. Customer is responsible for taking all necessary legal steps for interconnecting his or her customer-provided terminal equipment or communications systems with carrier's facilities. Customer shall secure all licenses, permits, right-of-way, and other arrangements necessary for such interconnection.
- (C) Company's facilities and service may be used with or terminated in customer-provided terminal equipment or communications systems. Such terminal equipment shall be furnished and maintained at the expense of Customer, except as otherwise provided. Customer is responsible for all costs at his or her premises, including personnel, wiring, electrical power, and the like, incurred in the use of carrier's service. When such terminal equipment is used, the equipment shall comply with the generally accepted minimum protective criteria standards of the telecommunications industry.

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**2.0 RULES (cont'd)**

No. 15 Measurement of Service

When charges for calls are mileage sensitive, airline mileage is computed as described below.

Calls are measured and rounded to the higher full minute from the servicing wire center of the Customer's originating location to the serving wire center of the destination of the call, regardless of Company routing. The distance between the serving wire center origination point and that of the destination point is calculated by using the "V" and "H" coordinates as defined by Bell Communications Research (BellCore) and NECA Tariff FCC No. 4 in the following manner:

Step 1 Obtain the "V" and "H" coordinates for the originating and terminating wire centers.

Step 2 Obtain the difference between the "V" coordinates of each of the serving wire centers. Obtain the difference between the "H" coordinates.

Step 3 Square the differences obtained in Step 2.

Step 4 Add the squares of the "V" difference and "H" difference obtained in Step 3.

Step 5 Divide the sum of the squares obtained in Step 4 by ten (10). Round to the next higher whole number if any fraction results.

Step 6 Obtain the square root of the whole number obtained in Step 5. Round to the next higher whole number if any fraction is obtained. This is the airline mileage of the call.

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**2.0 RULES (cont'd)**

No. 16 Telephone Number Changes

When a business Customer requests a telephone number change, the referral period for the disconnected number is 180 days.

The Company reserves all rights to the telephone numbers assigned by any Customer. The Customer may order a Customized Number where facilities permit for an additional charge.

When service in an existing location is continued for a new Customer, the existing telephone number may be retained by the new Customer only if the former Customer consents in writing, and if all charges against the account are paid or assumed by the new Customer.

The Customer has no property right in the assigned telephone number and none can be acquired by usage or otherwise. The Company reserves the right to assign, designate, or change such numbers when reasonably necessary in the conduct of its business. Telephone numbers of Customers who discontinue service may be reassigned 30 days from the date of discontinuance of service.

A Customer who wishes to retain his or her existing telephone number when that Customer changes his or her local service provider from the Company to the incumbent local exchange carrier or to a Competitive Local Carrier and chooses to disconnect the Company's service associated with the telephone number, may negotiate with the new carrier to obtain Number Call Forwarding.

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**2.0 RULES (cont'd)**

No. 17 Limitation of Liability

The Company concurs in the Limitation of Liability section (A2, 2.1.14) as set forth in the tariff of Pacific Bell as appended to Decision D. 95-07-054 and approved by the California Public Utilities Commission.

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**2.0 RULES (cont'd)**

No. 18 Limitation of Service

- (A) Service is offered subject to the availability of the necessary facilities and/or equipment and subject to the provisions of this tariff, except that the Company will serve all locations within 300 feet of its facilities, provided that the Company can obtain reasonable access to the Customer's demarcation point. Beyond the 300 feet service requirement, the Company may decline applications for service to or from a location where the necessary facilities or equipment are not available. The Company may discontinue furnishing service in accordance with the terms of this tariff.
- (B) The Company reserves the right to discontinue or limit service when necessitated by conditions beyond its control (examples of these conditions are more fully set forth elsewhere in this tariff), or when service is used in violation of provisions of this tariff or the law.
- (C) The Company does not undertake to transmit messages, but offers the use of its service when available, and, as more fully set forth elsewhere in this tariff, shall not be liable for errors in transmission or for failure to establish connections.
- (D) The Company reserves the right to discontinue service, limit service, or to impose requirements as required to meet changing regulatory or statutory rules and standards.
- (E) The Company reserves the right to refuse an application for service made by a present or former Customer who is indebted to the Company for service previously rendered pursuant to this Tariff until the indebtedness is satisfied.

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COMPETITIVE LOCAL CARRIER TARIFF

**2.0 RULES (cont'd)**

No. 19 Use of Service

- (A) Service may be used by the Customer for any lawful purpose for which the service is technically suited.
- (B) The Customer obtains no property right or interest in the use of any specific type of facility, service, equipment, number, process, or code. All rights, title, and interest to such items remain, at all times, solely with the Company.
- (C) Recording of telephone conversations of service provided by the company under this tariff is prohibited except as authorized by applicable federal, state, and local laws.
- (D) Any service provided under this Tariff may be resold to or shared (jointly used) with other persons at the Customer's option. Service may only be resold or shared in accordance with the provisions of the specific service. The Customer remains solely responsible for all use of service ordered by it or billed to its telephone number(s) pursuant to this Tariff, for determining who is authorized to use its service, and for promptly notifying the Company of any unauthorized use. The Customer may advise its Customers that a portion of its service is provided by the Company, but the Customer shall not represent that the Company jointly participates with the Customer in the provision of the service. (D)
- (E) Any individual or company who uses or receives service from the Company, other than the provisions of an accepted application for service and a current Customer relationship, shall be liable for the tariffed cost of the services received and may be liable for reasonable court costs and attorney fees as determined by the CPUC or the court.

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**2.0 RULES (cont'd)**

No. 19 Use of Service (cont'd)

(F) Use and Ownership of Equipment

The Company's equipment, apparatus, channels and lines shall be carefully used. Equipment furnished by the Company shall remain its property and shall be returned to the Company whenever requested, within a reasonable period following the request, in good condition (subject to reasonable wear and tear). The Customer is required to reimburse the Company for any loss of, or damage to, the facilities or equipment on the Customer's premises, including loss or damage caused by agents, employees or independent contractors of the Customer through any negligence.

(G) Unauthorized Use

1. Service will not be used to make unlawful expressions, to impersonate another person with fraudulent or malicious intent, or to call another so frequently or at such times of day or in any other manner so as to annoy, abuse, threaten, or harass.
2. Service shall not be used for any purpose in violation of law.
3. Service shall not be used in such a manner as to interfere unreasonably with the use of the service by one or more other Customers, or interfere with the Company's reasonable ability to provide the service to others.

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**2.0 RULES (cont'd)**

No. 20 Responsibilities of the Customer

- (A) The Customer is responsible for:
1. placing any necessary orders;
  2. complying with tariff regulations;
  3. assuring that users comply with tariff regulations;
  4. payment of charges for calls originated from the Customer's telephone lines.
- (B) The Customer is responsible for arranging access to its premises at times mutually agreeable to Company and the Customer when required for installation, repair, maintenance, inspection or removal of equipment associated with the provision of Company services.
- (C) The Customer is responsible for maintaining its terminal equipment and facilities in good operating condition. The Customer is liable for any loss, including loss through theft, of any Company equipment installed at Customer's premises.
- (D) The Customer shall be responsible for all calls placed by or through Customer's equipment by any person. In particular and without limitation to the foregoing, the Customer is responsible for any calls placed by or through the Customer's equipment via any remote access features. The Customer is responsible for all calls placed via their authorization code as a result of the Customer's intentional or negligent disclosure of the authorization code.

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**2.0 RULES (cont'd)**

No. 20 Responsibilities of the Customer (cont'd)

- (E) The Customer and any authorized or joint users, jointly and serially, shall indemnify and hold the Company harmless from claims, loss, damage, expense (including reasonable court costs and attorneys' fees as determined by the CPUC or the court), or liability for patent infringement arising from (1) combining with, or using in connection with facilities the Company furnished, facilities the Customer, authorized user, or joint user furnished or (2) use of facilities the Company furnished in a manner the Company did not contemplate and over which the Company exercises no control and from all other claims, loss, damage, expense (including the reasonable court costs and attorneys' fees as determined by the CPUC or the court), or liability arising out of any commission or omission by the Customer, authorized user, or joint user in connection with the service. In the event that any such infringing use is enjoined, the Customer, authorized user, or joint user, at its option and expense, shall obtain immediately a dismissal or stay of such injunction, obtain a license or other agreement so as to extinguish the claim of infringement, terminate the claimed infringing use, or modify such combination so as to avoid any such infringement.

In addition and without limitation, the Customer, authorized user, or joint user shall defend, on behalf of the Company and upon request by the Company, any suit brought or claim asserted against the Company for any such claims, including but not limited to slander, libel, or infringement.

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**2.0 RULES (cont'd)**

No. 21 Special Construction

(A) Basis for Charges

Special Construction Charges apply where the Company furnishes a facility or service for which a rate or charge is not specified in the Company's tariffs, charges will be based on the costs incurred by the Company (including return) and may include:

- a. nonrecurring charges;
- b. recurring charges;
- c. termination liabilities; or
- d. combinations of (a), (b), and (c).

(B) To the extent that there is no other requirement for use by the Company, a termination liability may apply for facilities specially constructed at the request of a Customer.

1. The period on which the termination liability is based is the estimated service life of the facilities provided.
2. The amount of the maximum termination liability is equal to the estimated amounts (including return) for:
  - (a) Costs to install the facilities to be provided, including estimated costs for the rearrangements of existing facilities. These costs include:
    1. equipment and materials provided or used;
    2. engineering, labor, and supervision;
    3. transportation; and
    4. rights of way and/or any required easements;

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**2.0 RULES (cont'd)**

No. 21 Special Construction (cont'd)

- (B) To the extent that there is no other requirement for use by the Company, a termination liability may apply for facilities specially constructed at the request of a Customer (cont'd)
- (b) license preparation, processing, and related fees;
  - (c) tariff preparation, processing and related fees;
  - (d) cost of removal and restoration, where appropriate; and
  - (e) any other identifiable costs related to the specially constructed or rearranged facilities.
3. The termination liability method for calculating the unpaid balance of a term obligation is obtained by multiplying the sum of the amounts determined as set forth in the preceding section by a factor related to the unexpired period of liability and the discount rate for return and contingencies. The amount determined in the preceding section shall be adjusted to reflect the redetermined estimated net salvage, including any reuse of the facilities provided. This amount shall be adjusted to reflect applicable taxes.

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**2.0 RULES (cont'd)**

No. 22 Non-Routine Installation and/or Maintenance

At the Customer's request, installation and/or maintenance may be performed outside the Company's regular business hours, or (in the Company's sole discretion and subject to any conditions it may impose) in hazardous locations. In such cases, charges based on the cost of labor, material, and other costs incurred by or charged to the Company will apply. If installation is started during regular business hours but, at the Customer's request, extends beyond regular business hours into time periods including, but not limited to, weekends, holidays, and/or night hours, additional charges may apply.

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**2.0 RULES (cont'd)**

No. 23 Individual Case Basis (ICB) Arrangements

Rates for ICB arrangements will be developed on a case-by-case basis in response to a bona fide request from a Customer or prospective Customer for service which vary from tariffed arrangements. Rates quoted in response to such requests may be different for tariffed service than those specified for such service in the Rate Attachment. ICB rates will be offered to Customers in writing and will be made available to similarly situated Customers. ICB arrangements will be filed pursuant to CPUC rules in General Order No. 96-A.

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**2.0 RULES (cont'd)**

No. 24 Services for the Deaf and Disabled

The Company will provide telecommunications relay access to a telephone relay center for California Relay Service. In addition, the Company will participate in the Deaf and Disabled Equipment Program. Both of these services will be provided by Pacific Bell in Pacific Bell exchanges and by GTE of California in GTEC exchanges.

The Relay Service permits telephone communications between hearing and/or speech impaired individuals who must use a TDD or a Teletypewriter (TTY) and individuals with normal hearing and speech. The Relay Service can be reached by dialing an 800 number. Specific 800 numbers have been designated for both impaired and non-impaired Customers to use.

- (A) Only intrastate calls can be completed using the California Relay Service under the terms and conditions of this tariff.
- (B) The following calls may not be placed through the Relay Service:
1. calls to informational recordings and group bridging services;
  2. calls to time or weather recorded messages;
  3. station sent paid calls from coin telephones; and
  4. operator-handled conference service and other teleconference calls.

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**2.0 RULES (cont'd)**

No. 24 Services for the Deaf and Disabled (cont'd)

(C) Liability

The Company contracts with an outside provider for the provision of Relay Service and equipment for the Deaf and Disabled Equipment Program. The outside provider(s) has complete control over the provision of these services except for the facilities provided directly by the Company. In addition to other provisions of this Tariff dealing with liability, in the absence of gross negligence or willful misconduct on the part of the Company, the Company shall not be liable for and the Customer, by using the service, agrees to release, defend and hold harmless for all damages, whether direct, incidental or consequential, whether suffered, made, instituted or asserted by the Customer or by any other person, for any loss or destruction of any property, whatsoever whether covered by the Customer or others, or for any personal injury to or death of, any person. Notwithstanding any provision to the contrary, in no event shall the Company be liable for any special, incidental, consequential, exemplary or punitive damages of any nature whatsoever.

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COMPETITIVE LOCAL CARRIER TARIFF

**2.0 RULES (cont'd)**

No. 25 Emergency Telephone Number Service (911 Service)

Emergency Telephone Number Service (911 Service) is an arrangement of Company central office and trunking facilities whereby any telephone user who dials the number 911 will reach the emergency report center for the telephone from which the number is dialed or will be routed to an operator if all lines to an emergency report center are busy. If no emergency report center exists for a central office entity, a telephone user who dials the number 911 will be routed to an operator. The telephone user who dials the 911 number will not be charged for the call.

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**2.0 RULES (cont'd)**

No. 26 Change of Service Providers

(A) Solicitation of Customer Authorization for Service Termination and Transfer

Solicitation by the Company, or its agents, of Customer authorization for termination of service with an existing carrier and the subsequent transfer to the Company must include current rate information on the Company and information regarding the terms and conditions of service with the Company. Such solicitation by the Company or its agents must conform with California Public Utilities Code Section 2889.5, and be legibly printed in at least 10-point type. A penalty or fine of up to \$500 may apply for each violation of this Rule.

(B) Unauthorized Service Termination and Transfer (“Slamming”)

The Company shall restore the Customer’s service to the original carrier without charge to the Customer where that service has been changed on an unauthorized basis. All Company billings during the unauthorized service period shall be refunded to the Customer. A penalty or fine of up to \$500 payable to the Commission may apply to each violation of this Rule. As prescribed under PU Code Section 2108, each day of a continuing violation shall constitute a separate and distinct offense. If the Customer is found responsible for the unauthorized transfer it will reimburse the original carrier for reestablishing service at the tariff rate of the original carrier.

The Company, or any person or agent representing the Company, shall not make any change or authorize a different Company to make any change in the provider of any telephone service for which competition has been authorized of a telephone subscriber without the subscriber’s authorization. (N)

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**2.0 RULES (cont'd)**

No. 27 Privacy

(A) General

The Company shall not make available to any other person or corporation Customer information that is not public without first obtaining the Customer's consent in accordance with Public Utilities Code Section 2891, 2891.1 and 2893. The Company will provide each new Customer, and on an annual basis for existing Customers, a description of how the Company handles the Customer's private information and a disclosure of ways in which such information might be used or transferred that would not be obvious to the Customer.

The Company adopts and will comply with the privacy rules set forth in Appendix B of CPUC Decision Nos. 83-06-066, 83-06-073, and 83-09-061. As set forth below, the Company may be required to release nonpublic Customer information without first notifying the Customer and obtaining written consent. For example, the Company will provide required Customer information to an emergency agency answering a 911 call or other call communicating an imminent threat to life or property; to law enforcement agencies in response to lawful process, to collection agencies for the purpose of collecting unpaid debts; to other telephone companies (including local and long distance carriers) as necessary to provide service within or between service areas; and to the Federal Communications Commission or the CPUC. The Company may be required to provide the names and addresses of Customers subscribing to Lifeline service to other certificated California utilities for use in outreach programs.

(B) Customer Credit Information and Calling Records

CPUC Decision Nos. 92860 and 93361, in Case No. 10206, directs that each communications utility incorporate the provisions of the rule set out in Appendix B of that decision as a part of its tariff. The Company adopts that rule as set out in Appendix B.

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**2.0 RULES (cont'd)**

No. 27 Privacy (cont'd)

(C) Release of Credit Information and Calling Records

1. Definitions

- (a) Credit Information - A Customer's credit information is the information contained in the Customer's utility account record, including but not limited to: account established date, "can-be-reached" number, name of employer, employer's address, Customer's social security and/or driver's license number, billing name, location of previous service. Not included in Customer credit information for purposes of these rules are: non-published Customer information, or Customer's name, address, and telephone number as listed in the telephone directory.
- (b) Calling Records - Calling Records are the records of calls made from a Customer's telephone no matter how recorded and regardless of whether such information appears in the Customer's monthly telephone service bill. Toll records, the name and address of the called party, and pen registered are examples of calling records.

2. Release of Customer Credit Information and Calling Records

A Customer's credit information and/or calling records shall be released by a telephone utility only under the following circumstances:

- (a) Upon receipt of a search warrant obtained pursuant to California or federal law, or of a Federal Grand Jury Subpoena or a Federal Agency Subpoena; or

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**2.0 RULES (cont'd)**

No. 27 Privacy (cont'd)

(C) Release of Credit Information and Calling Records (cont'd)

2. Release of Customer Credit Information and Calling Records (cont'd)

(b) Upon making return to a subpoena or subpoena duces tecum, when it reasonably appears to the telephone utility that the procedures set out in Code of Civil Procedures Section 1985.3, or successor provisions, as they exist, have been followed. The utility shall not produce the records if there has not been compliance with CCP Section 1985.3. The utility shall abide by all orders to quash, protective orders, and similar court orders which may be issued with regard to the subpoenaed credit information and calling records; or

(c) Upon receiving permission of the Customer to release the information.

3. Deferral of Notice

(a) Notification to the Customer will be deferred, and no disclosure made for a period of 90 days, if there is a certification for nondisclosure in the body of a subpoena or search warrant. The certification for nondisclosure must contain a statement that there is sufficient reason to believe that such notification would impede the investigation in which the request is made, upon making return to the court to a subpoena, the telephone utility shall request instruction from the court whether it should notify the Customer of its receipt of the subpoena before divulging the information or records requested.

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**2.0 RULES (cont'd)**

No. 27 Privacy (cont'd)

(C) Release of Credit Information and Calling Records (cont'd)

3. Deferral of Notice (cont'd)

(b) The 90-day period can be extended for successive 90-day periods upon a new written certification in each instance that there is probable cause to believe notification to the Customer would impede the investigation of an offense pursuant to which the subpoena or warrant was issued.

(c) Successive new written certifications shall be made by the individual who procured the issuance of the subpoena or warrant or, if that person is unavailable, by another member of the authorized agency who also certifies that he or she has been assigned to handle the matter for which the credit information or calling records has been obtained.

(d) Within five working days of the expiration of any outstanding certification, or any renewal of such certification, the deferred notification shall be given in writing to the Customer.

4. Exception to Procedure for Release of Credit or Calling Records

The procedure set forth above does not apply where the requester is a collection agency working for the utility on the Customer's account or is an independent telephone company, other common carrier/interexchange carrier, Bell Operating Company, or Bell Company.

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COMPETITIVE LOCAL CARRIER TARIFF

**2.0 RULES (cont'd)**

No. 27 Privacy (cont'd)

(C) Release of Credit Information and Calling Records (cont'd)

5. Retention of Records

Records of requests for credit information and calling records, other than from a utility's employees, shall be retained for a period of at least one year from the date on which the Customer is notified in writing of the request. A copy of the letter of notification which was sent to the Customer shall also be retained for a like period of one year.

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**2.0 RULES (cont'd)**

No. 28 Directories

The Company will make one printed directory available to each Customer at no charge. Such directories may be supplied by the incumbent local exchange carrier or other third parties.

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**2.0 RULES (cont'd)**

No. 29 Nonpublished Service

Upon a Customer's request, the Company will omit a Customer name, address and telephone number from any telephone directory, street address directory, or in the directory assistance records available to the general public. The applicable monthly charge applies as indicated in Rate Schedule 5 of this tariff. This information, as well as call-forwarding information from such unlisted telephone number, shall be released by the Company in response to legal process or to an authorized governmental agency which complies with the rules set forth in Appendix A to CPUC Decision No. 92860 and 93361 established for the release of nonpublished information as set forth below.

(A) Agencies Authorized to Receive Nonpublished Information

Any California public agency that employs persons who are peace officers pursuant to California Penal Code Section 830 and all subsections thereof.

An agency of the federal government which is lawfully authorized to:

Conduct investigations or make arrests for violations of the criminal laws of the United States; or,

Prosecute violations of the criminal laws of the United States; or,

Enforce civil sanctions which are ancillary to criminal statutes; or,

Conduct investigations into matters involving United States national security; or,

Protect federal or foreign officials; or,

Protect public health and safety; or,

Conduct emergency rescue operations.

Any public health agency of the State of California or of a city, county, or other local government.

County or city 911 projects.

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**2.0 RULES (cont'd)**

No. 29 Nonpublished Service (cont'd)

(A) Agencies Authorized to Receive Nonpublished Information (cont'd)

State Fire Marshall and Local Fire Departments or Fire Protection Agencies.

Collection agencies, to the extent disclosures made by the agency are supervised by the Commission, exclusively for the collection of debts.

California Public Utilities Commission pursuant to its jurisdiction and control over telephone and telegraph corporations.

(B) Procedure for Release of Nonpublished Information to Authorized Agencies.

A telephone company shall only provide nonpublished information to persons within agencies who are either:

Peace officers pursuant to California Penal Code Section 830 and all subsections thereof who are lawfully engaged as a criminal investigator in their official capacity; or,

Health officers who are acting in their official capacity and are lawfully investigating a matter involving a service communicable disease or life threatening situation; or,

Employees of an authorized federal agency acting in an official capacity pursuant to a responsibility enumerated in the preceding; or,

Employees of a county or city 911 project when acting in an official capacity; or,

Employees of an agency listing in the preceding when engaged in an investigation involving arson or when engaged in fire fighting duties in which there is immediate peril to life or property.

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**2.0 RULES (cont'd)**

No. 29 Nonpublished Service (cont'd)

(B) Procedure for Release of Nonpublished Information to Authorized Agencies (cont'd)

Nonpublished information shall be released by a telephone company to an authorized agency upon the agency's written request provided that the agency has previously furnished the company with a statement, signed by the head of the agency, requesting that nonpublished information be provided to the agency upon its written request, and listing designated persons, by name and title, who are authorized to request, in writing, nonpublished information. The written request for the nonpublished information must be signed by the head of the agency or by a previously designated person and the request must state that the nonpublished information is necessary for a lawful investigation being conducted by the agency pursuant to its responsibilities.

Nonpublished information shall also be released by a telephone company to an authorized agency upon the agency's telephonic request, provided the agency has previously furnished the utility with a statement. It must be signed by the head of the agency, requesting that nonpublished information be provided to the agency upon telephonic request, and listing designated persons, by name, title and telephone number, who are authorized to request, by telephone, nonpublished information. The telephonic request for nonpublished information must be made by the head of the agency or by one of the previously designated persons.

The nonpublished information requested by telephone shall be provided by the company only on a call back verification basis.

The requesting agency shall, within five working days after making the telephonic request, mail the Company a letter confirming the request.

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**2.0 RULES (cont'd)**

No. 29 Nonpublished Service (cont'd)

(C) Notification to Customer

The telephone company shall not notify the Customer regarding the release of the Customer's nonpublished information unless the Customer contacts the Company and specifically requests to know whether their nonpublished information has been released.

When a Customer inquires of the Company whether their nonpublished information has been released, the Customer shall be informed that if information has been released they will be notified by mail about what information was released and which agency requested the information. If there was no release of nonpublished information, the Customer will receive no communication from the Company.

If the requesting agency certifies that disclosure to a Customer about the release of his or her nonpublished information to that agency could impede an ongoing criminal investigation, the telephone company shall withhold notice to the Customer for a period of one year from the date of release of the information to the agency.

The one year period of nondisclosure shall be extended for successive one year periods upon new written certification by the agency in each instance.

If no request has been made for nondisclosure to the Customer, the Customer who inquires shall be notified in writing as to the identity of the agency which requested the nonpublished information and the information released.

If there has been no request for nondisclosure within 25 working days after the expiration of any outstanding certification for nondisclosure, or any renewal of such certification, a Customer who has previously inquired, at any time during the period of nondisclosure, whether their nonpublished information was released, shall automatically be notified in writing by the Company that such information was released and which agency received the information.

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**2.0 RULES (cont'd)**

No. 29 Nonpublished Service (cont'd)

(D) Exception for Health Officers

No notification shall ever be made to a Customer that nonpublished information was released to an authorized public health agency provided the chief health officer or designated health officer from the agency certifies that disclosure to the Customer could violate a client or contact's right of privacy and confidentiality.

(E) Release of Information to Interexchange Carriers

The Company will provide nonpublished information to an Interexchange Carrier who needs the information for allocation, billing or service purposes.

(F) Retention of Records

All written documents pertaining to nonpublished service shall be retained by telephone companies for at least one year. When an agency requests that notice to the Customer be withheld, the telephone company shall retain the records involved for a period of not less than one year from the date on which the period of nondisclosure expires.

(D)

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**2.0 RULES (cont'd)**

No. 30 Legal Requirements for Refusal or Discontinuance of Service

California Public Utilities Commission's decision No. 91188 in Case No. 4930, requires that each communications utility operating under the jurisdiction of the CPUC include the provisions of the rule set forth in Appendix B of that Decision as a part of the rules in the utility's tariff schedules. Accordingly, Appendix B of Decision No. 91188, Case No. 4930, is quoted herein:

"Appendix B"

1. Any communications utility operating under the jurisdiction of this Commission shall refuse service to a new applicant and shall disconnect existing service to a Customer upon receipt from any authorized official of a law enforcement agency of a writing, signed by a magistrate, as defined by Penal Code Sections 807 and 808, finding that probable cause exists to believe that the use made or to be made of the service is prohibited by law, or that the service is being or is to be used as an instrumentality, directly or indirectly, to violate or to assist in the violation of the law. Included in the magistrate's writing shall be a finding that there is probable cause to believe not only that the subject telephone facilities have been or are to be used in the commission or facilitation of illegal acts, but that the character of such acts is such that, absent immediate and summary action in the premises, significant dangers to public health, safety, or welfare will result.
2. Any person aggrieved by any action taken or threatened to be taken pursuant to this rule shall have the right to file a complaint with the Commission and may include therein a request of interim relief. The Commission shall schedule a public hearing on the complaint to be held within 20 calendar days of the filing of the complaint. The remedy provided by this rule shall be exclusive. No other action at law or in equity shall accrue against any communications utility because of, or as a result of, any matter or thing done or threatened to be done pursuant to the provisions of this rule.

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**2.0 RULES (cont'd)**

No. 30 Legal Requirements for Refusal or Discontinuance of Service (cont'd)

3. If communications facilities have been physically disconnected by law enforcement officials at the premises where located, without central office disconnection, and if there is not presented to the communications utility the written finding of a magistrate, as specified in paragraph 1 of this rule, then upon written request of the subscriber the utility shall promptly restore such service.
4. Any concerned law enforcement agency shall have the right to Commission notice of any hearing held by the Commission pursuant to paragraph 2 of this rule, and shall have the right to participate therein, including the right to present evidence and argument and to present and cross-examine witnesses. Such law enforcement agency shall be entitled to receive copies of all notices and orders issued in such proceeding and shall have both (1) the burden of proving that the use made or to be made of the service is prohibited by law, or that the service is being or is to be used as an instrumentality, directly or indirectly, to violate or to assist in the violation of the law, and that the character of such acts is such that, absent immediate and summary action in the premises, significant dangers to public health, safety, or welfare will result, and (2) the burden of persuading the Commission that the service should be reused or should not be restored.
5. The utility, immediately upon refusal or disconnection of service in accordance with paragraph 1 of this rule, shall notify the applicant or subscriber in writing that such refusal or disconnection has been made pursuant to a request by a law enforcement agency, naming the agency, and shall include with said notice a copy of this rule together with a statement that the applicant or subscriber may request information and assistance from the Commission at its San Francisco or Los Angeles office concerning any provision of this rule.

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**2.0 RULES (cont'd)**

No. 30 Legal Requirements for Refusal or Discontinuance of Service (cont'd)

6. At the expiration of fifteen days after refusal or disconnection of service pursuant to paragraph 1 of this rule the utility, upon written request of the applicant or subscriber, shall provide or restore such service unless the law enforcement agency concerned shall have notified the utility in writing of its objection to such provision or restoration of service, in which event service may be provided or restored only in a complaint proceeding pursuant to paragraph 2 of this rule. At the time of giving any such notice of objection, the law enforcement agency shall mail or deliver a copy thereof to the applicant or subscriber. Nothing in this paragraph shall be construed to preclude the granting of interim relief in a proceeding initiated pursuant to paragraph 2 of this rule.
7. Each contract for communications service, by operation of law, shall be deemed to contain the provisions of this rule. Such provisions shall be deemed to be a party of any application for communications service. Applicants for service shall be deemed to have consented to the provisions of this rule as a consideration for the furnishing of such service.
8. The term "person," as used herein, includes a subscriber to a communications service, an applicant for such service, a corporation, a company, a co-partnership, an association, a political subdivision, a public officer, a governmental agency, and an individual.
9. The term "communications utility," as used herein, includes a "telephone corporation" and a "telegraph corporation," as defined in Division 1 of the California Public Utilities Code.

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**2.0 RULES (cont'd)**

No. 31 Blocking Access to 900 and 976 Information Services

At the request of the Customer, the Company will block Customer's access to 900 and 976 pay-per-call telephone information services. The Company will inform Customers of the availability of this service at the time service is ordered.

(D)

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**2.0 RULES (cont'd)**

No. 32 Toll Blocking

(A) Description

Toll Blocking will prohibit the completion of billable toll calls. Customers will continue to be able to complete the following types of calls: 411 (directory assistance), 611 (repair), 911 (emergency service) and 800 calls. Attempts to complete billable calls will be blocked. Customers subscribing to Toll Blocking will have the option of placing toll calls using the Utility's or IEC's calling card, if calls are placed from lines that are not equipped with Toll Blocking. Customers subscribing to Toll Blocking will also have the option of accepting or rejecting collect and third number billed calls (1).

(B) Regulations

1. Toll Blocking is only available to Customers with single line business service. (D)
2. Toll Blocking will prohibit the completion of the following types of calls: Message Telecommunications Service (a.k.a. Local Plus), Interexchange Toll Service (including PIC), 10XXX, 950 access, 700 service, 0-, 0+, 0++ originating calls, collect calls, and third number billed calls (1).
3. Customers subscribing to Toll Blocking will continue to be able to complete the following types of calls: local calls (Zone 1 and 2), and 800 calls. Customers will continue to have access to 411, 611, and 911.

- (1) Some calls originating from locations that do not have screening capabilities may not be intercepted and denied. These calls, e.g. International calls and calls that do not go through a billing validation data base, will be billed to the Customer if completed.

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**2.0 RULES (cont'd)**

No. 32 Toll Blocking (cont'd)

(B) Regulations (cont'd)

4. Customers subscribing to Toll Blocking will be responsible for the payment of all completed calls as set forth in Rule 20 of this section.
5. Toll Blocking will be provided where facilities and operating conditions permit.

(C) Rates and Charges

Toll Blocking	<u>Monthly Rate</u>	<u>USOC</u>	
- each line equipped	\$0.00	TRS	(R)

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**2.0 RULES (cont'd)**

No. 33 Demarcation Points

(A) Responsibilities

The Company will provide facilities, equipment, and service to its local loop demarcation point. The Company is responsible for the provisioning and maintenance of its facilities, equipment, and services to the local loop demarcation point, including those located at that point.

The Customer is responsible for the completion of services beyond the Company's local loop demarcation point.

Customer requested services beyond the local loop demarcation point may be provided by the Company at the Customer's expense.

(B) Local Loop Demarcation Point

1. The Company's Local Loop Demarcation Point separates the Company's network responsibility for its facilities, equipment and services from that of the building owner or end-user Customer. This demarcation point designates the end of the Company's network facilities (local loop) and the beginning of the intrabuilding network cable (INC), if any, provided by the building owner.

Where a Local Loop Demarcation Point lacks sufficient power and/or space to support provisioning of new service, such service will be provisioned as close as practicable to the existing demarcation point.

2. The Local Loop demarcation Point may also be referred to as the Minimum Point of Entry (MPOE) or Minimum Point of Presence (MPOP) for the purpose of defining the end of the Company's network facilities.

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**2.0 RULES (cont'd)**

No. 33 Demarcation Points (cont'd)

(B) Local Loop Demarcation Point (cont'd)

3. The Local Loop Demarcation Point is located at the MPOE/MPOP to any single or multi-story building, and includes the Company's entrance facility, except as set forth in Paragraph 4 below. The Company will not be required to place its demarcation point on more than one floor of a multi-story building.
4. Exceptions:
  - (a) Emergency Reporting Services (E911/911): The demarcation point is at the Company-provided terminal equipment, including the equipment.
  - (b) Disabled Services: The demarcation point is at the Company-provided terminal equipment. The Company's responsibility includes the equipment where the equipment has been provided by the Company.
  - (c) Company-Provided Semi-Public and Public Coin Services: The demarcation point is at the equipment at the location requested by the Customer or building owner, and includes the equipment.

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**2.0 RULES (cont'd)**

No. 33 Demarcation Points (cont'd)

(B) Local Loop Demarcation Point (cont'd)

4. Exceptions: (cont'd)

- (d) If a property owner desires an additional Local Loop Demarcation Point(s) at a specified location on a Customer's premises for purposes of providing service assurance, safety, security and privacy of data communications over the cable (also known as Direct Feed), the owner will be required to pay for additional network cable and network facilities through special construction arrangements. In particular, additional Local Loop Demarcation Points cannot be used to extend any cable pairs served from any Local Loop Demarcation Point from location to another location.
- (e) Fiber Optic Cable: The demarcation point is at the Company-provided Fiber Optic Terminal (FOT) equipment. The Company's responsibility includes the FOT equipment where the equipment has been provided by the Company.
- (f) Carrier Points of Presence (POP): Local Loop Demarcation Point guidelines are not applicable for access services provided to interexchange carriers, local exchange carriers, and radio carriers (both private carriers and common carriers as defined by applicable Federal Communications Commission's regulations) Point of Presence location. However, the Local Loop Demarcation Point rules do apply to all Company-provided service(s) provisioned to a Point of Presence when the service(s) is used in the capacity of an end-user of the service(s).

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**2.0 RULES (cont'd)**

No. 33 Demarcation Points (cont'd)

(C) INC Demarcation Point

1. The Intrabuilding Network Cable (INC) demarcation point separates the building owner's responsibility to provide INC from the Customer's responsibility to provide inside wire, standard jacks, and Customer premises equipment. This demarcation point designates the end of the INC provided by the building owner and the beginning of simple or complex inside wire provided by the Customer.
2. The INC demarcation point is located at the distribution terminal(s) on each floor in a multi-story building, except as set forth in Paragraph 3 below and B4 preceding.
3. Where there is no Intrabuilding Network Cable or it is in a single-story building, the INC demarcation is the Company's Local Loop Demarcation Point.

(D) Inside Wire Demarcation Point

1. The Inside Wire Demarcation Point is located where Customer Premises Equipment (CPE) is connected to the inside wire. This demarcation point designates the end of the inside wire and the beginning of the CPE facilities.
2. The Inside Wire Demarcation Point separates the inside wire vendor's responsibility from that of the CPE vendor. This demarcation point, where the Company is the vendor of choice for inside wire repair and the CPE trouble isolation, begins where the Customer's inside wire connects to the INC. Where there is no INC, the Inside Wire Demarcation Point is the MPOE.

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**2.0 RULES (cont'd)**

No. 33 Demarcation Points (cont'd)

(E) Continuous Property

1. Continuous Property is land that:

- (a) is wholly owned by a single individual or entity, regardless of whether the owner leases all or a portion(s) of the property to another and
- (b) contains, or will contain, multiple buildings where all portions of the property may be serviced without crossing a public thoroughfare or the property of another.

2. There are three basic types of Continuous Properties:

- (a) Single-tenant commercial in which one owner or tenant occupies all building.
- (b) Mixed commercial and residential (e.g., building with both commercial and residential space or campus-type configurations such as colleges and military bases) in which a mixture of business and residential uses exists.
- (c) Multi-tenant commercial and/or residential in which several tenants occupy a building individually on a per-floor or per-section basis.

Single family homes and properties within which a portion(s) of the land is owned by separate entities and portion(s) is owned by the entities in common (1) do not constitute Continuous Property.

- (1) Such as townhomes and homes in gated communities.

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**2.0 RULES (cont'd)**

No. 33 Demarcation Points (cont'd)

(E) Continuous Property (cont'd)

3. Continuous Property

- (a) For Continuous Property, regardless of use, the Company's Local Loop Demarcation Point will be at the appropriate main distribution terminal as determined by negotiations between the property owner and the Company. Where an agreement cannot be reached, the Company will designate the Local Loop Demarcation Point location.
- (b) It is the property owner's responsibility to provide and maintain INC within and between buildings on a continuous property. The Company may, at the Customer request and expense, provide INC.

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**2.0 RULES (cont'd)**

No. 33 Demarcation Points (cont'd)

(E) Continuous Property (cont'd)

4. Where an owner of Continuous Property requests additional Local Loop Demarcation Points or changes an existing local loop demarcation point, the owner will be required to pay for any additional network cable and facilities required through special construction agreements set forth in this tariff, except as provided in the preceding paragraph.
5. The INC and Inside Wire Demarcation Points are located as described above.
  - (a) At the request of a property owner, a Company may waive the designation of a single Local Demarcation Point for a Continuous Property if, due to the unique characteristics of the property, a hardship would be created for the property owner and/or the Company. Examples of such Continuous Property include (a) national, state and local parks, beaches, highways, harbors and similar publicly-owned tracts of land with developed communities (e.g., the City of Irvine) and similar privately-owned property. The Company will treat land within the boundaries of privately-owned property under (b) above as Continuous Property, provided that it had the characteristics of Continuous Property, e.g., (a) it is wholly leased by a single individual or entity and (b) it contains or will contain multiple buildings.

This paragraph is not intended in any way to waive the unbundling of INC in each building.

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**3.0 PROMOTIONS**

[Reserved for future use]

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**4.0 RESERVED FOR FUTURE USE**

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**4.0 RESERVED FOR FUTURE USE (cont'd)**

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**4.0 RESERVED FOR FUTURE USE (cont'd)**

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Original Cal. P.U.C. Sheet 143

COMPETITIVE LOCAL CARRIER TARIFF

**5.0 INDIVIDUAL CASE BASIS (ICB) ARRANGEMENTS**

Rates for Dedicated Access, Private Line and combinations of Unbundled Network Equipment services will be determined on an Individual Case Basis (ICB). ICB rates will be structured to recover the Company's cost of providing the services and will be made available to Customers in a nondiscriminatory manner. ICB arrangements will be filed pursuant to CPUC rules in General Order No. 96-A. Terms of the specific ICB contracts will be made available to the CPUC upon request on a proprietary basis.

Advice Letter No.: 17  
Decision No.: \_\_\_\_\_

Issued by:  
Louis F. McAlister, Jr.  
President

Date Filed: March 1, 2006  
Effective: April 10, 2006  
Resolution No.: \_\_\_\_\_

Navigator Telecommunications, LLC.  
8525 Riverwood Park Drive  
P.O. Box 13860  
North Little Rock, AR 72113-3860

Schedule Cal. P.U.C. CLC 1-T  
Second Revised Cal. P.U.C. Sheet 144  
Cancels First Revised Cal. P.U.C. Sheet 144

COMPETITIVE LOCAL CARRIER TARIFF

**6.0 STANDARD FORMS**

6.1 Reserved For Future Use

(T)  
(D)

Advice Letter No.: 22  
Decision No.: \_\_\_\_\_

Issued by:  
Louis F. McAlister, Jr.  
President

Date Filed: July 23, 2007  
Effective: July 24, 2007  
Resolution No.: \_\_\_\_\_

Navigator Telecommunications, LLC.  
8525 Riverwood Park Drive  
P.O. Box 13860  
North Little Rock, AR 72113-3860

Schedule Cal. P.U.C. CLC 1-T  
Original Cal. P.U.C. Sheet 145

COMPETITIVE LOCAL CARRIER TARIFF

**6.0 STANDARD FORMS (cont'd)**

6.2 Greeting Letter

Navigator Telecommunications, LLC  
P.O. Box 13860  
North Little Rock, AR 72113-0860

[Date]

[Recipient's address]

Dear New Customer,

Thank you for choosing Navigator Telecommunications as your new local service provider! We are dedicated to providing you with all your telecommunications needs, from basic local service, long distance, 800 numbers, and a variety of Custom Calling features.

As a Navigator customer, you will benefit from competitive prices, personal attention, and world-class Customer Care. Our Personal Service Consultants will be happy to assist you with all your needs, and to answer any questions you may have regarding your service. For Customer Care and billing questions please call (888) 662-8835. To report repair issues please call (888) 562-8835.

Your new telephone number(s) will be (999) 999-9999 and the expected connection date is [Date].

Thank you for choosing Navigator Telecommunications.

Sincerely,

Personal Service Consultant

Advice Letter No.: 17  
Decision No.: \_\_\_\_\_

Issued by:  
Louis F. McAlister, Jr.  
President

Date Filed: March 1, 2006  
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Navigator Telecommunications, LLC.  
8525 Riverwood Park Drive  
P.O. Box 13860  
North Little Rock, AR 72113-3860

Schedule Cal. P.U.C. CLC 1-T  
Original Cal. P.U.C. Sheet 146

COMPETITIVE LOCAL CARRIER TARIFF

**6.0 STANDARD FORMS (cont'd)**

6.3 Returned Check Notice

**RETURNED CHECK NOTICE**

[Date]

[Recipient's address]

Account #:

Dear Sir or Madam:

You are hereby notified that a check numbered XXX issued by you on XX-XX-XX , drawn upon <Bank> has been dishonored. A service charge in the amount of \$20 will be assessed on your next statement. Please note, your next statement will also reflect this dishonored check.

If you have any questions, you can contact me at the above telephone number during regular business hours. We appreciate your business and look forward to continuing to provide you with quality service.

Sincerely,

[Navigator Representative]  
Credit and Collections

Advice Letter No.: 17  
Decision No.: \_\_\_\_\_

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Louis F. McAlister, Jr.  
President

Date Filed: March 1, 2006  
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Resolution No.: \_\_\_\_\_

Navigator Telecommunications, LLC.  
8525 Riverwood Park Drive  
P.O. Box 13860  
North Little Rock, AR 72113-3860

Schedule Cal. P.U.C. CLC 1-T  
Original Cal. P.U.C. Sheet 147

COMPETITIVE LOCAL CARRIER TARIFF

**6.0 STANDARD FORMS (cont'd)**

6.4 Customer Disconnect Notice

<Date>

<Name>

<Address>

<City>, <State> <Zip Code>

Account # xxx-xxx-xxxx

Amount Past Due: \$xx.xx

Dear <Name>:

Our records indicate that your account is past due. To avoid an interruption of service, please send \$xx.xx on or before <Date>. If payment has already been made, please disregard this notice.

**IMPORTANT!** If services are suspended, you have ten (10) days to pay the full amount due plus a restoral fee of \$xx.xx or services will be completed disconnected.

You may qualify to pay your bill in installments and avoid shut-off, but you must contact our office by the close of business on the last day printed on this notice and ask for a delayed payment arrangement.

Should you have a serious medical condition, or are 65 years of age or older, or are handicapped you may contact customer service at 1-888-662-8835 about qualifying for delaying suspension.

**If payment is not received on or before <Date>, services will be interrupted.**

If you have any questions or concerns about your service, please contact customer service at **1-888-662-8835** between the hours of 8 am and 5 pm (PST), Monday thru Friday.

Sincerely,

Navigator Telecommunications, LLC.

Advice Letter No.: 17  
Decision No.: \_\_\_\_\_

Issued by:  
Louis F. McAlister, Jr.  
President

Date Filed: March 1, 2006  
Effective: April 10, 2006  
Resolution No.: \_\_\_\_\_

**COMPETITIVE LOCAL CARRIER TARIFF**

**7.0 ACCESS RECOVERY SURCHARGE**

7.1 Description

The Access Recovery Surcharge (ARS) is not a tax or charge imposed by a government entity. This fee is used to recover materially increased Navigator Telecommunications' costs resulting from regulatory changes adopted by the Federal Communications Commission *in the Matter of Unbundled Access to Network Elements and Review of the Unbundling Obligations of Incumbent Local Exchange Carriers*, (CC Docket 01-338 and WC Docket 04-313). Specifically, the charge will offset recent increases in Navigator's costs of gaining access to incumbent networks. The ARS is not a fixed monthly recurring charge. Rather, the ARS is a percentage of the customer bill based on the total monthly recurring charges (MRCs), less any taxes or surcharges. The ARS is calculated by application of a percentage to each customer's total monthly recurring charges incurred in the previous calendar month. The ARS percentage to be applied will be determined by the customer's total MRCs on its monthly invoice for the previous month, based on the schedule outlined below.

Customer Account Monthly Recurring ARS	
MRC Revenue Tier	Charge %
\$0.00 to \$99.99	17.00%
\$100.00 to \$199.99	16.00%
\$200.00 to \$299.99	15.00%
\$300.00 to \$399.99	15.00%
\$400.00 to \$499.99	15.00%
\$500.00 to \$599.99	12.50%
\$600.00 to \$699.99	12.50%
\$700.00 to \$799.99	10.00%
\$800.00 to \$899.99	10.00%
\$900.00 to \$999.99	10.00%
\$1,000.00 to \$1,099.99	10.00%
\$1,100.00 to \$1,199.99	10.00%
\$1,200.00 and above	0.00%

Advice Letter No.: 22  
 Decision No.: \_\_\_\_\_

Issued by:  
 Louis F. McAlister, Jr.  
 President

Date Filed: July 23, 2007  
 Effective: July 24, 2007  
 Resolution No.: \_\_\_\_\_